

# GoPro Case Circular Module Release Notes

Version 4.3.0 build 20070615

GoPro Ltd.

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# 1 About GoPro Circular Module

## 1.1 What is the Circular Module?

The Circular Module is a part of the GoPro Professional product line. The Circular Module is an add-on to GoPro Professional which provides the following functionality:

- Organisations and Contacts can be added to groups (one or more). Users can then send circular letters to particular groups instead of selecting multiple clients.
- Users can send bulkmail (E-mail, letters and faxes) to groups of organisations and/or contacts.
- Users can select a group and print out labels or lists.

## 1.2 Where to Find the latest Information

The latest information about GoPro Case Circular Module and the GoPro Professional product line, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website ([www.gopro.net](http://www.gopro.net)).

## **2 Things You Need To Know**

### **2.1 System Requirements**

Installing the Circular Module using the GoPro Case Module Manager requires:

#### **2.1.1 Server**

Server requirements according to the GoPro Case Professional Server requirements.

#### **2.1.2 Client**

Notes client requirements according to the GoPro Case Professional Client requirements.

#### **2.1.3 Microsoft Word support**

This module supports Microsoft Word XP, Microsoft Word 2003 and Microsoft Word 2007 (older versions not supported).

### **2.2 Installation**

See GoPro Case Circular Module Installation Instructions. For further information about installation refer to the [GoPro Ltd.](http://www.gopro.net) website at [www.gopro.net](http://www.gopro.net).

## **3 What's New?**

### **3.1 Version 4.3.0 build 20070615**

#### **Pasting documents in Circular Module views**

The views including in the circular module, have been improved to listen to the 'Do not allow pasting of documents into the database' settings in the constants document of GoPro.

(T2005-2168)

#### **Information in summary documents**

Summary document's information have been slightly changed. The text 'Circular sent...' have been replaced with 'Circular created...'

T2006-0162

#### **Duplicate printing of circular documents.**

When printing circular documents (other than emails), directly after running the circular wizard, resulted in been printing in 2 copies. This have now been fixed .

T2006-0172

#### **Error using multiple groups for circular**

If using multiple groups for circular letters, where the same contact appears in more than one group the circular process stopped createing circular letters. This have now been fixed and if any contact is applied with more than one group selected in the wizard, it gets only one copy of the circular letter.

T2006-0201

#### **Fixing circular tag process in external documents**

The circular tag process have been fixed in the Template Support Module and the Circular Module. Firstly when the external document is created all tags should be filled out except the circular tags. Then when the external document is used as a template for circular mail the recipient's information are used to fill in the circular tags in the circular documents.

T2006-0218

#### **Duplicate Public variable**

An error occuring in some actions in circular module when both circular and template support modules are installed, indicating duplication on a public variable, have now been fixed.

T2007-0013

## **Document Locking**

The Circular Module have been improved to support GoPro Case document locking.

T2007-0037

## **Access in summary documents.**

In earlier versions, summary documents created by the circular wizard did not inherit the default access settings from profile/constants settings. This have now been fixed and summary documents do now get the correct access settings from profile/constants documents.

T2007-0744

## **Support to improved external document**

The circular module have been improved to meet the improved external document/document template process. When multiple attachments are applied to the same external document, used as a template for circular letters, all of the attachment's circular tags are processed with correct values and applied to the circular letters data.

T2007-0892

## **Fix: Error when running labels wizard**

An object variable not set error occurring when running labels wizard has been fixed.

T2006-0072

## **3.2 Version 4.2.0 build 20060303**

### **Incorrect view action picture**

In the Group I and Group II views an incorrect picture appeared in the view resulting in incorrect categorisation on view actions.

(T2006-0016)

### **Generating circular documents**

The circular wizard was trying to generate document numbers to summary documents even though the constants document was not set to use document numbering on response documents. This made the wizard stop running before finishing all the circular document processes.

T2006-0055

## **Format on circular documents**

Text formats in circular documents were lost when run through the circular process. This has now been fixed and all text formats are now correct in circular documents.

(T2006-0063)

### **3.3 Version 4.2.0 build 20060120**

#### **Error in print setup button**

A dll error in the print setup button in the Label Wizard dialog has been fixed.

(T2006-0079)

#### **Naming conflict**

A naming conflict in certain library variables in the Review and Circular modules has been fixed.

(T2006-0077)

### **3.4 Version 4.2.0 build 20060113**

#### **Possibility to save summary document under link documents**

It is now possible to store client summary documents under contact-link documents. Prior to this it has only been possible to store summary document under main documents (contacts/organisation documents). The contact-link documents are the only response documents that are allowed as parent documents for summary documents.

(T2005-2274)

#### **Emails also printed**

When using the sending option 'Print Letter or Send email/faxes immediately' and forcing circular document to be of type E-mail, the email was printed out as well. This has been fixed that email is only sent and not printed out.

