

GoPro.net
Release Notes

Version 1.5.0 build 20090508

GoPro Ltd.

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Legal issues

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1 About GoPro.net

1.1 What is GoPro.net?

- A Client Management System
- A Case Processing System for Case workers.
- A Document Management and Project Control application, providing control over all documents and an overview of cases and projects.
- An Online Service where citizens can send in applications for public services, monitor the status of their applications and communicate with public servants (case workers).

1.2 Where to find the Latest Information

The latest information about GoPro.net, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website (www.gopro.net).

2 Things you need to know

2.1 Requirements

2.1.1 Server

GoPro.net, version 1.5.0, installed on a single server requires:

- Windows 2000 Server SP4, Windows 2003 Server or Windows 2008 Server
- IIS with ASP.NET 2.0
- Microsoft .NET Framework version 2.0
- Internet Explorer 6.0 or later
- Microsoft Data Access Components (MDAC) 2.8
- Microsoft SQL Server 2000 SP3, 2005 or 2008 with full-text search and SQL Distributed Management Objects (SQL-DMO)
- Microsoft Web Services Enhancements 3.0 Runtime

The pre-requisites vary according to the deployment scenario being executed. Please refer to the deployment part of the Administration Guide for more detailed information on the requirements and possible deployment scenarios.

NOTE: Please note that GoPro.net cannot be installed on a domain controller.

2.2 Installation and setup

GoPro.net comes with a setup program which executes the installation process. The administrator however needs to go through the Administration Guide in order to verify that the pre-requisites have been met and decide upon the appropriate deployment scenario to follow.

3 What's new?

3.1 Version 1.5.0 build 20090508

WhereIs

A new feature has been added to GoPro.net titled WhereIs. It gives the user an instant overview of the availability of all other GoPro.net users, whether they are at the office, in a meeting, on vacation etc. WhereIs can synchronize with Microsoft Exchange to display calendar information for each user. External attendance systems can be integrated with WhereIs so that the availability status of users is updated when they clock in or out of work.

T2009-0386

NOTE: WhereIs requires a separate licence key.

SQL Server 2008 support

GoPro.net can now be installed on SQL Server 2008. Note that the SQL-DMO library needs to be installed on the database server before installing GoPro.net. This library is bundled in a backwards-compatibility pack which should be included on the SQL Server 2008 CD/DVD.

T2008-0442

Compatibility with right-to-left reading order

The GoPro.net user interface has been modified extensively in order to make it compatible with languages that are read from right to left like Arabic and Hebrew.

T2009-0636

Fix: Embedded e-mail images not displayed when e-mail is viewed in GoPro.net

Embedded e-mail images are now properly displayed in imported e-mail. E-mail replies and forwards also contain and correctly display embedded images. There are two caveats however: this fix is not retro-active and embedded images do not display in replies and forwards if Outlook 2003 or older is being used.

T2009-0262

Fix: Moving of root category not possible in the Categories administrative view

The user would receive an error when trying to move a root category in the Categories administrative view. As moving of built-in root categories is not allowed, the 'Move' option

has been removed for root categories.

T2008-1322

Fix: Client number not correctly displayed when selecting an involved party

A minor issue has been fixed which would cause the client number to be incorrectly displayed when an involved party was selected for a case. The issue would only occur if the client number contained certain characters like &, < *or* >.

T2009-0501

Fix: Displaying the My cases view sometime takes a very long time

The database query that returns data for the My cases view has been tweaked for improved performance on SQL Server 2005.

T2009-0515

Fix: Cookie blocker incorrectly reported

Changes have been made to how GoPro.net writes and reads cookies in an attempt to fix a reported issue which causes a message to show up asking the user to enable cookies in the browser, even though cookies are not being blocked.

T2009-0716

Fix: Poor performance when searching for e-mail

The advanced search would under certain circumstances time out when searching for e-mail. To work around this issue a new configuration setting has been added which can be used to disable searching in the recipient fields of e-mail to improve search performance. The default value of this setting is set to disable recipient searching.

T2009-0800

Fix: Error when quick-creating a contact

An error would occur if a contact was quick-created under a client organisation that had no language specified. This bug has now been fixed.

T2009-1115

Fix: Error when creating documents or e-mail

An issue has been fixed which could potentially cause an error when a document or e-mail was being created. For the error to occur, the e-mail or document had to be created under

an item which contained custom metadata where one of the metadata items had a name with a space in it.

T2009-1139

Fix: Incorrect item selected in clients and cases views

An issue in the clients and cases views has been fixed which could cause the incorrect item to be the subject of actions selected from a context menu. This would happen in the following scenario: an item was selected in upper half of a view, an item was selected in the lower half of a view (the subitem view), the item previously selected in the upper half was right-clicked and some action, for example Open, was selected from the context menu. This would cause the item that was selected in the subitem view to be opened and not the item that was right-clicked in the upper half.

T2009-1142

3.2 Version 1.4.4 build 20090130 (1.5 RC2)

Batch printing of files

A new print action has been added to the flat Subrecord view and the All (documents) view. A menu containing the new 'Print files' action will appear when the mouse-cursor is positioned over the print icon in these views. Selecting this action will print all selected documents. This feature requires GoPro.net Desktop.

T2008-2604

Custom printing CSS file per Case type

It is now possible to upload a CSS file as an Internal Document and associate it with a Case type. When Cases of that particular Case type are printed they'll be printed using the custom CSS file instead of the default one.

T2009-0003

Custom configuration files

The GoPro.net installer now creates configuration files named Custom.config for each of the three web applications: GoProClient, GoProServer and GoProCitizen. Unlike the Web.config files, the contents of the Custom.config files are not overwritten when upgrades are performed. This makes them ideal for storing configuration settings such as Active Directory lookup credentials and Hook-in registrations.

T2009-0150

Customisation: Support for document editing

It's now possible to directly edit a Document in GoPro.net by navigating to a specially crafted URL. The URL is:

`http://<servername>/GoProClient/Web/CaseWorker/Recordopener.aspx?action=editdocument&RecordID=<document ID>`
where *<servername>* is the name of the server hosting GoPro.net and *<documentID>* is the unique identifier of the document that should be edited. For this feature to work, GoPro.net Desktop needs to be installed and running on the client machine.

T2009-0108

Fix: Access control user group bug

A serious bug in the access control mechanism of GoPro.net has been fixed. The access control checks in GoPro.net did not consider whether user groups had been deleted or not. As a result, access was granted to users that had been members of a deleted user group if that group was present in an access control list (ACL).

T2008-1971

Fix: Clicking a notification link in Outlook 2007 opens a new GoPro.net start-up page

Clicking a notification link in Outlook 2007 to open an item in GoPro.net would result in a new GoPro.net start-up page being opened, even though it was already open in another browser window or tab. This issue has now been fixed.

T2008-2528

Fix: User groups and number sequences belonging to deleted organisations can be selected

A bug has been fixed which made it possible to select user groups and number sequences belonging to deleted organisations (tenants).

T2008-3058

Fix: Enterprise administrator unable to switch between organisations

In certain administrative views, users with the Enterprise administrator role can select to view data from every organisation (tenant). If a GoPro.net instance contained two organisations and one of them was deleted, it sometimes became impossible to switch organisations in a view to display data from the last remaining organisation. The only workaround was for the user to delete his/her browser cookies. This bug has now been fixed.

T2008-3059

Fix: Overriding status lists may prevent phases from being created

When a global status list is overridden with a local one, all the status items are assigned new identifiers even though the list values may be the same. This can potentially cause issues with phases if a phase template references an activation status in the old global status list. To address this issue, the GoPro.net phase engine has been modified to also consider the value of a preceding phase's status and not just its identifier.

T2008-3060

Fix: Deleted groups visible in Target Group Wizard

The Criteria Builder in the Target Group Wizard makes it possible to filter Clients by Groups. The drop-down list that contains the Groups that can be filtered by included Groups that had been deleted. This bug has now been fixed.

T2009-0022

Fix: Custom tab not displayed when Case type is changed

If the Case type of a Case was changed from a Case type which did not have a custom tab to a Case type that did, the custom tab was not immediately displayed. Only after the change had been saved did the custom tab appear. This bug has now been fixed.

T2009-0144

Fix: Deleting a journal key removes it from existing items

If a journal key was deleted, it would no longer be visible when opening existing items that had been assigned that journal key. This bug has now been fixed.

T2009-0188

Fix: Number sequence menu not localized

The context-menu that allows users to hide or display columns in the Number sequence view in the Administration console always contained English terms, regardless of the user's language preference. This issue has been addressed.

T2009-0202

Fix: Deleted users don't appear in Case and Phase worker lists

If a user was deleted from GoPro.net then the user didn't appear in the list of Case or Phase workers when existing Cases and Phases were opened. This issue has now been fixed.

T2009-0211

3.3 Version 1.4.3 build 20081219 (1.5 RC1)

Guidance

A powerful new feature has been added that makes it possible to define context-sensitive actions in the administration console. These actions are displayed in the panel-bar of the case management console and in the main menu of dialogs such as the Case and Individual dialogs. Formula expressions can be used to control whether or not a guidance action is displayed, depending on the current selection or context. The guidance feature is ideal for creating links to reference material (manuals) or extending the functionality of GoPro.net.

T2008-2297

NOTE: Guidance requires a separate licence key.

External Lookup Sources

It's now possible to integrate custom lookup dialogs with GoPro.net to look up information such as addresses and names from external systems or databases. This feature can be used when creating and updating Organisations, Individuals and Contacts.

T2008-1691

NOTE: External Lookup Sources require a separate licence key.

Multi-select

Three views now support multi-select: "Cases", "My cases" and "All". Multiple rows can be selected in those views by either holding down the CTRL key while selecting or holding down the left-mouse button and dragging the cursor over the rows to be selected. Users can also right-click and select "Select all rows" from the context-menu. "Delete" is currently the only action that affects all selected rows. Other actions will affect the last selected row only.

