

# GoPro.net Desktop Release Notes

Version 1.5.0 build 20090508

GoPro Ltd.

May 8, 2009

# Contents

<b>Legal issues</b>	<b>4</b>
<b>1 About GoPro.net Desktop</b>	<b>5</b>
1.1 What is GoPro.net Desktop? . . . . .	5
1.2 Where to Find the latest Information . . . . .	5
<b>2 Things you need to know</b>	<b>6</b>
2.1 System Requirements . . . . .	6
2.1.1 GoPro.net . . . . .	6
2.1.2 Client . . . . .	6
2.2 Installation . . . . .	6
2.2.1 Install GoPro.net Desktop . . . . .	6
<b>3 What's new?</b>	<b>7</b>
3.1 Version 1.5.0 build 20090508 . . . . .	7
3.2 Version 1.4.4 build 20090130 (1.5 RC2) . . . . .	7
3.3 Version 1.4.3 build 20081219 (1.5 RC1) . . . . .	8
3.4 Version 1.4.2 build 20080508 . . . . .	9
3.5 Version 1.4.1 build 20070831 . . . . .	14
3.6 Version 1.4.0 build 20070731 . . . . .	15
3.7 Version 1.3.4 build 20070330 . . . . .	17
3.8 Version 1.3.3 build 20061229 . . . . .	18
3.9 Version 1.3.2 build 20061011 . . . . .	19
3.10 Version 1.3.0 build 20060519 . . . . .	20
3.11 Version 1.2.0 build 20060203 . . . . .	21
3.12 Version 1.2.0 build 20060113 . . . . .	22
3.13 Version 1.2.0 build 20051216 . . . . .	23
3.14 Version 1.1.2 build 20050527 . . . . .	25
3.15 Version 1.1.1 build 20050415 . . . . .	27
3.16 Version 1.1.0 build 20041222 . . . . .	29
3.17 Version 1.0.2 build 20041015 . . . . .	32
3.18 Version 1.0.1 build 20040616 . . . . .	33
3.19 Version 1.0.0 build 20040401 . . . . .	34
<b>4 Known issues</b>	<b>35</b>
4.1 GoPro.net toolbar is not present in Office 2003/XP . . . . .	35
4.2 Sent to GoPro.net property not added to imported mail . . . . .	35
4.3 Documents not automatically unlocked after editing . . . . .	35
4.4 GoPro.net Desktop does not work with Outlook Express . . . . .	35
4.5 Add recipient button in Outlook 2000 . . . . .	35
4.6 Outlook 2000 must be the default program for email . . . . .	36

4.7	Sending email from an IMAP account in Outlook 2000 may fail . . . . .	36
4.8	GoPro.net toolbar not completely removed from Office applications . . . . .	36
4.9	Empty toolbars in Outlook items . . . . .	36

# Legal issues

## Disclaimer

THIS DOCUMENTATION IS PROVIDED FOR REFERENCE PURPOSES ONLY. WHILE EFFORTS WERE MADE TO VERIFY THE COMPLETENESS AND ACCURACY OF THE INFORMATION CONTAINED IN THIS DOCUMENTATION, THIS DOCUMENTATION IS PROVIDED “AS IS” WITHOUT ANY WARRANTY WHATSOEVER AND TO THE MAXIMUM EXTENT PERMITTED, **GoPro Ltd.** DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SAME. **GoPro Ltd.** SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION, DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES, ARISING OUT OF THE USE OF, OR OTHERWISE RELATED TO, THIS DOCUMENTATION OR ANY OTHER DOCUMENTATION. NOTWITHSTANDING ANYTHING TO THE CONTRARY, NOTHING CONTAINED IN THIS DOCUMENTATION OR ANY OTHER DOCUMENTATION IS INTENDED TO, NOR SHALL HAVE THE EFFECT OF, CREATING ANY WARRANTIES OR REPRESENTATIONS FROM **GoPro Ltd.** (OR ITS SUPPLIERS OR LICENSORS), OR ALTERING THE TERMS AND CONDITIONS OF THE APPLICABLE LICENSE AGREEMENT GOVERNING THE USE OF THIS SOFTWARE.

## Copyright

All rights reserved; no part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise without the prior written permission of the publishers. This publication may not be lent, resold, hired out or otherwise disposed of by way of trade in any form or binding or cover other than that in which it is published, without the prior consent of the publisher.

© 2004-2009 **GoPro Ltd.** All rights reserved.

## Trademarks

GoPro is a registered trademark of **GoPro Ltd.**

GoPro.net, is a product of **GoPro Ltd.**

All rights reserved.

Microsoft Windows, Microsoft Windows NT, Microsoft Exchange, Microsoft Outlook, Microsoft Office, Microsoft Enterprise Instrumentation Framework, Microsoft Internet Information Services, Microsoft SQL Server, Microsoft Data Access Components, and Microsoft .NET, are registered trademarks of Microsoft Corporation.