(T2005-2365)

#### **One circular rich text tag not populated**

When using a Notes document as a template for circular document, including only one circular rich text tag, the tag did not populate. This has been fixed.

(T2005-2367)

## **Missing document numbers**

Summary documents created by the circular wizard are now provided document numbers automatically.

(T2005-2372)

## **Issue using label wizard**

In some cases the label wizard did not work correctly. The functionality has been reviewed and fixed.

(T2005-2373)

## **3.5 Version 4.2.0 build 20051125**

### **Tags for circular letters in standard text**

Standard texts can now contain circular rich text tags that will be populated only when the circular is sent to each recipient. Previously this was only possible to do when using external document templates as circular but now this can be used within other document types in GoPro as well.

(T2004-2884)

### **Welcome page in the circular wizard removed**

The welcome page of the circular wizard has been removed in order to shorten the steps of the wizard by one.

(T2004-2918)

### **Dialog for changing categorisation of clients updated**

The actions to change categorisation of clients, both from within the client document itself as well as from a view, are now using the same dialog. The extra checkmark for each field to mark whether or not to change has been dropped and all changes made in the dialog are applied when pressing the OK button.

T2005-0040

### **Default value for word processor**

When no default word processor was selected in the constants settings of the module the option within the Label Wizard to store the label document didn't work as expected. This option is now hidden unless the default word processor has been defined.

(T2005-0681)

## **Find recipients step in Circular Wizard simplified**

The find recipients step in the Circular Wizard has been updated and the user interface simplified.

(T2005-0805)

## **Document type added to the summary document of each client**

When summary documents are used for keeping track of all circular mail being sent to each client (one new line being added to the existing summary document of the client for each new letter being sent to him) the summary didn't state the document type (email/letter). This has now been added and will be recorded for new circulars being sent.

(T2005-0846)

## **Using the summary document as recipient list**

A new feature has been added to the recipient step of the Circular Wizard. It is now possible to select a summary document as a contact list. This simplifies the process of following up on previously sent circulars since all the former recipients can now be imported directly into the list of recipients and if needed some of them can be removed or new ones added.

(T2005-0980)

## **Creating a new contact from within the Circular Wizard**

A new feature has been added to the Circular Wizard. In the "Select recipients" step, a new button has been added in order to create a new contact. The standard New Contact Wizard of GoPro is then launched and when finished the newly created contact is added to the recipient list in the circular wizard.

T2005-0344

## **Choosing recipients from external database lookup**

A new button to create a new Contact has been added to the circular wizard, launching the GoPro New Contact wizard. From the New Contact wizard it is possible to select recipient from external database lookup. When finished filling into the contact fields and pressing OK from the New Contact wizard, the recipient is created in GoPro and added to the recipient list of the circular wizard.

T2005-0431

## **Body field of the summary document is now locked**

The body field of summary documents created from circular wizard is now locked for changes. This is done to be able to use the summary documents as a recipient list.

T2005-0465

## **Customisation: A new API function for the Circular Wizard**

A new function, `Open_Circular_Wizard`, has been added to the Circular Module APIs for customisation purposes allowing the wizard to know beforehand the list of recipients and/or the document template to send. See GoPro API Overview for details:  
(<http://www.gopro.net/GoProProfessionalAPI>)

(T2004-2886)

## **Fix: Error when previewing recipients within the Circular Wizard**

When previewing recipients within the Circular Wizard an error message appeared when selecting "OK" to exit the dialog (Cancel however worked as expected). This has been fixed.

T2004-0450

## **Fix: Label wizard performance issue**

The performance when opening the label wizard has been optimized.

T2004-0609

## **Fix: Circular wizard performance issue**

The performance when opening the circular wizard has been optimized.

T2004-0608

## **Fix: Exporting name fields to a text file.**

When exporting data to a text file then name fields were exported as full hierarchical name (CN=[name]/.../). The Circular Module now checks if any of the fields being exported are name fields and exports such fields in abbreviated format.

(T2004-3031)

## **Fix: "Type mismatch" error when selecting case contacts**

Under some circumstances a "Type mismatch" error appeared when selecting case contacts. This has been fixed.

T2004-0660

## **Fix: Circular mail with duplicate addresses**

An issue was reported where a circular mail documents included duplicate email addresses. This has been fixed.

T2004-0701

## **Fix: Missing header information**

When circular documents were sent manually from the unsent view some of the information contained in the header was missing (most importantly the date when the circular was sent). This has been fixed.

T2005-0082

## **Fix: Printing of unsent external documents**

When using the action "Print selected documents" within the Circular-Unsent view in order to print external documents, only the Notes document itself (the container) was printed instead of the external document within (the attachment). Normal Lotus Notes documents were, however, printed properly. This has now been fixed.