T2008-2388

Batch update of Case properties

It's now possible to change the status and/or responsible employee of multiple Cases at once. To do so, select multiple Cases and then right-click and select 'Change case properties' from the context menu.

T2008-2601

Date range filters

Range filters can now be specified for columns that contain dates. A new menu item is available when a date column is right-clicked which, when clicked, gives the user the opportunity to specify start and end dates for the filter range.

T2008-1161

Export all rows

It's now possible to export all rows from a view to either Word or Excel, even if only a subset of those rows is currently displayed in the view.

T2008-0329

Custom fields in document templates

It's now possible to surface data from custom fields in Word documents when a document is created from a document template.

T2008-1160

Estonian translations added

The GoPro.net user interface has been localized for Estonian users.

T2008-1267

Custom tabs included in print-outs

The contents of custom tabs are now included when items such as Cases and Contacts are printed. Note however that this only applies to standard browser printing. If items are printed using GoPro.net Desktop and Microsoft Word then the custom tab contents will not be included.

T2008-1371

Case type specific numbering sequences

A new property has been added to the case types which makes it possible to assign different numbering sequences to different case types. The case number assigned to new cases therefore depends on the case type used.

T2008-1612

Form engine provider based

The form engine in GoPro.net has been re-architected to make it provider based. There are currently two form providers that ship with GoPro.net: ASP.NET and HTML. More form providers might be added in the future to add support for other form types like, for example, xforms.

T2008-1689

New search option in Client Picker dialog

It's now possible to look up clients by their Client Number in the Client Picker dialog (for example when selecting a Case's Involved Party).

T2008-1788

Performance improvement when filtering in views

Modifications have been made to the view-filtering mechanism which results in improved database query performance. The performance improvement also extends to the quick-search and searches made in the GoPro.net Desktop client.

T2008-2340

Python Hook-ins

It's now possible to create scripted Hook-ins using the Python scripting language. Such scripted Hook-ins do not require recompilation when GoPro.net is upgraded to a newer version.

T2008-2596

Python Agents

It's now possible to create scripted Agents that are scheduled to run at specific intervals using the Python scripting language. Such scripted Agents do not require recompilation when GoPro.net is upgraded to a newer version.

T2008-2695

Fix: Impossible to hide/display columns in subrecord grid

Users with a screen resolution of 1024x768 or less could not modify which columns were visible in the flat subrecords view. The column header context-menu would not fit in the subrecord area (frame) which resulted in most of it being hidden from view. A new context-menu control is now used for the column headers which is not affected by the boundaries of the subrecord area.

T2006-0318

Fix: Case Type dialog improvements

When selecting a type for a case and switching between the tree and the flat views in the dialog, the chosen case type is always the highlighted type in the last displayed view. If a user has permissions only to case types (and not to case categories) he is now able to create a case using the flat view.

T2008-0929

Fix: Javascript error when expanding a node in the Categories view

A javascript error could occur in the Categories view in the administration console. The error would occur if a node was expanded by clicking on its plus sign and the mouse cursor had never been placed over a node in the tree. This issue has now been fixed.

T2008-1255

Fix: Javascript errors in datepicker when Bulgarian is the current language

For Bulgarian users, javascript errors would occur whenever the datepicker would be used, for example when selecting a deadline for a case. This bug has now been fixed.

T2008-1340

Fix: A single line disappears from the e-mail body when viewing HTML e-mail

A workaround has been put in place which attempts to circumvent a drawing issue in Internet Explorer that sometimes causes a single line to disappear from the body of an HTML e-mail. This workaround forces IE to redraw the e-mail body after a certain amount of time has passed since the window was opened.

T2008-1381

Fix: Columns in user group view appear twice

A bug has been fixed which caused all columns in the user group view to appear twice when a user with the Enterprise Administrator role switched between different organisations.

T2008-1622

Fix: Error when citizen submits a form

A bug has been fixed that caused a transaction error when a citizen user submitted a form through the citizen web.

T2008-1678

Fix: Opening an item may reset its status

A bug has been fixed which could cause the status of an item to be reset to the first item in the status drop-down list. This sometimes happened if an administrator had changed the status list since the last time the item was opened.

T2008-1722

Fix: Error messages sometimes not displayed

A bug in an error message control prevented error messages from being displayed when a modal dialog was being opened. This bug has now been fixed.

T2008-1963

Fix: Overflow error in custom columns

A bug has been fixed which could cause an overflow error to occur when custom fields were displayed in a view. The overflow error would occur for fields of the data type decimal that had 11 or more digits in the integer portion of the decimal.

T2008-2262

Fix: Error in hierarchical client view

The hierarchical client view became non-functional after GoPro.net was migrated to version 2.0 of the .NET Framework due to incompatibility issues with the grid control used in the view and ASP.NET 2.0. The grid control has now been updated to solve these issues.

T2008-2338

Fix: Javascript error when selecting a new responsible employee

A javascript error could occur when a user tried to select a new responsible employee for a case and the employee belonged to another tenant/organisation than the user making the selection. This bug has been fixed.

T2008-2583

Fix: Error when filtering on empty values

An error could occur when the contents of a view were being filtered by an empty (null) value. This bug has now been fixed.

T2008-2689

Fix: Dialog size increases when error message is displayed

A bug has been fixed that could cause modal dialogs to increase in size if an error occurred while the contents of the dialog were being saved.

T2008-2694

Fix: Incorrect File type when printing Documents

The File type field contained the same value as the Class field in printouts of the Document dialog window . This bug has now been fixed.

T2008-2966

Fix: Searching or filtering by | or # caused errors

The two characters | and # caused errors and unexpected behaviour if they were present in search text or view-filter values. This bug has now been fixed.

T2008-3001

Fix: JavaScript error in List dialog

A bug has been fixed that would cause a JavaScript error in the List dialog in the Administration console if the default list value contained certain reserved JavaScript characters.

T2008-3021

3.4 Version 1.4.2 build 20080508

.NET Framework 2.0

GoPro.net has been migrated from version 1.1 to version 2.0 of the .NET Framework.

T2008-0905

Changes in database transaction behaviour

GoPro.net now utilizes new transaction features of .NET Framework 2.0. The major benefit is that the Microsoft Distributed Transaction Coordinator is no longer involved when SQL Server 2005 is the underlying database server. Instead the transactions remain local to the SQL Server which results in fewer resources being consumed and improved transaction performance.

T2007-1697

The case's involved party name is now hyperlinked

The name of a case's involved party is now a hyperlink, which when clicked, opens the dialog for the involved party - client or individual. If the involved party is a contact, then both the name of the contact and the name of the contact's organisation are hyperlinks that open the contact and the organization respectively.

(T2004-3008)

Case/phase workers automatically granted access

Responsible employees and other case/phase workers are now automatically granted write access when they are assigned to a case or a phase.

(T2006-0707)

Words ending in asterisk (*) in the advanced search are treated as phrases

Users do not need to surround in double quotes words ending in asterisk in order to perform a begins with advanced search.

(T2006-0708)

Improved layout of the Case type dialog

The layout of the Case type dialog has been modified and each input field made wider.

T2006-0295

New file type icons added

Icons for files with the following extensions have been added to GoPro.net and GoPro.net Desktop: .mmap, .dgn, .dwg, .dxf.

T2006-0341

Review managers and delegated reviewers granted read access to the record

The review managers and the users to whom reviews have been delegated are now automatically granted read access to the record being reviewed.

T2006-0365

Review history now available in the Review tab

History records related to reviews are also displayed in the Review tab so the whole picture of the review process is available in the same tab.

T2007-0329

Category Description size increased to 1024 characters.

The size of the Description field in the Category dialog has been increased from 128 to 1024 characters. Also, it is not possible anymore to enter longer text into this field.

T2007-0317

Reviewer name included in review history notes

The reviewers name is now also included in history records when a new reviewer is added and when a review is delegated.

T2007-0353

Improved validation when creating and updating Views

The validation logic has been improved to prevent two or more custom columns with the same Data field from being added to the same view.

T2007-0968

Access controls no longer inherited from built-in root categories

Since the built-in root categories are now by default readable by everyone, the access control list is no longer inherited when creating new categories directly under a built-in root category such as the Journal keys category.

T2007-1732

Organisation name included when printing cases with contacts as involved parties

When cases are printed using GoPro.net Desktop and Microsoft Word, the organisation name was not included when the involved party is a contact. This has been fixed.

T2007-1826

RecordOpenerURL setting made local

The RecordOpenerURL setting can now be overwritten by administrators on a per-tenant basis.

T2007-2379

Icons added for .mpp files (Microsoft Project)

Icons have been added for Microsoft Project files that have the .mpp extension.

T2008-0061

Fix: Email window cannot be closed before the Recipients window.

When sending a email from GoPro.net, it is not possible anymore to close the Email window while the Recipients window is still open. This prevents the users from accidental errors.

(T2006-0693)

Fix: Semicolons can be used in search strings

Strings containing semicolons can now be used when performing searches on the Search panel.

(T2006-0709)

Fix: Fixed JavaScript error after deleting a saved view and clearing search results

The JavaScript error that occurred when clicking Clear results in the Search panel bar after deleting a view from the My views panel bar has been fixed.

(T2006-0710)

Fix: No errors when removing custom columns used in views

If a custom column is removed from a view, when opening a My view that filters by this column, the filter is not applied and the user is notified about this. If a view is sorted by a custom column, when opening the view after the column is removed, the view is sorted by the default sorting column.

T2006-0450

Fix: Involved party address changes

When the involved party of a case is a contact (not an individual), the involved party address information displayed in the case dialog and in pre-populated documents created from templates now contains the address of the organisation that the contact works for (Instead of the contact's personal home address).

T2006-0473

Fix: Change in Advanced search behavior when using keywords

The Advanced search now shows results containing one or more of the specified keywords. (It used to show only results containing all keywords.)