# 1 About GoPro.net Desktop

## 1.1 What is GoPro.net Desktop?

GoPro.net Desktop is a part of the GoPro.net product line. It is a bridge between GoPro.net and the Windows environment, to facilitate moving files and documents to GoPro.net as well as working seamlessly with attachments residing within GoPro.net.

GoPro.net Desktop provides the following functionality:

- E-mail can be dragged directly from Outlook mailboxes to GoPro.net Desktop for importing
- Any file can be sent directly from the file system and be placed within GoPro.net
- For transparent update, any file within a document in GoPro.net can be launched and worked on with the associated application, and when saved be automatically imported back into GoPro.net by GoPro.net Desktop.

## 1.2 Where to Find the latest Information

The latest information about GoPro.net Desktop and the GoPro.net product line, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website (www.gopro.net).

## **2 Things you need to know**

### **2.1 System Requirements**

#### **2.1.1 GoPro.net**

GoPro.net Desktop is an add-on to GoPro.net. It requires a working GoPro.net installation.

#### **2.1.2 Client**

GoPro.net Desktop requires the following to run:

- Windows 2000 SP3 or later / Windows XP SP1 or later / Windows Vista
- Optional: Microsoft Outlook 2000, XP, 2003 or 2007 for importing email through GoPro.net Desktop.
- Optional: Word 2003 or 2007 .net programmability support for field mapping (for creating templates out of the XML Schemas bundled with GoPro.net).

### **2.2 Installation**

#### **2.2.1 Install GoPro.net Desktop**

Repeat the following for each client installation:

1. Run the Setup.exe for GoPro.net Desktop.
2. Launch GoPro.net Desktop and make sure it connects correctly to GoPro.net.

## **3 What's new?**

### **3.1 Version 1.5.0 build 20090508**

#### **Import calendar appointments**

It's now possible to import Outlook calendar appointments into GoPro. The user can select from three different file formats for the calendar appointments: vCal, iCal or Rich-Text-Format.

T2009-0384

#### **Send to GoPro button in existing e-mail and calendar appointments**

It's now possible to send the currently open e-mail or calendar appointment to GoPro in Outlook 2007.

T2008-2529

#### **Fix: Error when pressing the Send to GoPro.net button**

A bug in version 1.4.4 would cause an IOException error when a document was being imported after the user had pressed the 'Send to GoPro.net' button from within Microsoft Word or Microsoft Excel. This bug has now been fixed.

T2009-0490

#### **Fix: Error when importing e-mail with an empty attachment**

A bug has been fixed which caused an error when an e-mail containing an empty (zero byte) attachment was imported into GoPro.net.

T2009-0516

### **3.2 Version 1.4.4 build 20090130 (1.5 RC2)**

#### **Support for 64-bit operating systems**

Previous versions of GoPro.net Desktop would crash when run on 64-bit operating systems. Modification have been made to the way GoPro.net Desktop is compiled to ensure that it's compatible with 32-bit emulation mode on 64-bit operating systems (WoW64).

T2008-1079

#### **Decreased font size**

The text size in all dialogs has been decreased in order to make it consistent with the text size in the typical MS Windows applications, and to improve the dialogs' layouts.

T2009-0006

### **Fix: OutOfMemoryException when importing large files**

An OutOfMemoryException could occur when importing files in excess of 60 megabytes. This bug has now been fixed.

T2008-1965

### **Fix: X.509 certificate name not displayed**

A bug has been fixed that caused the certificate name box in the Sign In window to be empty even though a valid certificate had been chosen.

T2008-3053

### **Fix: Document subject changes ignored**

A bug has been fixed which caused changes to the Subject of imported documents to be ignored.

T2009-0225

## **3.3 Version 1.4.3 build 20081219 (1.5 RC1)**

### **Silent imports and updates**

Experimental (beta) support for silent imports and updates of files has been added. This makes it possible to import files into GoPro.net in an automated fashion without interacting with a user interface.

T2008-2981

### **Import notifications**

It's now possible to send e-mail notifications about imported items. Once the import items have been added and the destination selected, a notification button becomes enabled. When it's clicked it opens a dialog where the user can specify the recipients and the contents of the e-mail notification.

T2008-2982

### **Fix: Incorrect status sometimes assigned to imported documents**

A bug has been fixed that could cause the incorrect status and/or class to be assigned to imported documents. This behaviour only occurred if no status or class had been designated as the default one.

T2008-2566

### **Fix: Progress bar issues**

The progress bar would immediately go to 100 percent when importing just one item on Windows XP. It also lingered on top of the Import dialog if an error occurred during the import. Both these issues have been addressed.

T2008-1660

### **Fix: Obscure error message when user cancels out of Lotus Notes password prompt**

A much more informative and helpful message is now displayed if the user cancels out of the Lotus Notes password prompt dialog or enters the incorrect password three times in a row. The user is also provided with instructions on how to disable the password prompt.