(T2005-0845)

## **Fix: "The specified agent does not exist" error when adding new groups**

From the Change Category dialog, when trying to add a new group to the list of groups, an error occurred stating "The specified agent does not exist". This has now been fixed.

T2005-0144

## **Fix: Finding case contacts from within the Circular Wizard**

When selecting case contacts from within the Circular Wizard when the "Cases by number" view was sorted by some other column than the case number column, the Circular Wizard did not find any case contacts. This has been fixed.

T2005-0171

## **3.6 Version 4.1.1 build 20040930**

### **Text tags enhanced considerably**

The text tags inserted into external document templates (MS Word support) have been changed. This updated implementation of the text tags have been integrated to use the same mechanism as is being used in the new text tags options in the standard texts of GoPro Case 4.1.1. Please refer to the release notes of GoPro Case 4.1.1 build 20040930 for further details.

(T2004-2465)

### **Launching the Circular Wizard**

The Circular Wizard can now be launched without having any document selected.

(T2004-1756)

## **Added printing options**

Now it is possible to select different printers for the Circular Wizard and the Label Wizard.

(T2004-1532)

## **View names changed**

The name of Circular Module views have been changed. The "Sent letters" view was changed to "Sent" and the "Unsent letters" view was changed to "Unsent". Both views are categorized with "Circular" in the outline.

(T2004-1755)

## **Standard text used as a circular template**

A view action has been added to the standard text view enabling the Circular Wizard to be launched with a standard text selected as a circular template.

T2004-0426

## **Sorting of circular templates**

Sorting options have been enhanced in the Circular/Templates view.

(T2004-2108)

## **Lookups using configuration from the GoPro Case constants document**

In GoPro Professional 4.1.0 it became possible to define the view(s) to use in order to look up contacts, cases etc. The same configuration parameters are now being used when looking up documents and clients in the Circular Wizard.

(T2004-2111)

## **Fix: Sending circular to case contacts**

The case contacts were not added correctly to the list of recipients. This issue has been addressed.

T2004-0429

## **Fix: The same field can not appear twice in the external document when using Word support.**

When using the same field name more than once in the external document template, only the first field was populated with the correct value. This was due to limitations of field name lengths in MS Word. This issue has been solved but at the cost of backward

compatibility.

T2004-0445

### **Fix: External document sent as a circular mail included two copies of the attachment.**

When sending external document as circular mail, two attachments were actually sent, both the template holding the circular tags as well as the populated document. This has been fixed so that only the populated document is being sent.

T2004-0447

### **Fix: Recipient being selected both as a client as well as a member of a selected group**

When selecting the list of recipients of a circular letter in some instances the same recipient was both selected manually as well as being a part of a group that had already been selected into the recipient list. This resulted in a error that has now been fixed.

(T2004-2112)

### **Fix: Cancelling the print dialog prevents reprinting**

Problem fixed trying to use the Labels wizard again after having used it once and cancelled the print dialog the first time.

(T2004-1759)

## **3.7 Version 4.1.0 build 20040616**

### **New Circular Wizard**

A Wizard have been added to the Circular Module. The wizard can be launched from any view in GoPro Case including contacts. The wizard walks through all the steps of sending a circular letter:

- selecting the document to send
- selecting the recipients of the circular letter
- choosing how to store the documents (tracing options)
- choosing how to send the document
- creating labels if necessary
- sending the circular letter

This wizard is meant to simplify the creation of circular letters.

(T2003-1845)

## Improved tracing options

Instead of only saving each circular letter to each recipient now a number of options are available:

- save a copy the circular letter under each recipient
- only keep the original copy of the circular letter being sent but add a line to a circular summary document under each client. This document contains the time and date of the circular letter as well as a doclink to it - resulting in only one line being added to this document each time a circular letter is sent to that recipient.
- create a summary document containing a list of all the recipients. This is a semicolon seperated list of the recipients along with generic information on each recipient, including name, phone number, address etc.
- don't create any trace

By offering these options the problem of overloading the database by creating multiple copies of the large circular letters should be solved.

(T2004-1631)

## Custom views for recipients list in circular wizard

In the module settings for the Circular Module, is a possibility to type in view name (or names) to use as custom view when looking for recipients in the Circular wizard. If more than one custom view is configured, the user is prompted for a view to use.

(T2004-0535)

## Column sorting in Circular-Templates view

When using the Circular-Templates view and pressing the Created column to sort, the column sorted the templates with string method. This has now been fixed and the column now sorts the data by the correct date value.

T2003-0512

## Name of action changed.

The action "Define as circular letter" have been changed to "Define as circular mail".

(T2003-1937)

## **Change of categorisation logged to history**

Now when categorisation is changed it is logged in the document history.

T2003-0611

## **Change of grouping listed in history**

When grouping is changed, the changes are now added to the document history.