T2006-0476

Fix: Change to case type not saved when creating a case

If a user creating a new case selected one case type from the initial case type selection dialog and then another in the case dialog, the original case type was assigned to the case and not the one selected from the case dialog. This bug has now been fixed.

T2007-0129

Fix: Users are alerted on any error in the document dialog

When an error occurred in the document dialog, the dialog just closed. Now an error message is displayed and the dialog stays open.

T2007-0605

Fix: Target groups now can be selected for email recipients

The JavaScript error that occurred when selecting target group checkboxes on the Target groups tab in the Recipients dialog has been fixed.

T2007-1635

Fix: Root categories not accessible to users in new Organisations

The access control lists on the built-in root categories only granted access to users of the first and default Organisation. When new Organisations were added to the Organisational hierarchy, those Organisations had to be added to the access control lists of the root categories. This has been fixed by granting Everyone read access to the built-in root categories.

T2007-1689

Fix: Incorrect date format when exporting view to Excel/Word 2007

When the contents of a view were exported to Word 2007 or Excel 2007, all dates would follow the U.S. english tradition of having the month number first, followed by the day number and the year (MM\dd\yyyy). This bug has been fixed so that the dates are formatted according to the language/locale of the user.

T2007-1690

Fix: Notification sent to incorrect recipient

A bug would cause record notifications to be sent to another recipient than the one that was selected when a notification of a case or any of its subrecords was being sent. This bug has now been fixed.

T2007-1691

Fix: New cases not correctly transferred to an organisational unit

New cases were always assigned to the organisational unit of the case's author, even though the author had specified that the case should belong to the organisational unit of the case's responsible employee. This bug has now been fixed.

T2007-1706

Fix: Filtering by the Size column possible

Now it is possible to filter All Documents-based views by the Size column. Bear in mind that the results you get may be fewer than you expect. This is because filtering is based on the actual file size in bytes (say 1020bytes), and the value you see in the column is

rounded (1 KB). But 1060 bytes, for example, also round to 1 KB.

T2007-1715

Fix: No error message when user tries to edit a file and GoPro.net desktop is not installed

Under certain circumstances, the user could end up with a blank window and no error message. This would happen when the user selected to edit an existing file or create a new file from a document template and one of the following conditions were met: - GoPro.net Desktop was not installed on the user's computer. - An outdated version of GoPro.net Desktop was installed on the user's computer. - Security settings prevented the use of the GoPro.net Desktop ActiveX control. This issue has now been addressed.

T2007-1741

Fix: Case type tree incorrectly ordered

A bug has been fixed that caused the case type tree to be incorrectly ordered in the case type selection dialog.

T2007-1760

Fix: Error when selecting phase workers

A bug has been fixed that prevented the user from modifying the responsible worker or other employees of a phase.

T2007-1789

Fix: Colors of links in dialog windows and in the popup calendar restored to original

The links in some dialogs were not the right color. Also, the links in the popup calendar had incorrect colors. All of this has been fixed.

T2007-1810

Fix: Size of modal dialogs

Some modal dialogs would be too small in IE6 causing layout issues. These issues started to be introduced after IE7 became the primary browser for GoPro.net development. Since IE7 and IE6 interpret modal dialog sizes differently, the dialogs would be smaller in IE6 than intended by the developer. To fix this, all modal dialogs are immediately made to grow by a certain fixed amount when opened in IE6.

T2007-1823

Fix: Error when filtering by case category

A bug has been fixed that caused an error to occur when the contents of the Cases or My cases views were filtered by the Category column.

T2007-1846

Fix: Responsible employee value is now retained if Case workers dialog is opened in IE6

In IE6, the Responsible employee value in the Case workers dialog used to be reset when the Show users from all organisations checkbox was being checked, and if the old responsible employee was not the first on the new list. This has now been fixed.

T2007-2089

Fix: Journal key selection not persisted

If a user selecting a journal key for an item would select the journal key from the results of a keyword search, then the journal key field would not be correctly stored when the item was saved. Instead the journal key field became empty. This bug has now been fixed.

T2007-2158

Fix: Error when sorting by Category column in the Cases view

An error would occur if the Cases view was sorted by the Category column. This bug only seemed to affect installations using SQL Server 2005. This bug has now been fixed.

T2007-2336

Fix: Error when filtering the Case view by keyword

A bug has been fixed which caused an error when the user right-clicked within the Cases or My cases view and selected 'Filter' - 'Other...' from the context menu.

T2007-2338

Fix: Error when a user's default access control list gives Everyone read or write access

A bug has been fixed that caused an error when a user's default access control list granted Everyone either read or write access.

T2007-2368

Fix: An error occurs when Everybody is granted read or write access to a Client

A bug has been fixed that caused an error when Everybody was granted either read or write access to an Organisation, Individual or a Contact.

T2008-0024

Fix: Possible to select case type category in case type selection tree

Under normal circumstances, users should only be able to select the case type nodes in the case type selection tree when creating a new case. A bug however made it possible to select any node in the tree. An error would then occur if the OK button was pressed and the selected node was not a case type. This bug has now been fixed.

T2008-0319

Fix: Database query performance suboptimal on SQL Server 2005

SQL Server 2005 would sometimes get stuck on a very poor execution plan for database queries used to populate the views in GoPro.net. A user-defined-function used in those queries has now been re-written in an attempt to get SQL Server 2005 to choose a better execution plan.

T2008-0643

Fix: Javascript errors in IE6 when HTTP compression is enabled

Javascript errors would sometimes occur in IE6 when HTTP compression had been enabled. To fix this we've configured the HTTP compression module not to compress Javascript code.

T2008-0757

Fix: Javascript errors in Case type and Phase template dialogs

Javascript errors would occur in the Case type and Phase template dialogs if one or more user profiles existed with certain reserved Javascript characters in their names. This bug has now been fixed.

T2008-0845

Fix: Javascript errors if user name contains quotes

Javascript errors would occur for users that had a single or double quote in their full name (for example David O' Leary). These errors would surface when new clients were being

registered. This issue has now been addressed.

T2008-0897

3.5 Version 1.4.1 build 20070831

Performance improvement in subrecord tree view

Performance has been improved when subrecords are displayed in a hierarchical manner (tree). When a node in a tree is expanded, only the direct child-nodes of the expanded node are loaded from the database. This should improve performance considerably when viewing the subrecords of a case, client organisation or individual that has thousands of subrecords.

T2007-1341

Paging added to flat subrecords view

The flat subrecords view is now paged which improves performance when items, such as cases and client organisations, contain thousands of subrecords. Users can control the number of rows displayed per page by adjusting the 'Displayed rows' preference in their user profile.

T2007-1345

View files from context menu

A new menu item has been added to the context menus in GoPro.net, allowing users to directly view a file without having to first open the document in GoPro.net.

T2007-1480

Fix: Attachments in e-mail replies

Previously, e-mail attachments would be included in e-mail replies when GoPro.net was configured to use Outlook as an e-mail editor. This issue has now been addressed.

T2007-0619

Fix: Error can occur when creating a subrecord

An error could occur when creating a memos, documents, e-mail and other types of subrecords. The error would occur if a subrecord was being created under a case, client organisation or individual that belonged to an organisational unit that had been deleted. This bug has now been fixed.

T2007-1425

Fix: Size column sorted alphabetically

A bug has been fixed that caused the flat subrecord view to sort data in the Size column alphabetically and not by the actual size of the records in the view.

T2007-1478

Fix: Dialog too small when creating or editing a target group

The dialog displayed was too small when users selected to create or edit a target group in the 'Clients by categorization' view. This issue was introduced in version 1.4.0 when a new Access tab was added to target groups and all other categories. This bug has now been fixed.

T2007-1495

Fix: Enterprise administrators limited to creating user groups in their own organisation

A bug has been fixed that prevented users with the enterprise administrator role from creating user groups in other organisations than their own.

T2007-1514

Fix: Built-in views and categories cannot be edited or removed after a clean install

It was not possible to change access to, edit or delete the built-in views and categories after a clean install of version 1.4.0. This bug has now been fixed.

T2007-1513

Fix: Global list values cannot be updated

A bug was discovered that prevented changes to global list values from being saved. This issue has now been corrected.

T2007-1515

3.6 Version 1.4.0 build 20070731

New setting: TenantMode

A new setting has been added named TenantMode. It can have two possible values; Multi-Tenant or Enterprise. When MultiTenant is selected (which is the default value), then each organisation within the organisational hierarchy is isolated from all other organisations so that users from organisation A can only access data belonging to organisation A and users from organisation B can only access data belonging to organisation B. When Enterprise is selected, then it's possible to grant access to data across organisational boundaries. Additional checkboxes will be displayed in the user interface which, when checked, will allow users to select users, user groups and organisational units from all organisations when controlling access to data, sending notifications, selecting case workers, selecting reviewers and review managers and assigning account managers. Furthermore it will be possible to grant Everyone read or write access to data.

T2007-0829

Cases can now be assigned to other organisational units

When a new responsible employee is selected for a case, the user will be prompted as to whether the case should be assigned to the organisational unit of the new responsible employee. If the TenantMode setting is set to Enterprise, then it's possible to use this feature to move cases between organisations.

T2007-0917

Categories access controlled

Access to categories can now be restricted

T2007-0826

Form templates access controlled

Access to form templates can now be restricted

T2007-0673

Phase templates access controlled

Access to phase templates can now be restricted

T2007-0674

Locked documents view performs access control checks

Access permission checks are now performed when displaying the locked documents view in the administration console. This prevents users from one organisation from seeing locked

documents from other organisations.

T2007-0652

Trash view performs access control checks

Access permission checks are now performed when displaying the trash view in the administration console. This prevents users from one organisation from seeing deleted items from other organisations.