T2008-2560

### **Fix: Import of Lotus Notes e-mail fails if it contains oddly named images**

An error would occur when importing Lotus Notes e-mail that contained image names that were not legal file names in Windows. This bug has been fixed.

T2008-2866

### **Fix: Import of Lotus Notes e-mail fails**

A bug has been fixed which would cause an error when importing an e-mail containing an image references to a design document or if some of its sender fields were missing.

T2008-2587

### **Fix: Lotus Notes e-mail import fails when started from a different folder**

If the sendtogopro.exe application was initiated from another folder than the one containing it, an error would occur when importing Lotus Notes e-mail. This bug has been fixed.

T2008-2584

## **3.4 Version 1.4.2 build 20080508**

### **.NET Framework 2.0**

GoPro.net Desktop has been migrated from version 1.1 to version 2.0 of the .NET Framework.

T2008-0907

## **Setup bootstrapper automatically installs pre-requisites**

The bootstrapper (Setup.exe) file has been modified to install all pre-requisite software automatically, including the .NET Framework.

T2006-0264

## **ID-number included in client search**

The ID-number field is now included when a search for a client is performed.

T2006-0436

## **Office Add-in now uses the Office 2007 ribbon**

The GoPro.net Desktop Office Add-in has been modified to utilize the new Office 2007 ribbon when available. As a result, the buttons will now be displayed in a tab named 'GoPro' instead of the more obscure 'Add-Ins' tab.

T2007-1533

## **All mail folders accessible from Add e-mail dialog**

The dialog that is displayed when the Add e-mail button is clicked has been improved so that all mail folders are now accessible from the Mail folder drop-down list whereas previously only the default 'Inbox' and 'Sent items' folders were available.

T2007-1824

## **'Sent to GoPro.net' column automatically displayed in Outlook**

Users no longer have to manually display the 'Sent to GoPro.net' column in Outlook. The column will now be automatically displayed when an e-mail is imported/sent to GoPro.net.

T2007-1963

## **Operating system file icons used**

The 'Destination' section of the Import dialog used to have a fixed list of icons for common file types. This has now been changed so that file icons are loaded from the operating system. As a result, all documents will have a an icon corresponding to the editor registered for the file type of the document.

T2007-2216

## **Improved localization mechanism**

The localization mechanism has been revamped so that translation files are now stored outside of the program executable with one translation xml file per language. This makes

it possible to modify and add translations without recompiling the application.

T2008-0295

## **Import functionality moved to a separate application**

GoPro.net Desktop has now been split up into two separate applications; GoProDesktop.exe and SendToGoPro.exe. GoProDesktop.exe continues to provide daemon functionality, like monitoring files that are being edited, while SendToGoPro.exe provides the import functionality. Users should for the most part not notice any changes as a result of this change but there will be some subtle differences. For example: the Import dialog now has its own main menu, About dialog and Settings.

T2008-0361

## **Server and Client URLs retained after uninstall**

The GoPro.net Desktop installer will no longer remove the Client and Server URL settings from the registry when GoPro.net Desktop is uninstalled. As a result, users should not need to enter these settings manually during future upgrades.

T2008-0588

## **Import item automatically selected**

When importing a single file or e-mail, it's now automatically selected in the 'Items to send' list. As a result the user no longer has to click the item before making changes to its properties.

(T2005-1457)

## **Import dialog starts centered**

The Import dialog now appears at the center of the screen when it's started. It also retains its size from the last time it was opened.

(T2006-0109)

## **Office Add-in localized**

The Office Add-in has been localized and its texts translated to various languages.

T2007-2289

## **Automatic search for sender or recipient when importing an e-mail**

When an e-mail is imported, an automatic search for either the sender or the recipient is performed depending upon whether the e-mail is inbound or outbound respectively. The

automatic search is only performed if either the 'All clients' or 'All cases' view is initially selected.

T2008-0274

## **Automatic import of sent e-mail**

It's now possible to specify whether or not e-mail sent with Outlook should be automatically imported to GoPro. This setting can be adjusted by clicking on the 'Tools' menu, selecting 'Settings...' and clicking on the 'Mail source' tab.

T2008-0275

## **New setting: Remove e-mail from mailbox after import**

A new setting has been added that, if turned on, removes e-mail from the mailbox after the e-mail has been imported to GoPro.

T2008-0291

## **E-mail dialog resizable**

It's now possible to resize the E-mail dialog.

T2008-0399

## **Progress bar**

A progress bar is now displayed when the E-mail dialog is being populated and when an import is in progress.

T2008-0401

## **Double click in E-mail dialog**

It's now possible to double-click an e-mail item in the E-mail dialog. Doing so selects the e-mail for import and closes the dialog.

T2008-0590

## **Fix: Error when a folder is dropped onto the Import dialog**

A bug has been fixed that caused an error when a folder was dragged and dropped onto the Import dialog.

T2007-2312

### **Fix: Not possible to import e-mail with digital signatures**

An issue that prevented e-mail with digital signatures from being imported to GoPro has been addressed.