(T2004-0493)

## **Date order in Sent circular letters.**

The date order in sent circular letters view was incorrect. The date column is now sorting according to date instead of string order.

T2004-0143

## **Group categorisation splitting when using comma in group name.**

When using comma in group name, the group got split up by the comma. Fields used for grouping have been changed not to use comma as a separator.

T2004-0191

## **Incorrect total sum of circular letters sent**

When finishing sending circular documents, sometimes the overview dialog did not display correct amount of letters sent. The overview dialog now displays the correct count.

T2004-0218

## **Using Label wizard after the Circular wizard**

When using the Label wizard right after the Circular wizard, and with the advanced option to "Use default communication method" (In the Circular wizard), the recipients with email or fax will not be included in the label recipients list.

(T2004-1259)

## **3.8 Version 4.0.2 build 20031219**

### **Dialogs according to the GoPro Case Professional standard**

The dialogs have been updated to the GoPro Case Professional dialog standard

(T2003-1895)

## **3.9 Version 4.0.0 build 20031030**

### **User interface changes**

The user interface of the module has been changed in line with GoPro Case Professional.

(T2003-0879)

### **License issues: Module functionality limited when module becomes unlicensed.**

When the module becomes unlicensed (after the trial period has passed) limitations are set on the creation/distribution of circular letters as well as the creation/printing of labels. This, however, does not apply in a licensed version of GoPro Case Professional. In that case, no extra license is needed and no limitations are set.

(T2003-0243)

### **Categorisation in GoPro with Circular Letter Module**

Former GoPro Case kernel functionality moved to this module. With the GoPro Case Circular Letter Module installed, the categorisation fields appear at the same location as they were in older versions of GoPro Case.

(T2003-0395)

### **Grouping views**

Former GoPro Case kernel views moved to this module. The grouping views "Group I", "Group II" and "Group III" are now part of GoPro Case Circular Letters Module and with the module installed they are available at the same location and working the same way as in earlier versions of GoPro Case.

(T2003-0396)

### **Circular letter views moved to the GoPro Case Circular Letters Module**

Former GoPro Case kernel views moved to this module. The Circular letter views (Templates, Sent letters and Unsent letters) are now part of GoPro Case Circular Letters Module and with the module installed they are available at the same location and working in the same way as in earlier versions of GoPro Case

(T2003-0397)

## **Circular Letter Module settings made available through the GoPro Case constants document.**

The module settings for the GoPro Case Circular Letters Module are now accessible through the Module settings tab in the constants document. This follows the new standard way for modules to use the GoPro Case constants document. If not displayed in the module list field after install, use the Refresh module list button, then select GoPro Case Circular Letter Module line and press the Edit settings button.

(T2003-0419)

## **Define as circular letter**

Former GoPro Case kernel action moved to this module. The form action "Action.../Define as circular letter" is now a part of the GoPro Case Circular Letters Module. With the GoPro Case Circular Letters Module installed, this action is available at the same location and working in the same way as in earlier versions of GoPro Case

(T2003-0464)

## **Create circular letters**

Former GoPro Case kernel function moved to this module. The view action "Select circular letter" in the Grouping is now a part of the GoProCase Circular Letters Module. With the GoPro Case Circular Letters Module installed this action is available at the same location and working in the same way as in earlier versions of GoPro Case

(T2003-0465)

## **Labels in word processors**

Former GoPro Case kernel function moved to this module. The view action "Labels in word processors" is now a part of the GoProCase Circular Letters Module. With the GoPro Case Circular Letters Module installed this action is available at the same location and working in the same way as in earlier versions of GoPro Case

(T2003-0467)

## **Export to text file**

Former GoPro Case kernel function moved to this module. The view action "Export to text file" is now a part of the GoProCase Circular Letters Module and with the module installed this action is available at the same location and working in the same way as in earlier versions of GoPro Case

(T2003-0468)

## **Mark selected documents as sent**

Former GoPro Case kernel function moved to this module. The action "Mark selected documents as sent" is now a part of the GoProCase Circular Letters Module and with the module installed this action is available at the same location and working in the same way as in earlier versions of GoPro Case.

(T2003-0469)

## **Block circular mail**

Former GoPro Case kernel function moved to this module. The check box "Block circular mail" is now a part of the GoProCase Circular Letters Module and with the module installed this function is available at the same location and working in the same way as in earlier versions of GoPro Case.

(T2003-0470)

## **Improved error logging while creating word labels.**

Improved error logging should inform the user with a better description if the user does not have MS Office installed while trying to create MS Word labels.

(T2003-0708)

## **Browse button in the Export to text file dialog.**

When using the Export to text file function a "Browse" text has been added to the browse button below the filename field.

(T2003-0788)

## **Default values in Labels dialog not with decimal places**

When requesting for Labels a dialog is displayed, the margin fields now don't have decimal places in the default values.

(T2003-0910)