T2007-0653

Case type access control options increased

Previously it was only possible to control read access to a case type, thus controlling what case types were available for selection by case workers when creating a new case. The access control has been expanded to include read/write access and now also applies to the case type view in the administration console.

T2007-0661

Document template access control options increased

Previously it was only possible to control read access to a document template, thus controlling what templates were available for selection by case workers when creating a new document from template. The access control has been expanded to include read/write access and now also applies to the document template view in the administration console.

T2007-0672

View access control options increased

Previously it was only possible to control read access to a view, thus controlling which views were available to case workers. The access control has been expanded to include read/write access and now also applies to the view list displayed in the administration console.

T2007-0676

Review template access control options increased

Previously it was only possible to control read access to a review template, thus controlling which review templates were available for selection by case workers when putting a record in review. The access control has been expanded to include read/write access and now also applies to the review template view in the administration console.

T2007-0675

Settings split up into global settings and local settings

The administrative settings have been split up into global settings, that apply to all organisations, and local settings, that only apply to a specific organisation. Only users with the Enterprise administrator role are able to modify global settings.

T2007-0678

Lists split up into global lists and local lists

The lists in the administrator console have been split up into global lists, that are available to all organisations, and local lists, that are specific to a single organisation. Only users with the Enterprise administrator role are able to modify global lists.

T2007-0679

User groups associated with organisations

Each user group now belongs to a single organisation in the organisational hierarchy

T2007-0825

Separate case number sequences

With the introduction of local settings, it is now possible to have separate case number sequences for each organisation in the organisational hierarchy.

T2007-0169

Exporting the contents of view now compatible with Word/Excel 2007

A new export code path has been created for exporting to Word 2007 and Excel 2007. The first time a user selects to export the contents of a view, he/she will be asked which version of Office he/she has installed and the appropriate file format will be used based on the user's answer. The user can later change this preference in the user profile.

T2006-0404

Exported view contents now open in a separate window

When the user selects to export the contents of a view to Excel or Word, the exported file is now opened in a separate window.

T2006-0474

Phase deadline now included when printed

The deadline field is now included when a phase is printed using GoPro.net Desktop and Microsoft Word.

(T2006-0712)

Keywords now included in HTML printouts

Keywords are now displayed on HTML printouts of cases, documents, e-mail, custom records and memos.

T2007-0612

Internal files split up into global and local files

The internal files in the administration console have been split up into global files, that are accessible to all organisations, and local files, that are specific to a single organisation. Only users with the Enterprise administrator role are able to modify global files. When a local file and a global file exist with the same lookup key, then the local file will take precedence over the global file.

T2007-0828

Fix: Multiple error dialogs sometimes appear when editing a view

A bug has been fixed that would cause numerous javascript error dialogs to appear if a single error would occur when updating or creating a view in the administration console.

T2006-0507

Fix: Multiple error dialogs sometimes appear when editing a user profile

A bug has been fixed that would cause numerous javascript error dialogs to appear if a single error would occur when updating or creating a user profile in the administration console.

T2007-0552

Fix: Printing custom records might cause data corruption and other unforeseen problems

Previously when a custom record was printed, the contents of the custom form section would be duplicated in a hidden print section. This could lead to several problems, especially if the form section contained custom javascript code since that would get duplicated as well and thus re-trigger any initialization javascript code. The printing mechanism has been reworked in so that the contents of the custom form section are simply moved while

they are printed and not duplicated.

T2007-0647

Fix: Filtering by journal key in the 'All' view causes an error

Filtering by journal key in the 'All' view would cause an error. This has now been fixed.

T2007-0749

Fix: Printing the 'My clients' view result in all clients being printed

A bug has been fixed that would cause all clients to be included in the printout when the user selected to print the contents of the 'My clients' view.

T2007-0969

Fix: Multiple client organisations can be created with the same client number

It was previously possible to create multiple client organisations with the same client number, even though the ClientNumberUnique setting was set to 'true'. This has now been fixed.

T2007-1040

Fix: Nothing happens when print button is clicked

It appears that after a certain security update to the .NET framework had been applied, it would no longer be possible to print the contents of a view. This bug has now been fixed.

T2007-1102

3.7 Version 1.3.4 build 20070330

New progress indicator

A new progress indicator has been implemented that is more visible than its predecessor. Improvements have been made to ensure that the user is given more immediate feedback when the system is busy. Finally, a couple of dialogs that offer search capabilities have been modified to display a spinner image when a search is being performed.

(T2006-0695)

Organisational unit field added to dialogs and views

The record dialogs in the case worker console now display the name of the organisational unit that the record belongs to. A new column, displaying the same information, has also been added to the views in the case worker console.

T2007-0172

Changes to access control behaviour

The access permission logic has been modified when it comes to determining whether a security role grants a user access to a record or not. The security roles affected by this change are: administrator, process designer and case worker. If a record has an access control list that contains one of these security roles and a user with the same role tries to access the record, the user will only be granted access if the record belongs to the same organisation as the user.

T2007-0171

Company logo

It's now possible to have the company logo displayed in the case worker and administrator consoles.

T2007-0167

Performance improvement in 'All' view

Performance in the 'All' viewed has been improved when its contents are sorted by the 'Created' column.

T2007-0189

Apply button added to dialogs in the case worker console

An 'Apply' button has been added to various dialogs in the case worker console. As a result, users can now save changes without causing the dialog to close.

T2007-0504

Linked contacts can be opened directly from the individual form

It is now possible to open both the company form and the contact form directly from individual categorization tab.

T2007-0505

Internet Explorer 7 crashes frequently

Some users would encounter stability issues when using Internet Explorer 7 with GoPro.net. This would only affect users that downloaded the GoPro.net Desktop integration control from the GoPro.net web application. Users that had the control installed as a part of the GoPro.net Desktop setup package were not affected. To work around this issue, users will no longer be able to download the control.

T2007-0606

Fix: Timeout occurs when deleting a record with a substantial amount of subrecords

A database timeout could occur when a record with a substantial amount of subrecords was deleted. A timeout could also occur when setting the same access control or journal key for a large number of subrecords. The performance of such bulk operations has been improved greatly to eliminate such time-outs.

(T2006-0385)

Fix: Error occurs when citizen user submits a case

A previous update to GoPro.net introduced a bug which prevented citizen users from creating their first case. Citizen users that had already submitted a case, before that update was applied, were not affected. This bug has now been fixed.

(T2006-0540)

Fix: Category picker reports an incorrect category name

This affected users when they selected a journal key or a nace category for example. After the user had selected a category and pressed OK, it would appear that a completely different category had been picked (in fact the first node in the category tree). This has been fixed.

T2007-0127

Fix: No 'Belongs to' link when creating a subrecord

Previously, the 'Belongs to' label on forms would be empty when creating new subrecords like memos and e-mail. Furthermore, clicking the link in an existing subrecord would open

the owner record in read mode. Both of these issues have now been addressed.

T2007-0228

Fix: 'X' image displayed on printouts.

When printing records via the browser an 'X' icon image sometimes would appear at the top of the page. This problem has now been fixed.

T2007-0227

Fix: Wrong order of clients when printing from the 'Clients by categorization' view

The clients were not in the selected order when printing from the 'Clients by categorization' view.

T2007-0239

Fix: An error occurs when adding clients to groups by criteria

An error which occurred when users were adding clients to a group, using the target group by criteria window, has been resolved.

T2007-0245

Fix: Error occurred when importing files

An error occurred when users were adding files to GoPro.net of the exact same size as the file chunk buffer setting. This has been resolved.

T2007-0285

Fix: 'Individual' and 'Contact' checkboxes turned around

In the 'Add criteria' dialog used when assigning clients to a (target) group, the 'Individual' and 'Contact' checkboxes were mixed up so that when the 'Individual' checkbox was checked, contacts would be added and vice versa. This has now been fixed.

T2007-0496

Fix: Performance issue in client picker dialog.

When a search in the client picker dialog returned a moderate number of results, the browser would struggle to display them. Performance optimizations have been introduced to address this issue.

T2007-0501

Fix: Some parts of the user interface rendered off screen

If the case worker console contained a large number of views (personal and global) then certain parts of the user interface could end up being rendered off screen. They would also be inaccessible since the main window does not contain any scroll bars. This issue would be most likely to occur for users using a relatively low screen resolution. This issue has now been addressed.

T2007-0503

Fix: Author always present in writers access control list when creating a new record

Previously, the author of a record would by default be present in the writers access control list, even if the author was granted access through another access control entry (like a security role). This behaviour has been changed so that the author is only added to the access control list of a new record if the inherited access control list (or the user's default access control list) does not grant the author access through a security role, user group or organisational unit.

T2007-0506

Fix: Incorrect access control list when quick-creating contact

The user's default access control list would be used for quick-created contacts. This has been corrected so that quick-created contacts now inherit their access control list from their organisation.

T2007-0531

Fix: Quick search does not work when search text contains non-english letters or symbols

Non-english letters would either be removed or replaced with gibberish (gibberish being the utf-8 encoded version of the letter). This issue would only affect installations of GoPro.net that are configured to use windows authentication. This bug has now been fixed.

T2007-0540

Fix: 'Other employees' not displayed on case printouts

When printing a case in a browser, the 'Other employees' field would always be empty. This has now been fixed.

T2007-0603

3.8 Version 1.3.3 build 20061229

Assigning clients to groups

In previous versions, it was only possible to assign a client to a group that did not have any child groups. It was also not possible to remove a client from a group that had child groups. This behaviour has been modified so that now a client can be added to or removed from any group.

(T2005-2018)

Access control in review templates

It is now possible to set access control to review templates to control what templates are available to which users when starting a review.

T2006-0270

Ad-hoc reviews

It is now possible to define the review process on the fly by selecting an ad-hoc review when the 'Get review' action is initiated. This allows the user to select which users should review the record and in what order.