T2008-0344

### **Fix: Infinite error message loop**

If a user had selected to be automatically signed-in and an error occurred during sign-in, the error message would be displayed again and again until the GoPro.net Desktop process was manually shut down. This issue has now been fixed.

(T2006-0342)

### **Fix: Automatic unlocking of Office documents**

Word, Excel and Powerpoint documents are now automatically unlocked when the document is closed, even though no changes have been made to the file.

(T2006-0667)

### **Fix: MSI installer cannot be run directly on Windows Vista**

While GoPro.net Desktop could be installed on Windows Vista by running the bootstrapper (Setup.exe), running the MSI installer directly would result in an error. The MSI file has now been made Windows Vista compatible.

T2006-0321

### **Fix: Error message after a document has been saved**

'NullReferenceException' error messages would sometimes be displayed after a document placed in GoPro.net had been edited, saved and closed. This was caused by a threading issue which has now been fixed.

T2007-0281

### **Fix: GoPro.net Desktop window now closes when user signs out.**

The GoPro.net Desktop window now automatically closes when user signs out from GoPro.net Desktop.

T2007-1290

### **Fix: Translations issues**

When the language setting was changed some parts of the user interface would remain in the previously selected language until GoPro.net Desktop was restarted. This has now

been fixed. Furthermore, the size of various user interface elements has been increased to prevent clipping from occurring with some translations.

T2007-1291

### **Fix: Context menu state incorrect after an automatic sign-in**

If the user was signed out of GoPro.net Desktop and performed an action in GoPro.net, such as editing a document, which triggered an automatic sign-in, the state of the GoPro.net Desktop system tray context-menu would not be updated to reflect that the user was no longer signed out. As a result some menu items that should be enabled were disabled and vice versa. This bug has now been fixed.

T2007-1874

### **Fix: 'PathTooLongException' error when editing a file**

A 'PathTooLongException' error would sometimes occur when a user edited a file in GoPro.net. The cause would usually be the fact that the document being edited belonged to a case with an extremely long name. GoPro.net Desktop creates a folder on the local hard drive of the user with the same name as the case that the file belongs to. In certain extreme cases the full path, consisting of the path to the GoPro.net Documents folder, the case name and the file name would exceed the 260 character limit imposed by the Windows API. To prevent this from happening we've limited the length of names of the folders created to 64 characters.

T2008-0731

### **Fix: Outlook signature issues**

A couple of issues regarding Outlook signatures have been fixed. The first issue was that on Windows Vista, the Outlook signatures were ignored when the user selected to create a new e-mail from GoPro.net. The second issue was that an error message would be displayed if the user had no e-mail signature specified in Outlook.

T2008-0765

## **3.5 Version 1.4.1 build 20070831**

### **Performance improvement in import dialog**

Performance has been improved in the section of the import dialog that displays the possible destination for the files/e-mail items being imported. The adjustments made should dramatically increase response times when the response hierarchy of a case, organisation, individual or contact is being loaded and the response hierarchy contains thousands of items.

T2007-1343

## **Fix: Client organisations and individuals always expandable**

When selecting an import destination, client organisations and individuals are no longer expandable unless they have one or more subrecords.

T2007-1281

## **3.6 Version 1.4.0 build 20070731**

### **Increased search possibilities in Import dialog**

It's now possible to search when the 'My clients' and 'My cases' option is selected from the drop-down list on the Import form. Contacts will now also be displayed among the search results when 'Clients' or 'My clients' is selected from the drop-down list. Finally, the case search has been improved so that the following fields are now all searched: subject, case number, case type and involved party,

(T2006-0065)

### **My GoPro.net documents folder location configurable**

It's now possible to specify the location of the 'My GoPro.net documents' folder from within the settings dialog.

T2007-0425

### **Automatic cleanup of files**

A new setting has been added to the settings dialog that, when selected, will cause GoPro.net to automatically remove files from the 'My GoPro.net documents' folder when they are no longer needed.

T2007-0805

### **Automatic language selection for GoPro.net Desktop**

When run for the first time, GoPro.net Desktop checks the current system language and the default system language and automatically selects the one supported. If neither is supported, English is used.

T2005-0262

### **No limit in the number of simultaneously imported emails**

There is no limit anymore in the number of emails that can be simultaneously imported through GoPro.net Desktop or sent to GoPro.net Desktop using the GoPro.net toolbar in Microsoft Outlook. The allowed number of emails used to be ten.

T2006-0065

## **Locked documents window hidden by default**

By default, the locked documents window will no longer be displayed when users sign-in. This can be changed in the settings dialog should users prefer to have the window displayed after signing in.

T2007-0620

## **Support for signatures in Outlook 2007**

E-mail items created from within GoPro.net will now contain the user's Outlook e-mail signature when using Outlook 2007.

T2007-0629

## **Support for pre-population of Word 2007 document templates**

Documents created from templates that are Microsoft Word 2007 files (.docx) are now pre-populated with data from GoPro.net.

