

GoPro Case Archiving Module Release Notes

Version 4.2.0 build 20051125

GoPro Ltd.

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1 About GoPro Case Archiving Module

The GoPro Case Archiving Module is a part of the GoPro Professional product line. It is the newest version of GoPro Archive. Previous Release notes also apply to this version. The Archiving module is an add-on to GoPro Case which provides the following functionality:

- Documents can be moved from a GoPro Case database to an archive database.
- The archiving is based on archiving rules defined in an archive setup document.
- In each rule there are criteria defined for which documents should be selected.
- The rule defines whether only responses or the parent document itself should be archived.
- The rule also defines whether the archived document should be removed altogether from the database, a fingerprint document left or the archived documents should be put into summary documents. The fingerprint and summary documents contain a link to the archived document so the users can still have access to the documents being archived.

1.1 Where to Find the latest Information

The latest information about GoPro Case Archiving Module and the GoPro Professional product line, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website (www.gopro.net).

2 Things you need to know

2.1 Requirements

Installing the GoPro Case Archiving Module using the GoPro Case Module Manager requires:

2.1.1 Server

Server requirements according to the GoPro Case Professional Server requirements.

2.1.2 Client

Notes client requirements according to the GoPro Case Professional Client requirements.

2.2 Installation

See GoPro Case Archiving Module Installation Instructions. For further information about installation refer to the [GoPro Ltd.](http://www.gopro.net) website at www.gopro.net.

3 What's New?

3.1 Version 4.2.0 build 20051125

Action "Delete all archived documents" added to trash view

When the Archive Module archives documents it does not hard delete documents that are moved to the archive database but puts them into the trash bin instead. This new action allows the administrator to remove the archived documents from the trash bin without removing any other document that might be there for other reasons.

(T2004-2371)

Fix: Error when trying to archive old GoPro 2.1 documents

The error "Variant does not contain a container" appeared when trying to archive some old document from GoPro 2.1 that contained Date fields as text instead of a date. This has been fixed.

(T2005-0001)

Fix: Recover fails when trying to recover the same document a second time.

An archived document is recovered and then archived again. When the document is then recovered a second time, the document is not found. This error has been fixed.

(T2005-0497)

Fix: Archive rule documents visible in Send2GoPro searches

Archive rule documents were showing up in searches in Send2GoPro. They have now been excluded from searches in Send2GoPro.

(T2005-0653)

Fix: "Archive view not found" when recovering documents from GoPro 2.1

In GoPro 4.1.1 when recovering old GoPro 2.1 case stubs, the following error appeared: "Archive view not found". This has been fixed.

(T2005-1152)

3.2 Version 4.1.0 build 20040930

Support for multiple replicas of the archive database

In order to support multiple replicas of the archive database additional information are now added to archived documents. When recovering a document and the archive server is down or unavailable, the current server is searched for a replica and uses that one instead. Note that this added functionality will not be available for documents previously archived with older versions of the Archive Module.

(T2004-1705)

Flag documents that are archived in trash

In order to be able to distinct between documents that users are marking for deletion and documents that the archive process moves into the trash bin, the archive process now marks all documents with the field "MarkForArchive".

T2003-0589

Improvements of internal logging

Logging to the internal log document of the Archive Module when archiving has been improved so that only document actually archived are logged and the log is now cached in order to minimize the time spent writing log information.

(T2004-0483)

Better CPU yield when archiving

When archiving the archive process will now yield more in order not to hog the CPU too much when archiving

(T2004-0484)

Transparent lifecycle of a document

Since a case and its documents can possibly go back and forth between the archive database and GoPro Case if being retrieved and archived multiple times the original UNID of the initial document is now stored within the document during the whole lifecycle (in field "fldArchiveKey"). This is primarily done for the Logging Module in order to simplify the overview of the lifecycle of the document even if it will reside within several databases during its lifecycle (going back and forth between the archive and GoPro database).