T2006-0271

New actions in review tab

Three new actions have been added to the review tab. The first one is named 'Send back' and allows the current reviewer to send the record back to the previous reviewer. The second one is named 'Add reviewer' and allows the current reviewer to add a new reviewer to the process. The reviewer can be added before or after the current reviewer. The third action is named 'Delegate' and allows the current reviewer to delegate the review to another user that will review the record in his/her place.

T2006-0272

A new security role: Enterprise administrator

A new security role has been added to GoPro.net named Enterprise administrator. This role is superior to the Administrator role. Users with the Enterprise administrator role are able to create new organisations in the organisation hierarchy and can also administer users in all organisations. In comparison, users with the Administrator role are only allowed to administer users in their own organisation.

T2006-0320

Organisational hierarchy

An organisational hierarchy has been added to GoPro.net that allows users to be categorised by their organisational units. This should prove especially useful for enterprises that have many offices or organisations using the same instance of GoPro.net. Furthermore, it is now possible to allow an organisational unit access to a record, thereby granting all users of that organisational unit access to the record.

T2006-0349

New view: Client by categorisation

A new view has been added to GoPro.net. It is named 'Clients by categorisation' and displays all clients according to their categorisation (groups). By right-clicking on a group and selecting Add/remove members, the user can now administer the group in a much more efficient manner than was previously possible.

T2006-0388

New column in Excel file when exporting group members

A new column has been added to the Excel file generated when the members of a group are exported. The name of the column is 'Organisation' and it contains the name of the organisation that a contact belongs to. This column is empty for rows that contain organisations and individuals.

T2006-0403

Additional columns available when viewing members of a group

The window that displays group members when the user right-clicks on a group and selects Add/remove members OR selects the Target group menu item in the top menu is now capable of displaying the same columns as are available in the Clients or My clients views.

T2006-0421

Improved performance in views with custom columns

Modifications have been made to the database in order to speed up queries that return views that contain custom columns.

T2006-0455

Icons for Office 2007 file extensions

New icon images have been added for Office 2007 file extensions.

T2006-0458

Fix: Quick search ending with an ampersand (&)

When the user tried a quick search for a value ending with an ampersand (&) an error would occur. This error has now been fixed.

(T2006-0614)

Fix: Some case types not displayed in case type hierarchy

A bug would cause certain case types not to be displayed when a user selected to create a case or modify a case type of an existing case. This bug only affected the hierarchy view, the flat view was not affected. This bug has now been fixed.

T2006-0327

Fix: A timeout error occurs when saving a custom form

A bug would cause a timeout to occur when creating or updating a custom form when GoPro.net was configured to use Enterprise Services. This bug has now been fixed.

T2006-0382

Fix: Duplicate results in user picker

Under certain circumstances, the same user would be displayed more than once in a user picker control. This user picker control is for example used when assigning users to an access control list or selecting reviewers in a review template. This bug has now been fixed.

T2006-0411

Fix: Error occurred when creating Note in Outlook

An error occurred when a user tried to create a Note in Outlook. This error was caused by the GoPro.net Add-in trying to add the GoPro.net command-bar to the Note item but Note items don't support command-bars. This error has now been fixed.

T2006-0412

Fix: Parts of e-mail body not visible

When an e-mail body contained a word wider than the size of the email body textbox, then the scrollbars disappeared. This bug only affected e-mail in plain-text format. HTML formatted e-mail was not affected.

T2006-0429

Fix: Journal key dialog

A couple of issues with the journal key dialog have been fixed. First, a bug which caused an empty keyword to be added when a journal key was created has been fixed. Second, a bug which caused the journal key tabs (keywords / retention plan) to be displayed when creating a new root category has also been fixed.

T2006-0480

3.9 Version 1.3.2 build 20061011

Default language when quick-creating an organisation or contact

When an organisation or contact is created using the Quick-create action, the default language setting is used to determine the language for the client.

(T2006-0266)

Enterprise Instrumentation Framework no longer required

The Enterprise Instrumentation Framework is no longer a pre-requisite for GoPro.net.

(T2006-0382)

Notifications of new phases

When a new phase is created, the responsible employee is now sent an e-mail notification. The notification can be customised by using the 'Internal files' feature in the administration console.

T2006-0228

New view: My reviews

A new view has been added to GoPro.net. It is named 'My reviews' and displays items under review that relate to the current user. An item will be displayed in this view if:

- the current user requested it to be reviewed,
- the item awaits the current user's review or
- the current user is a review manager for the review of the item.

T2006-0252

Adding multiple clients to a case

Thanks to a new client picker dialog, multiple clients can now be added to a case in one operation.

(T2006-0259)

Improved case type selection dialog

When a user selects to create a new case, he/she must first select a case type. The case type selection dialog has been improved so that case types can now be viewed in a tree where they are organised by category. This should improve usability for users that have a large selection of case types.

(T2006-0260)

Editing document templates

Document templates are now editable via GoPro.net Desktop.

T2006-0257

Deadline field added to phases

A new Deadline field has been added to phases. Another field, Default time limit, has been added to phase templates. The Default time limit governs the Deadline value for newly created phases. For example: a phase template has a Default time limit of 5 days. When a new phase is created from that template, the Deadline for the phase will be five days from the creation of the phase.

(T2006-0038)

New column in hierarchical client view

A new column that displays the job title of contacts has been added to the hierarchical client view.

(T2006-0659)

New view: My clients

A new view has been added to GoPro.net. It is named 'My clients' and displays all clients for whom the current user is an account manager.

(T2006-0660)

Improved client picker dialog

Users can now search for contacts as well as organisations and individuals. Also, it is now possible to select multiple clients. This should improve usability when selecting a case's involved party, adding clients to a case and selecting e-mail recipients.

(T2006-0664)

Support for HTTP compression

Support has been added for gzip/deflate content encoding to compress HTTP responses from the GoPro.net web client. This feature is turned off by default. Enabling it could improve performance for low-bandwidth users such as mobile workers connecting through VPN.

(T2006-0690)

Reviewers automatically given read access

When a review is started the reviewers are now automatically granted read access to the item under review. The reviewers are only added to the access control list if they do not already have read or write access to the item.

(T2006-0703)

Fix: Error in user profile when a category list is empty

If a category list, i.e. departments, was empty then an error occurred when the user profile was opened. This has now been fixed.

(T2005-0587)

Fix: Refresh icon does not change color after quick create

After registration of client the refresh icon didn't change to red. This has been fixed.

(T2006-0050)

Fix: Lookup lists in custom tabs sorted alphabetically

Lookup lists in custom tabs are now sorted alphabetically.

(T2006-0080)

Fix: Error when printing out search results

Error occurred when the user tried to print out search results from the Advanced Search when no search had been performed.

(T2006-0237)

Fix: Target group export to Excel

Previously, Excel would sometimes incorrectly format text. For example, the street number 8-12 would be interpreted in Excel as the date December the 8th. To fix this problem, the export function has been modified to instruct Excel not to automatically format any of the data in the sheet.

(T2006-0483)

Fix: Clear search results resulted in "The page cannot be found" error

Clicking on "clear search results" when the advanced search was open resulted in "The page cannot be found" error. This has been fixed.

(T2006-0223)

Fix: Selecting items in a tree view

The focus in tree views sometimes moved to the top item in the tree when the users expanded a node after scrolling down the view. This could, for example, happen when selecting a journal key for a case. This bug has now been fixed.

(T2006-0227)

Fix: Limit to search results in advanced search.

An error occurred when the SearchMaxResult setting was set to more than 200 and a user performed an advanced search. This has been fixed.

(T2006-0225)

Fix: Error when exporting a view to Excel or Word when using HTTPS

It was not possible to export a view to Word or Excel when connected to GoPro.net using SSL/HTTPS. This has now been fixed.

(T2006-0621)

Fix: Error when user had no language specified.

Error occurred if the user had no language specified in his/her user profile and had no language specified in his/her browser. This has now been fixed.

(T2006-0642)

Fix: Displayed columns in saved view

Previously when a user saved a filtered view as a new view, the new view would not display the same columns as the original view. This has now been fixed.

(T2006-0643)

Fix: Error after deleting a view from the 'My views' box

If a user clicked on a view in the 'My views' box and then deleted it, he/she would get a javascript error when clicking on another view. This has now been fixed.

(T2006-0646)

Fix: Single quote in name of a saved view

If a user saved a filtered view as a new view and the name of the saved view contained a single quote ('), a javascript error would occur. This has now been fixed.

(T2006-0647)

Fix: 'My views' not appearing in Internet Explorer 7

'My views' and view filters were not working properly when used in IE7 RC1. This has been fixed.

(T2006-0654)

Fix: Script is causing IE to run slowly

A certain sequence of events would trigger Internet Explorer to start running very slowly and use up all available CPU power. This behaviour was caused by a bug in javascript code where a loop would run infinitely. This bug has now been fixed.

(T2006-0669)

Fix: Contact phone number in target group export

The phone number in the excel file was not the default phonenumber of the contact but of the underlying individual. Now the default number of the contact is displayed.

(T2006-0688)

Fix: Removed involved party would re-appear

If a user opened an existing case, removed the involved party and then changed the case type of the case, the removed involed party would re-appear. This has now been fixed.

(T2006-0691)

Fix: Selecting case workers as e-mail recipients

A Javascript error occurred when a case worker was selected as a recipient for a new e-mail item in GoPro.net. This bug has now been fixed.

(T2006-0694)

Performance improvement in views

The access control mechanism has been optimized to improve read performance. This results in decreased response times when displaying views such as the Case view.

(T2006-0535)

3.10 Version 1.3.0 build 20060531

Access control for email addresses and phone numbers

It is now possible to control the access to a specific email address or phone number of a client. This is controlled in a similar fashion to other items in the system.

(T2006-0069)

First registered phone number marked as default

When registering a phone number for a client, the first registered phone number is now set as the default phone number for the client.