T2007-0638

## **Experimental memory optimizations**

Experimental memory optimizations have been put in place that aim to reduce the memory consumption of GoPro.net. They are turned off by default. To enable them, open GoProDesktop.exe.config with a text editor, change any or all of the 'PerformGarbageCollection', 'WaitForPendingFinalizers' and 'AdjustProcessWorkingSetSize' settings to True and save your changes.

T2007-0932

## **Fix: GoPro.net toolbar sometimes empty when Outlook is started**

A bug has been fixed that would cause the GoPro.net toolbar to be empty when Outlook was started and the OUTLOOK.EXE process was already running in the background.

(T2005-1346)

## **Fix: XmlException error can occur when importing e-mail**

When an e-mail was selected to be imported into GoPro.net and the e-mail body contained certain characters that don't fall within the range of valid XML characters, an XmlException would occur. This has been fixed by filtering out all invalid XML characters from the e-mail body before it is sent to the GoPro.net web services.

T2007-0616

## 3.7 Version 1.3.4 build 20070330

### Scanning support

Documents can now be scanned directly from the 'Import File or E-mail' dialog. If a scanner has an automatic document feeder then all documents in the feeder will be scanned into a single multi-page file. Once a document is scanned it is automatically added to the list of files to import.

(T2007-0427)

### **Fix: 'Catastrophic failure' occurs when displaying a list of e-mail items**

Users that would open the 'Import File or E-mail' dialog and press the 'Add e-mail' button would sometimes get a 'Catastrophic failure' error message. Adjustments have been made to the dialog in an attempt to prevent this error from occurring.

(T2007-0426)

### **Fix: Office 2007 files open slowly and are not automatically unlocked**

Selecting to edit Word, Excel or Powerpoint files, that use the new Office 2007 file formats (.docx, .xlsx and pptx), would result in a long wait from when the action was selected until the file was opened. Once the user would close the file, it would stay locked until the user manually unlocked it in GoPro.net Desktop. This issue has now been fixed.

(T2007-0428)

### **3.8 Version 1.3.3 build 20061229**

#### **Fix: Leaving manual proxy configuration fields empty causes GoPro.net Desktop to crash on startup**

If the user selected manual proxy configuration and then left all fields empty then the GoPro.net Desktop would not be able to start. Input validation has been added so that the fields no longer can be left empty and failover measures have been added so that GoPro.net Desktop can be started should an error occur when applying manual proxy configuration.

(T2006-0696)

#### **Fix: GoPro.net toolbar not displayed in e-mail items in Outlook 2007**

Minor adjustments have been made to get the GoPro.net toolbar to be displayed in e-mail items in Outlook 2007.

T2006-0395

### **3.9 Version 1.3.2 build 20061011**

#### **Enterprise Instrumentation Framework no longer required**

The Enterprise Instrumentation Framework is no longer a pre-requisite for GoPro.net Desktop.

(T2006-0381)

#### **Fix: Signatures in Rich Text Format not displayed correctly**

Signatures in Rich Text Format were not displayed correctly when creating new e-mail via Outlook. This has now been fixed.

(T2006-0661)

#### **Fix: Outlook signatures not added for certain users**

Under certain situations the Outlook signature would not be added to e-mail items created from GoPro.net. This could happen if: a) the operating system was not installed on drive C:, b) the windows profile path for the user did not match his/her username or c) the Outlook was not being used with an Exchange mail account. This has now been fixed.

(T2006-0666)

#### **Fix: PowerPoint presentations stay locked**

Presentations opened via GoPro.net Desktop stayed locked even though the program had been closed. This has been fixed.

(T2006-0672)

## 3.10 Version 1.3.0 build 20060519

### Auto-run setting added

A new setting has been added that allows the user to specify whether or not to automatically start GoPro.net Desktop when the user logs on to Windows.

(T2005-0235)

### Outlook object references

Greater care is now taken in releasing Outlook object references. This should prevent the OUTLOOK.EXE process from continuing running even after the user has selected to close and shut down Outlook.

(T2006-0326)

### Fix: Editing the same file twice

Previously, when a user selected to edit a file that was already open an error would occur. This has now been fixed.

(T2006-0106)

### Fix: Importing e-mail while viewing an attachment

If the user tried importing an e-mail while at the same time having one of its attachments opened for viewing, an error could occur. This has now been fixed.

(T2006-0182)

### Fix: Sending e-mail when journal keys are mandatory

An error would occur in the following scenario:

- The user selected to create an e-mail from GoPro.net.
- The selected object in GoPro.net was an organisation, contact or individual.
- The user had Outlook selected as the e-mail client.
- The JournalKeysMandatory setting was set to true.

Organisations, contacts and individuals in GoPro.net do not have journal keys. As a result, the e-mail could not inherit the journal key from its parent. Now, the user is presented with a dialog to select the journal key for the e-mail.

(T2006-0333)

### **3.11 Version 1.2.0 build 20060203**

#### **My cases only shows active cases**

The "My cases" view now only shows cases that have an active status.