(T2004-1452)

Archiving and recovering now logged into history

When a document is archived a history entry is added to the document that it was archived, if the document is then recovered back into GoPro Case another entry is added to indicate that it was recovered.

(T2004-1911)

Fix: About dialog not working

About dialog was not working when the user was using notes browser for launching urls, this has been fixed

(T2004-0368)

Fix: Archive skips documents with invalid acl

Previously when the archive encountered a document with invalid acl it just quit. On next run it encountered the same document and quit again. This would happen until that invalid document was fixed or removed. This behaviour has been changed so that the Archive Module will now log the document that is causing problems, skips archiving that particular document hierarchy all the way from the main document (case/organization/contact) and then continues working on the next main document.

(T2004-1169)

Fix: Access control for summary documents when Archiving very old GoPro 2 documents

Some old documents from GoPro 2 didn't contain the ArchiveDep role in their access list resulting in the summary documents created by the Archive module not including them as well. On these occasions the summary documents were not readable by anyone if the original access groups had been removed. This has been fixed so that the administrator roles are always added separately to the access control resulting in the summary document being readable at least by archivists and administrators.

(T2004-1168)

3.3 Version 4.0.2 build 20031219

Dialogs according to the GoPro Case Professional standard

The dialogs have been updated to the GoPro Case Professional dialog standard

(T2003-1906)

3.4 Version 4.0.0 build 20031030

Product name has been changed

The name of the product has to be changed from "GoPro Archive" to "GoPro Case Archiving Module".

(T2003-1048)

User interface changes

The user interface of the module has been changed in line with GoPro Case Professional.

(T2003-0697)

"Batch run" action has been renamed to "Partial Run

The action in the rule view which tests a rule with limited number of documents has been given a more descriptive name.

T2002-1734

Danish version 1.3 doesn't work on a danish Windows OS

Due to translation issues in the operating system the version 1.3 in danish did not work on a danish Windows OS. This has been fixed.

T2003-0123

Problems in scheduling a rule to run every day

A rule that was scheduled to run every day at the same time resulted in many cases in running every other day. This has been fixed.

(T2003-0281)

Logging now doesn't log separate line for each document by default

When running an archiving rule on a large database the size of the log document grew according to the number of documents archived. The archive agent will now by default not log a separate line for each document archived, therefore minimizing the size of the log document. However, logging each document can be turned on in the rule document.

T2003-0175

Agent can now be scheduled at a specified hour

The Archive agent used to to run 01:00 every night. Now, however, it is possible to specify in the rule document at what time the rule will be run.

T2003-0225

Summary document for fingerprint didn't have any ACL

When a summary document was created the summary didn't have any access control, resulting in visibility to all users, although the individual documents where not visible to all. This was fixed so that access control of the summary document is the same as the main document being archived. In order to activate these changes when upgrading from an older release, the following must be done before installing the new version: 1. Go to the hidden view '(Setup – Form settings)' (Press CTRL-SHIFT vhen selecting 'View – Go To...') 2. Delete all the documents that are in the view, 'Case', 'Company' and 'Contact' (You must have access to delete documents) 3. Uninstall GoPro Archive 4. Install the new version, the new version will recreate these 3 documents with the necessary updates.

T2003-0327

4 Troubleshooting

4.1 Summary document access control

Summary document for fingerprint didn't have any ACL

When a summary document was created the summary didn't have any access control, resulting in visibility to all users, although the individual documents were access controlled. This was fixed so that access control of the summary document is the same as the main document being archived.

To activate these changes when upgrading from an older release, the following must be done before installing the new version:

- Go to the hidden view '(Setup - Form settings)' (Press CTRL-SHIFT when selecting 'View - Go To...')
- Delete all the documents that are in the view, 'Case', 'Company' and 'Contact' (You must have access to delete documents)
- Uninstall GoPro Archive
- Install the new version. The new version will recreate these 3 documents with the necessary updates.

If you didn't do this when installing the new version you can still go into the hidden view and delete all but the newest 3 documents (Case, Company, Contact)

See ticket T2003-0237