T2006-0185

Job title in target group wizard

The job title of individuals and contacts is now exported to MS Excel when using the target group wizard.

(T2006-0351)

Clients no longer displayed in notification dialog

When sending a notification regarding a case in the system, the related clients of the case are no longer displayed in the recipient list.

(T2006-0365)

Fix: Not possible to clear target groups of clients

When trying to clear a target group of a client, nothing would happen when the OK button was clicked and therefore the target groups of the client could not be cleared. This has now been fixed. This behavior was only present in version 1.3.0 build 20060519.

(T2006-0354)

3.11 Version 1.3.0 build 20060519

Updating form templates

When updating a form template the user is now prompted to update existing forms that have been created from the template. Previously, existing forms were always updated.

(T2004-3308)

Target group wizard

It is now possible to create target groups dynamically. The target groups can be created by selecting clients from a list, selecting existing target groups or by a search. The target group can then be exported to Microsoft Excel where the user might use mail merge to create a circular letter.

(T2005-1735)

Storing period and action for journal key

It is now possible to define storing period and action for journal keys.

(T2006-0015)

Sending notification about a case

When sending a notification about a case (or any of it's subitems), additional categories have been added to the available recipient list. The categories are; responsible employee, other case workers and involved party.

T2006-0019

Email and document size visible in views

A new column has been added to views that shows the size of emails and documents.

T2006-0021

Views retain column sorting

When opening a view, it is now sorted by the same column it was sorted by the last time it was being used by the user.

(T2006-0002)

Views remember their settings

Each view now remembers between sessions how to display and sort columns. This means that if there are e.g. two case views they can be set to display different columns

(T2006-0070)

Multiselect of email recipients

When using Microsoft Outlook as an e-mail editor, the user can now select multiple clients from the recipients list.

(T2006-0071)

Email signature when using MS Outlook

When using MS Outlook as an e-mail client, the email signature is retrieved from Outlook. If no signature is defined in Outlook, the signature in the user profile in GoPro.net is used.

T2006-0027

Push journal key to subitems prompt when creating a case

The user is no longer prompted to push the journal key to subitems when creating a new case with a journal key. This behaviour was not logical because new case items do not have any subitems.

(T2006-0185)

Client number unique

A setting has been added that defines if a client number should be unique in the system or not. If the client number should be unique, the user cannot save a client with the same client number as another client.

(T2006-0001)

Default visible view columns

Default standard columns can now be defined for each view in the system.

(T2006-0219)

Zip file icon

The zip file icon was added for documents containing zip files.

(T2006-0278)

Moving contact between organisations

Contacts can now be moved between organisations by using a button which is located in the organisation tab of the contact.

T2006-0134

Involved party phone numbers in prepopulated MS Word documents

It is now possible to display the various phonenumber of a case involved party in MS Word documents that get prepopulated with data from GoPro.net

(T2006-0312)

Customisation: Custom subitems

It is now possible to define custom sub item templates. The fields and look can then be defined with Xml and Xsl.

(T2006-0068)

Fix: Start review for an item already in a review cycle

It is no longer possible to send an item for a review if that item is already in the middle of a review cycle.

(T2005-2064)

Fix: Email item deformed

When opening an email with multiple recipients it might get deformed because of the vast amount of data being displayed. This has now been solved by using scrollbars if there are multiple recipients.

(T2005-2418)

Fix: User both responsible and employee on a case

When creating a case, the same user cannot be both responsible and employee of a case. The user is removed from the employee list when saving if he is responsible.

(T2006-0172)

Fix: Link not visible in calendar when adding reminder

When a user selected to add a reminder to his calendar, an entry was created in the calendar but no link was visible until he would close and open Ms Outlook again. This unexpected behavior has now been fixed.

T2006-0060

Fix: Updating internal documents

When updating internal documents an error could occur when no file was selected for update. This has now been fixed.

(T2006-0258)

Fix: Sign in page is no longer in Icelandic

The language of the sign-in page is now retrieved from the regional settings of the client.

(T2006-0273)

Fix: Validation in the phase template setup page

It is no longer possible to add a phase template which is configured to use custom status list, without at least adding one status.

(T2006-0283)

Fix: Error when searching for journal key

When searching by keyword for a journal key an error could occur if the system was configured to use enterprise services. This was not a problem if web services were being used.

(T2006-0306)

Fix: Pre-populated MS Word documents missing current user info

The current user's info fields were not populated when creating MS Word documents from a template. This has now been fixed.

(T2006-0313)

Fix: Error when reviewer only has read access

When a reviewer would try to approve or reject an item to which he only has read access, an error would be displayed. This has been fixed.

(T2006-0316)

Fix: Error when starting a review for new items

An error that occurred when starting a review for new items has now been fixed.

(T2006-0319)

Fix: Links open new browser windows

When clicking on links to items in GoPro.net, that the user received in his mail box used to open a new browser window each time the user clicked on a link. This behaviour has been changed so that the browser window is reused.

(T2006-0321)

3.12 Version 1.2.0 build 20060321

Double click in lists

Double click has been implemented in various list for selecting and moving between two lists fields.

(T2004-0686)

Multiselect in lists

Multiselect has been implemented in various lists. The user can therefore select more than one item in the list to work with.

(T2004-0693)

New and improved date picker

A new and improved date picker has been added to date fields.

(T2004-2534)

Improved performance when using Enterprise Services

The Enterprise Services layer of GoPro.net has been modified to use transactions more sparingly. Operations that don't modify any data are no longer run in a transaction. This reduces data locking and thus increases parallelism and scalability while decreasing the likelihood of deadlock situations.

(T2004-2819)

Enhanced functionality for Esc button

The Esc button on the keyboard can now be used to close all dialogs instead of pressing the Cancel button on the page itself.

(T2005-2016)

Error creating a document based on a template

Fix: When creating a document based on a template and a contact is selected in the view, an error might occur if the contact has no language defined. This has now been fixed.

(T2006-0267)

3.13 Version 1.2.0 build 20060313

Add documents from GoPro as attachments in emails

Functionality has been added to retrieve documents from GoPro.net and add them as attachments in emails. This feature only applies when Microsoft Outlook is used for creating emails.

(T2006-0021)

Expand/Collapse email content field

Buttons has been added to the GoPro.net email form to expand and collapse the content field. The buttons are only visible in read mode.

(T2006-0188)

Opening email attachments

When opening email attachments the user is now notified that changes made to the attachment will not be saved back to GoPro.net.

(T2006-0207)

The "From" field visible in views.

The "From" field in emails is now visible in the all view and subviews.

(T2006-0208)

Searching in case involved party column

It is now possible to search in the involved party column in the case view.

(T2006-0211)

Filtering quick search results

After a quick search has been performed on a view, the user can now filter the results to further narrow his search. A new feature has also been added to the quick search context menu that allows the user to filter only by the selected column. This can be useful if the view is currently filtered by multiple columns and the user would like to widen the view results by only filtering by one specific column.

(T2006-0243)

3.14 Version 1.2.0 build 20060224

Scrolling in views

The Cases, Clients, All and Advanced Search views have all been modified to display their contents in a scrollable grid. The contents in the grid are limited to a fixed number of rows to keep response times reasonable with large amounts of data. The user can choose to load more rows if need be or modify the default row limit in his/her user profile.

(T2006-0018)

Exporting all clients of a target group - mail merge in MS Word

A new target groups view has been added to GoPro.net (CaseWorker/TargetGroupsView.aspx). This view displays all the target groups that have been defined in the GoPro.net administration consol and by right-clicking a target group an export option is made available. By exporting a target group a CSV file is created, containing all the clients that belong to the target group which can then be used as the recipient list when using mail merge in Microsoft Word.

(T2006-0187)

Customisation: Custom columns in subviews

It is now possible to add custom columns to the flat subrecord view.

(T2006-0096)

Fix: Incorrect order in case subview

When viewing the client related cases in a tree, the newest subrecord was sometimes positioned incorrectly within the hierarchy. This has now been fixed.

(T2006-0190)

Fix: Error when trying to print the clients view

An error would occur if the user tried to print out the clients view after having filtered it by target group. This has now been fixed.

(T2006-0232)

Fix: Not possible to page when linking a contact to a case

When linking a contact to a case, trying to change to a different page would result in a dialog being displayed. As a result, the user could not change to a different page. This has now been fixed.

(T2006-0242)

3.15 Version 1.2.0 build 20060203

File name when creating a document from a template

When creating a document from a template, the file name now becomes the same as the document subject entered by the user. If the document is created directly from the context menu, the file name will become the same as the subject of the document template.

(T2006-0020)

Version control default enabled

A new setting ("DefaultDocumentVersionControl") has been added. This setting controls the type of version control for documents. There are three possible values that can be set. 0 (zero) means that the version control is by default turned off. 1 (one) means that the version control is by default enabled, but the user can disable it when creating new documents. 2 (two) means that the version control is by default enabled and cannot be disabled by the user.

T2006-0010

"My cases" view

The possibility to create a case view where the user can see all the cases where he is responsible or employee has been added. By adding the "?ShowType=MyCases" string to the view url, this can be accomplished.

T2006-0016

Item status definitions

When creating new statuses the user can now further define their meaning. The following options are available; Active, Completed and Locked. Items that are Locked cannot be edited by anyone, except the administrator. Active status is for instance used to display "My cases" in the GoPro.net Desktop.

(T2006-0053)

UI changes in the Navigation pane

The look and usability of the Navigation pane has been changed for greater ease of use.

(T2006-0054)

Locked for editing

A new feature called "locked for editing" has been added to the system. This feature locks the document while the user is working on it. If another user tries to edit the same document while it is locked, he will be notified and given the option of opening a read-only

version of the document. Users can now also see a list of all documents that they have locked or checked out through the GoPro.net Desktop. In the administrator console a new view has also been added, where the administrator can see all documents that are currently locked or checked out. The administrator is also able to unlock or undo check out for any of those documents.