(T2006-0049)

#### **'My cases' categorised by responsibility**

When the user selects to view 'My cases', when choosing an import destination, the displayed cases are now categorised into two separate groups. One for cases where the user is the 'Responsible employee' and the other where the user is one of the 'Other employees'.

T2006-0026

#### **New dialog - Locked documents**

A new dialog has been added to GoPro.net Desktop that allows the user to manage all documents that the user has either locked for editing or checked out.

(T2006-0168)

#### **Fix: Creating a document from template results in a FormatException**

When creating a document from a template and the document form had a custom tab, a FormatException could occur. This has now been fixed.

(T2006-0073)

## **3.12 Version 1.2.0 build 20060113**

### **Build number visible**

The build number is now visible in the about dialog.

(T2006-0035)

### **Fix: Case with empty space as the last character**

When creating a document under a case, which had an empty space as the last character in the Case name, abnormal behavior could result. This has now been fixed.

(T2006-0027)

### **Fix: Error in populating email list**

When the user clicks on the e-mail icon button, a dialog is opened and populated with emails from the user's inbox. If there are too many emails in the user's inbox, an error might occur. This error has now been fixed and the user is notified if Microsoft Exchange is limiting the number of emails being displayed.

(T2006-0036)

### **3.13 Version 1.2.0 build 20051216**

#### **Drag and Drop**

The user can now drag items directly from his email or file system and drop it directly on an item in the search result window in GoPro.net Desktop. The dropped item will be imported into GoPro.net.

(T2005-1953)

#### **Improved version mismatch error message**

Previously when a user tried to connect to GoPro.net from a GoPro.net Desktop that was of a different version then the user would get an error message that was very cryptic. This has now been replaced with a more clear error message.

(T2005-1068)

#### **Improved invalid URL error message**

The error message displayed when the server URL is invalid has been made more clear.

(T2005-1060)

#### **Setup now installs ActiveX control**

GoPro.net requires an ActiveX control to communicate with GoPro.net Desktop. Users had to install this control manually when first they logged on to GoPro.net. This control is now installed along with GoPro.net Desktop.

(T2005-1063)

#### **The "Add e-mail" dialog is now localized**

In previous versions it was only available in English.

(T2005-1866)

#### **Setup simplified**

Changes have been made to the settings part of GoPro.net Desktop. The user can now select between simple or advanced user interface regarding the connection to GoPro.net.

(T2005-1934)

#### **Fix: Error when importing e-mail with embedded ole objects**

Importing e-mail with embedded ole objects caused an exception. This should now be fixed.

T2005-0532

### **Fix: Importing e-mail with attachments sometimes failed**

When importing e-mail with attachments, users sometimes got the following error: Cannot save the attachment. You don't have appropriate permission to perform this operation. Various changes have been made in order to prevent this error. If GoPro.net Desktop is still unsuccessful in reading the attachment, the e-mail can still be imported but without the attachment. GoPro.net Desktop will notify the user if it can't read an e-mail attachment. This was also reported as ticket T2005-0287 and T2005-0369

T2005-0208

### **Fix: Attachments might get embedded in a file called winmail.dat**

When Outlook was used to send e-mail from GoPro.net, e-mail attachments sometimes would get embedded in a file called winmail.dat. This has now been fixed.

(T2005-1777)

### **Fix: Error when searching in clients view**

Under rare circumstances the user might get an error when he selects to search in the clients view. This has now been fixed.

(T2005-1990)

### **Fix: Office 2003 Standard and prepopulation of documents**

In previous versions when a user with Microsoft Office 2003 Standard edition tried to create a document from a template that contained xml schema, an error was displayed since support of xml schemas is only available in Microsoft Office 2003 Professional. No errors are displayed now if the user has Microsoft Office 2003 Standard edition installed (but then, of course, document templates based on xml schemas will not be populated).

(T2005-2034)

### **3.14 Version 1.1.2 build 20050527**

#### **New look and feel for GoPro.net Desktop**

The import part of GoPro.net Desktop has a new look and feel. It has been simplified and instead of a multistep wizard a simple import window is now displayed.

(T2005-1206)

#### **Email recipient lookup in GoPro.net**

A button has been added to the mail item in Microsoft Outlook that allows the user to look up email addresses from GoPro.net. When the user clicks the button a dialog window is opened where the user can select clients from GoPro.net and add them to the To, Cc or Bcc fields of the email.

(T2005-1224)

#### **Ability to enforce Outlook email to be imported to GoPro.net**

GoPro.net Desktop can be configured to prompt or direct Outlook users to import sent email to GoPro.net

(T2005-1251)

#### **Toolbar for Microsoft Office**

The GoPro.net toolbar which is visible in Microsoft Office applications has been improved considerably. From the toolbar the user can now open GoPro.net, create a new case, organisation or an individual in addition to the possibility of importing the document/email to GoPro.net.