(T2006-0064)

Access control inheritance from clients

A new setting ("InheritAclFromClient") has been added. This setting controls whether access should be inherited from the client when creating response items directly under it or if the access settings should be retrieved from the user's profile.

(T2006-0067)

Changes to view layout made specific for each view

When making changes to the layout of a view, those changes no longer apply to other views of the same type. For instance, if a user adds a new column to a personal case view, this column will not be visible in the main case view.

T2006-0028

Lists available for process designers

Management of lists in the administrator console, has been made available to users with the "Process Designer" role.

(T2006-0101)

Fix: Error when right clicking on column header in hierarchy client view

When right-clicking on the headers in the hierarchy client view, an error occurred. This unexpected behavior has now been fixed.

(T2006-0009)

Fix: Using the "&" character in quick search

Searching for a word containing the "&" character, would previously result in only the text in front of the "&" character being used for the search. This unexpected behavior has now been corrected and the "&" character can be used in the quick search.

(T2006-0072)

Fix: Quick search in views configured to display only companies or individuals

In previous version when searching in a view that had been configured to display only companies or individuals, the system would first search in all clients and then filter out companies or individuals. This could result in incorrect number of items being returned to the user. This has been modified so the search and the filtering is carried out at the same time, ensuring that the correct number of items is always returned.

(T2006-0074)

Fix: Removing a list value from a list used in a custom tab

When opening an item that contained a custom listbox that is based on a GoPro.net list, previously, an error might occur if a list value has been deleted. This unexpected behavior has now been fixed.

(T2006-0081)

Fix: Decimal metadata behaves erratically

Under some circumstances the decimal point could be cleared out from the value, resulting in the value being different than the user entered. This behavior has now been fixed.

(T2006-0082)

Fix: Spaces missing in e-mail body

The problem was caused by line breaks getting lost when when the e-mail body was displayed. This has been fixed and since this was a display-only issue it applies to all e-mail currently within GoPro.net that was being displayed this way.

(T2006-0098)

Fix: Reordering columns not functioning correctly

When reordering columns without having added or removed a column in the view before, resulted in those changes not being saved. This unexpected behavior has now been fixed.

(T2006-0102)

Fix: Error when printing advanced search results

When printing the results of an advanced search an error occurred. This has now been fixed and the advanced search results can be printed like all other views.

(T2006-0107)

Fix: Phone numbers not printed in client view

The phone numbers of clients were not printed out in when the user printed the client view. This missing column has now been added to the print out.

(T2006-0148)

Fix: Icelandic characters not correct in print dialog title

When the user searches in a view and then decides to print out the view, the search string is displayed as the title of the print dialog. If the search string contained icelandic characters, those characters were displayed incorrectly. This has now been fixed.

(T2006-0149)

Fix: Automatically created individuals always visible when created through the contact quick create

Contact that were created through the quick create, created individuals that were always visible in the clients view (i.e. the "DisplayContactIndividualInViews" setting did not work on them). This has now been fixed.

(T2006-0163)

Quick search now searches only in sorted column

The quick search now only searches in the column that is currently sorted in the active view. An indicator of which column is searched, is displayed below the search field.

T2006-0007

3.16 Version 1.2.0 build 20060113

Option provided to hide automatically created individuals

When creating a new Contact for an Organisation, an Individual form for the Contact is also automatically created. A new setting ("DisplayContactIndividualInViews") has been added, which controls whether Individuals are displayed in views at all. Another setting ("LookupIndividualOnContactSave") has also been added, which specifies whether the system should search in existing Individuals, when saving a new Contact, and allowing the user to connect the Contact to an existing Individual instead of creating a new one.

(T2005-2387)

Journal key inherited to sub items

When changing the journal key for a case, the user is now prompted to decide whether the journal key should be pushed to all sub items when he saves the case.

(T2005-2389)

Build number visible

The build number is now visible in the about dialog.

(T2005-2419)

Fix: Case with empty space as the last character

Creating a document under a case which had an empty space as the last character in their name could result in abnormal behavior. This has now been fixed.

(T2006-0027)

Fix: Error in populating email list

When the user clicks on the button with a mail icon, a dialog is opened and populated with emails from the user's inbox. If there are too many emails in the user's inbox, an error might occur. This error has now been fixed and the user is notified if Microsoft Exchange is limiting the number of emails being displayed.

(T2006-0036)

Performance enhancement in views

Considerable performance enhancements have been made to the views in the system.

(T2006-0001)

Fix: Error when filtering

When filtering by specific columns, an error could occur. This unexpected behavior has now been fixed.

(T2006-0002)

Fix: Limited number of entries in a list

The number of entries in a single list were limited to 216 in previous versions. This has been fixed so there is no limitation on the number of entries in a list.

(T2006-0003)

Fix: Case categories not updated when changing case type

When updating the case type for a case, the case categories were not updated accordingly. The case category is now updated correctly when changing the case type.

(T2006-0004)

Fix: Custom view columns not printed

When printing a view that contains custom columns, the custom columns would not be printed out. This issue has now been resolved.

(T2006-0024)

Fix: Printing out more than 100 items in a view

In previous versions it was not possible to print out more than 100 items in a view. This has now been fixed and the "PrintMaxRecords" setting in the administrator console is used to control how many items can be printed at each time.

(T2006-0030)

Fix: Filters not working when printing views

When printing a view that has been filtered, the result is not as expected as filters were not working correctly on printouts. This has now been fixed.

(T2006-0031)

Fix: Edit documents that are checked out

When a document is checked out, no one should be able to edit that particular document in the system. In previous version it was possible to edit the document through the context menu, but the user would get a warning when he tried to save the document back to the system. This behavior has now been changed so that the user cannot edit a checked out document through the context menu.

(T2006-0038)

Fix: Journal key not inherited to a document

When creating a document from a template directly from a context menu in the views, the journal key was not inherited to the new document. This has been fixed and the journal key is now inherited into the new document, just like other items in the system.

(T2006-0042)

3.17 Version 1.2.0 build 20051230

Fix: Status list in cases not sorted

The status list in cases is now sorted in alphabetical order.

(T2005-1960)

Fix: Category number not saved

When creating a new category, the number was not saved. The number would only be saved when updating a existing category. This unexpected behavior has now been corrected.

(T2005-2402)

Fix: Performance enhancements

Performance enhancements have been made to views that contain custom columns.

(T2005-2414)

Fix: Custom columns in clients view not visible in context menu

Custom columns that had been added to the clients view were not visible in the context menu. Therefore the user could not right click on the header row and select or remove the custom columns from the view.

(T2005-2415)

Fix: Wrong icon and status in hierarchical client view

In the hierarchical client view, the icon and status of the contacts was incorrect. This has now been corrected.

(T2005-2417)

3.18 Version 1.2.0 build 20051216

Mandatory individual/contact name

It is no longer mandatory to fill out the individual/contact last name. It is only necessary to fill out first, middle or last name.

T2004-0172

Additional informations in the trash view

'Deletion date' and 'Deleted by' columns have been added to the trash view.

(T2004-0904)

Locked item status

In the administrator console it is now possible to define which status should lock items. When an item has been locked, no one can edit that item except users with the administrator role.

(T2004-2004)

Publishing exceptions to the Event log.

By changing a setting in the configuration file it is now possible to have all unhandled exceptions published to the Event log.

(T2004-2043)

Multiple authentication settings in the user profile

It is now possible to have multiple authentications options enabled simultaneously in the user profile. This can be useful if different clients need different kinds of authentications to access the GoPro.net server.

T2004-0459

Roles for case contacts

When adding a client to a case the user is prompted for a role for the client. These roles are then visible when viewing cases in the client view.

T2004-0517

Phone number in client view

In the clients items it is now possible to define the default phone number for the client. This phone number is then visible in the client view.

T2004-0538

Recipient lookup in an email under a case

When the user selects a case and creates an email, it is now possible in the recipient lookup dialog to get a list of all case workers, responsible employee, involved party and linked clients. This makes it easier for the user to send an email to those who are involved in the case.

(T2004-3012)

Link from contact to organisation and individual

By opening a contact it is now possible to access the individual and the organisation where he is a contact by clicking on links inside the contact item.

T2005-0006

Backward compatibility for xml schemas

The prepopulation of data in Word documents is now backward compatible with older Xml schemas . This means that when a new release of GoPro.net is released the existing

document templates do not have to be updated with new schemas.

(T2005-0963)

Documents tab in contact and phase.

A new tab has been added to the contact and phase item. Through this tab the user can view all sub items of the contact or the phase. This type of a tab already exists in cases, organisations and individuals.

T2005-0195

User info available in xml schemas

The user's full name, email address and reply to address are now available in the xml schemas.

T2005-0244

Account manager name and email available in client schemas

The account manager name and email are now available in the client schemas.

T2005-0245

Link to root item from all items

A link to the root item (case, organisation or individual) has been added to all sub items in the system. This means that if the user has a memo open he can open e.g. a case that the memo is related to by clicking on one link in the memo item. The link displays the name of the root item, and if the root item is a case then the case number is also displayed.

T2005-0266

Priority field on case item

A priority field has been added to the case item.

T2005-0268

Notification of new case

When a case worker or responsible employee are added to a case the user is prompted if he would like to send a notification to those users.

T2005-0271

History of case workers

When adding case workers or changing the responsible employee of a case, those changes are logged to the history of the case and can be viewed in the history tab of the case.

(T2005-0270)

Advanced print option

The option of printing items through Microsoft Word has been added. The user can now define the layout in a Word document and store it in the administrator console. When printing e.g. a case, the Word document is used to control the layout of the printed case.

(T2005-1383)

Folder usage

Folders in the system are by default disabled. If the folder functionality is needed, it is possible to enable them again through settings in the administrator console.