(T2005-1065)

#### **Indication of which email has been imported to GoPro.net**

An indicator can now be added to the Microsoft Outlook view that shows if the email item has been imported into GoPro.net. The indicator looks like a checkmark next to the email item. (Note that the user defined inbox field "Sent to GoPro.net" needs to be added to the inbox view in order to see the checkmark).

(T2005-1091)

#### **Fix: Installation for non-administrative users**

When an administrator installed GoPro.net Desktop for everyone on a computer, and then later when a normal user logged on to that computer an error could occur when GoPro.net Desktop finished installing itself for that user. This unexpected behavior has now been

fixed.

(T2005-0959)

## **3.15 Version 1.1.1 build 20050415**

### **Sorting of columns**

Importing into GoPro.net has been made easier. When selecting the target location from a large number of possible targets, the column headers can be clicked to sort the target locations in ascending/descending order.

(T2005-0026)

### **Silent install by using command line parameters**

Command line parameters can now be passed to the setup program when running it from the command prompt thus enabling silent install of GoPro.net Desktop.

(T2005-0823)

### **Unexpected text in shortcut to GoPro.net Desktop**

When installing GoPro.net Desktop the default shortcut to the application placed in the "All Programs" menu contained some unexpected text ("Primary output from Desktop"). This has been corrected.

(T2005-0344)

### **Error logging improved**

When error occurs, more detailed error message is now displayed.

(T2005-0559)

### **Buttons in MS Office applications**

In previous versions of GoPro.net Desktop the buttons in MS Office applications were shared with a similar product called Send2GoPro (being used for the same purpose in the GoPro Case Professional product line). This was problematic for users needing to use both applications at the same time. This has been changed so that both applications can now be running on the same machine.

(T2005-0824)

### **XP look and feel**

XP look and feel has been added to the GoPro.net Desktop for users with Windows XP.

(T2005-0920)

### **Fix: Message expired**

When the client computer's time was ahead of the servers computer time a "Message expired" error was possible displayed. This unexpected behavior has now been fixed.

(T2005-1061)

### **Fix: Importing or editing a file with an unassociated file extension**

When importing or editing a file with a file extension not associated to any application, an error could occur. Now, the Desktop imports any file regardless of its file extension and when editing a file within a document a warning is displayed, notifying the user if no application is associated with the file and can therefore not be launched.

(T2005-1025)

### **Fix: Suffix in client list becomes "unknown"**

After selecting an organisation as a target to import to, the client list that is populated sometimes had the "unknown" suffix. This unexpected behavior has now been corrected.

(T2005-0915)

## **3.16 Version 1.1.0 build 20041222**

### **Import and open in GoPro.net**

When using the import wizard, users can now specify to open the imported item in GoPro.net immediately after the wizard has finished. Note that if multiple items are being imported, only one of them can be opened.

T2004-0591

### **GoPro.net closes unexpectedly**

Pressing the X button in the About dialog no longer closes GoPro.net Desktop

(T2004-2507)

### **Settings are now accessible from the system tray**

The settings dialog can now be opened by right-clicking the GoPro.net Desktop icon in the system tray and selecting Settings.

(T2004-2508)

### **The Send2GoPro button in Outlook now detects if it has been pressed in a new email message**

If a user presses the Send2GoPro button from within a new, unsent email message, it will ask the user to send the email first, then import it from the folders view.

T2004-0567

### **Journal keys can now be set for imported items**

When using the import wizard, the user can specify the journal key for the items being imported.

T2004-0592

### **SMTP addresses of recipients / senders resolved when importing email messages**

When importing an email message from Outlook, GoPro.net Desktop will now check the type of the email addresses of the recipients. If it is an Exchange X.400 address GoPro.net will fetch the SMTP address of the recipient and use that instead.

(T2004-2876)

## **Comments are no longer added to imported documents**

GoPro.net Desktop would insert comments for documents that were imported or created from template. This behaviour has been removed.

(T2004-3270)

## **Imported email gets the status "Sent"**

When importing an email message to GoPro.net, the email item will now get the status "Sent" instead of "Draft".

T2004-0669

## **Fix: GoPro.net Desktop Setup now removes Send2GoPro registry key**

If Send2GoPro (for Domino) was installed on a computer that previously had GoPro.net Desktop installed, Send2GoPro would be partially crippled since GoPro.net Desktop left a few settings in the registry that clashed with Send2GoPro. Now when GoPro.net Desktop is uninstalled these settings are correctly removed.

(T2004-3213)

## **Fix: Folders in GoPro.net Desktop not in the same order as in GoPro.net**

The folder tree is now sorted the same way as in GoPro.net.

(T2004-3262)

## **Fix: Microsoft Word is no longer left running in the background**

When a word document was created from a template and the template did not contain an XML schema for pre-population of data, an error would occur that caused a Microsoft Word (WINWORD.EXE) process to be left running in the background. This has now been fixed.

(T2004-3266)

## **Fix: Importing plain-text email from Outlook 2000**

In previous versions of GoPro.net Desktop importing a plain-text email message from Outlook 2000 caused an error. this has been fixed.

(T2004-2888)

## **Fix: Windows authentication**

In previous versions a user could not log on with his domain account using windows authentication if a local user existed with the same user name. This has been fixed.

(T2004-3059)

## **Fix: Microsoft Word no longer asks to save changes to Normal.dot**

When closing a word document that had been created from a document template in GoPro.net, the user would frequently be asked to save changes to Normal.dot. This has now been fixed.

(T2004-3096)

## **Fix: Word documents losing pre-populated data**

If a word document, that was created from a document template and contained pre-populated data from GoPro.net, was closed without making any changes to it, then all pre-populated data would be lost from the document. This has now been fixed.

(T2004-3116)

## **Fix: Document properties are now correctly set when created from template**

The access control list, journal key, keywords and comments are now correctly set when a new document is created from template.

(T2004-2794)

## **Fix: Email with an empty subject**

Importing an email without a subject no longer causes an error

T2004-0581

## **Fix: Remove button in import wizard**

The remove button in the import wizard remained disabled when files were dragged onto the wizard. This has now been fixed.

(T2004-1602)

## **3.17 Version 1.0.2 build 20041015**

### **Windows Authentication**

Windows Authentication for login is now supported.

(T2004-2227)

### **X.509 Authentication**

Support for X.509 Authentication for login has been added.

(T2004-2228)

### **Automatic login**

The option to remember login credentials and login automatically to the system has been added to the login dialog. When this option is selected the user will be automatically logged to the system when launching the application.

(T2004-2229)

### **Advanced proxy settings**

Three proxy settings can now be selected:

- Bypass altogether proxy settings
- Manually specify proxy settings including host name, port number, user name and password
- Use default proxy configuration from the operating system

.

(T2004-2230)

### **3.18 Version 1.0.1 build 20040616**

#### **Send to GoPro functionality for Microsoft Office**

Send to GoPro functionality has been added to the Word, Excel, Outlook and PowerPoint products of the Microsoft Office suite. The user can now, from within any of these products, click on a button and save the document directly into GoPro.net

(T2004-1618)

### **3.19 Version 1.0.0 build 20040401**

First release.

## **4 Known issues**

### **4.1 GoPro.net toolbar is not present in Office 2003/XP**

There's a known issue with Office add-ins created for .NET Framework 2.0 and Office 2003/XP. The GoPro.net Desktop setup bootstrapper (Setup.exe) will automatically install a hotfix from Microsoft to address this issue. The problem is that this hotfix is only installed for the current user. Other users on the same computer will have to install the hotfix files manually. The hotfix files are located on the GoPro.net installation CD in a folder named InstallGoProNetDesktop\KB908002. It contains three setup files that must be run individually.

### **4.2 Sent to GoPro.net property not added to imported mail**

GoPro.net Desktop adds a property to e-mail items to indicate that they have been imported into GoPro.net. If a user has an e-mail attachment open while importing the e-mail to GoPro.net, Outlook will warn the user that changes made to the attachment might get lost. This warning dialog has two buttons marked Yes and No. If the user presses No, the e-mail will not be correctly marked as sent to GoPro.net even though it has been successfully imported. Users should select Yes in the warning dialog to work around this issue.

### **4.3 Documents not automatically unlocked after editing**

When a user selects to edit a file, the file is locked to prevent conflicts with other users that might want to edit the file at the same time. Only word (.doc or .docx), excel (.xls or .xlsx) and powerpoint (.ppt or .pptx) files are automatically unlocked once they are closed. For other file types, the user must manually unlock the file when he/she is no longer using it.

### **4.4 GoPro.net Desktop does not work with Outlook Express**

As stated in a previous chapter, GoPro.net Desktop only supports the stated versions of Microsoft Outlook, currently Microsoft Outlook Express not being one of them.

### **4.5 Add recipient button in Outlook 2000**

The "Add recipient from GoPro.net" button is not displayed when Microsoft Outlook 2000 has been configured to use Microsoft Word to edit email messages.

#### **4.6 Outlook 2000 must be the default program for email**

When using Outlook 2000 for handling email in GoPro.net then Microsoft Outlook 2000 must be the default program for email, otherwise sending email to GoPro.net will fail with the error: Email has no recipients.

#### **4.7 Sending email from an IMAP account in Outlook 2000 may fail**

When sending email from an IMAP account in Outlook 2000, the following error may occur: Could not open the item. Try again.

#### **4.8 GoPro.net toolbar not completely removed from Office applications**

After GoPro.net Desktop is removed, the GoPro.net toolbar may still appear in Microsoft Office Applications. This can be fixed by selecting View - Toolbars - Customize..., selecting the GoPro.net toolbar and pressing the Delete button.

#### **4.9 Empty toolbars in Outlook items**

Empty GoPro.net toolbars may appear in some Microsoft Outlook items like Contact and Appointment.