(T2005-1387)

Version control and check-in/check-out

The ability to enable version control for documents has been added. If version control has been enabled, the user can view the version history and do a roll back to a previous version of the document. Check-in/check-out feature has also been added, which gives the user the ability to check out a document so no one can make changes to it while he is working on it.

(T2005-1388)

Keywords for journal key lookup

When selecting a journal key for an item the user can now enter a keyword and search for all journalkeys that match the keyword. The user can then select a journal key from the search results and assign it to the item.

(T2005-1412)

Tab key on items

The keyboard tab key now works as expected. When the user has an open item, i.e. when the tab key is pressed the cursor jumps to the next input field or button.

(T2005-1424)

Notification when adding user to the access control that already exists there

When adding users to the access control of an item, the user is notified if any of them already exist in the access control.

(T2005-1431)

Web page field in organisation

A new web page field has been added to the organisation item.

(T2005-1467)

Target group in outlook email

It is now possible to select target group in GoPro.net when creating an email and using Outlook as the email client. This was previously only available if the user was using the standard GoPro.net email form.

(T2005-1560)

Reference items

It is now possible to create reference documents in the system. The reference items can refer to external items like web pages or internal items like a case or memo.

T2005-0336

Item status in history

When creating or updating an item, the status of the item is now logged to the history and is visible in the history tab of the item.

(T2005-1645)

More icon usage

Icon usage has been increased in all views.

(T2005-1738)

Cases visible in the clients view

In the clients view it is now possible to see all cases that the client has been linked to, when the specified client is selected in the view. In the previous version only cases where the client was involved party were visible in this view.

T2005-0392

Job title in individual and contact

A job title field has been added to individual and contact items. The job title can either be selected from a list or the user can enter a new value.

(T2005-1808)

Quick create organisation or contact

It is now possible to use the new quick create functionality to quickly create an organisation or contact with only the essential data.

(T2005-1868)

Phone number in clients

The phone number functionality has been changed to make it easier to work with the phone numbers.

(T2005-1886)

Journal keys in advanced search

A journal key search field has been added to the advanced search where the user can select the journal key, he wants to use for the search, through the standard journal key dialog.

(T2005-1887)

Keyword in advanced search

A keyword field has now been added to the advanced search. The user can therefore click on a button next to the keyword field in the advanced search and select from the available keywords.

(T2005-1968)

Notification when advanced search does not return all results

When the advanced search reaches the limit of number of items that can be returned the user is notified with a text in the top of the view. In the text the user is also pointed out that he should narrow his search.

(T2005-1891)

Incoming/Outgoing email

Incoming and outgoing email can now be identified in the views by their icons.

(T2005-1899)

Involved party in quick search

The quick search now also searches for involved party when searching in the case view.

(T2005-1938)

New view that shows client related cases

When selecting a client in the client view, a new sub view has been added that shows all related cases along with its subitems in an hierarchy.

(T2005-1962)

Case custom tab dependent on case type

It is now possible to have different customisations in cases depending on their case type. In previous versions it was only possible to have one customisation for all cases in the system.

(T2005-1963)

View definitions

The option of having fixed filters on views has now been added to the view definition part. It is also possible to define if any custom columns should be available in the view.

(T2005-1965)

Access control on views

It is now possible to set access control on views. It is therefore possible to control who can use which view through the access control settings. The access can be set for specific user, user group or role.

(T2005-1966)

Changes to item access on the citizen web

It is now possible to control it better which cases and sub items are visible on the citizen web. In previous versions only cases that the citizen user created were visible to him on the citizen web. But now the case worker can take any case and make it available for any citizen user on the citizen web.

(T2005-1969)

Shortcut for quick search

By pressing Ctrl-F in the case worker console moves the cursor to the quick search field so the user can enter his search query immediately.

(T2005-1974)

Number column added to category setup items.

A number column in the category definition items has been added where the number of the category can be added. As journal keys are actually categories in the system this also applies to them. From now on only the number of the journal key is displayed in views instead of the whole name.

(T2005-0502)

Performance enhancements

The performance of views has been improved considerably, both when filtering and paging the views.

(T2005-2089)

Access control on case types

It is now possible to set access control on case types. It is therefore possible to control who can use which case type through the access control settings. The access can be set for specific user, user group or role.

(T2005-2094)

Access control on document templates

It is now possible to set access control on document templates. It is therefore possible to control who can use which document template through the access control settings. The access can be set for specific user, user group or role.

(T2005-2095)

Involved party as mandatory for cases

A new setting has been added to the system that defines if involved party should be mandatory or not in cases.

(T2005-2096)

My views in the left menubar

When the user has applied a filter to a view, he can save it as a personal view that will be available in "My views" in the left menubar. This will replace the saved filters that were previously available in the context menu. The user can now click on the saved personal view and the view will be displayed in the view pane. The user can also click on the delete icons to delete a specific personal view.

(T2005-2110)

Link from individual to organisation

In the individual item it is now possible to access all the organisations where the individual is a contact through links in the item. Because of the availability of these links the organisation sub view of the individual has now been removed from the system.

(T2005-2139)

User profile accessible for case worker

The user profile is now accessible in the case worker console. The properties that can be edited in the case worker console are only a subset of the properties that can be edited in the administrator console.

(T2005-2142)

Create document from template in context menu

It is now possible to define in document template if the document template is accessible in the context menu. The user will then be able to right click on any item in a view and select a document template from the context menu. The document will then be opened directly and the user can start working in the document.

(T2005-2204)

Document route

A new field has been added to the document item where the route of the item can be defined, i.e. whether it is inbound or outbound.

(T2005-2257)

Fix: Error in citizen console when case type does not have default category

When any of the case types, that were visible in the citizen console, did not have a default category specified an error occurred when the user entered the page where the available case types are listed. This has now been fixed.

(T2005-0010)

Fix: Second phase not created when creating new case with phases

Under some circumstances when the second phase should be created automatically, directly after the creation of the first phase, it was not created. The user would have to open the first phase and save it for the second phase to be created. This behavior has now been fixed.

T2005-0050

Fix: Using case template where the user is not in the default access control

When creating a case and using a case template where the user was not present in the default access control could result in an unexpected error when trying to save the case. This has now been fixed.

(T2005-0897)

Fix: Body field in email not resized correctly

Sometimes the body field was not resized correctly when opening an email and therefore resulting in a very small body field. The size of the body field should now always be consistent.

(T2005-0961)

Fix: Status list not sorted alphabetically

The status list in phase templates is now sorted alphabetically.

(T2005-0972)

Fix: Creating an email on a company in the All view

When creating an email on a company in the All view an error could occur. This unexpected behavior has now been fixed.

(T2005-1104)

Fix: Wrong user name added to the history when sending notification

When sending notification to a user that might have the same email address as another user in the system, the wrong user name could be added to the history. This issue has now been solved.

(T2005-1351)

Fix: Opening an organisation with no language

When opening an organisation that has no language specified does no longer result in an exception being thrown.

(T2005-1870)

Fix: Updating a contact where the individual has no language

When updating a contact where the individual has no language specified does no longer result in an exception being thrown.

(T2005-1885)

Fix: "Reset views" action not working on all views

The "Reset views" action was not working on the case view that displays all cases related to a client.

(T2005-1931)

Fix: Sub view pane not refreshed in the client hierachy view

When the user had selected a client in the hierarchy view the sub view pane was populated. If the user then clicked on the "Reset views" action the client view would be refreshed but the sub view pane would be empty with no data. This has now been fixed.

(T2005-1932)

Fix: Importing email with no recipients

Importing an email with no recipients resulted in an error in previous versions. This has now been fixed.

(T2005-2271)

Fix: Error when emailing a document from within the documents tab of a case item

When the user tried to email a document from within the documents tab of a case he would receive an error message. This has now been fixed.

(T2005-2272)

3.19 Version 1.1.2 build 20050527

Outlook as an email client

A new switch has been added to the user profile allowing Microsoft Outlook to be used as an email client in the system instead of using the standard GoPro.net email form. When using Outlook as an email client, Outlook will be launched and the Outlook email form will be displayed when creating new email, replying to email or forwarding email from within GoPro.net. The regular GoPro.net email form will, however, still be displayed when reading email already stored in the system. Increased support of filing email created directly from Outlook has also been made available (please refer to the release notes of GoPro.net Desktop version 1.1.2 build 20050527).

(T2005-1064)

Adding reminders to the Outlook calendar

When Outlook is being used as an email client (defined in the user profile) a new button will be available in all items allowing the user to add a reminder of the item to the Outlook calendar. When clicking on the button a dialog pops up where the user can select the date, time and subject of the reminder. When Outlook notifies the user at the appropriate time the notification contains the given subject as well as a link to the item in GoPro.net.

(T2004-1997)

Changing access to subitems

When access has been changed on an item the user is now prompted if he would like to update the access of all subitems accordingly. If accepted then the access changes will be applied to the subitems as well, resulting in all the items having the same access. Please note that if the user does not have access to all the subitems he'll be informed that he's not authorized to change access to all the subitems.

T2005-0127

Notifications now logged

When a user sends a notification, the names of the recipients are logged in the history of the item.

T2005-0128

View titles improved

When views are being filtered, basic information regarding the results are now displayed in the view title (including the value of the filter, the total number of items returned as well as the current page index within the result set).

(T2005-0923)

A contact being the case involved party

When creating a case where a contact was defined as the case involved party, the case only became visible in the case view. This has been changed so that the case subview for organisations now displays all cases where the organisation or any of its contacts are defined as the case involved party. A column has also been added to the case subview that displays the name of the involved party, making it easy to see if it is the organisation or any of its contact that is the involved party of the case.

(T2005-1092)

Email - Reply to all

A "Reply to all" action has been added. This function is available in the context menu of subviews as well as from within previously made email.

(T2005-1093)

Printing of email

Print functionality for email is now available.

(T2005-1198)

Printing of items

Printouts of GoPro.net items no longer have fixed (absolute) positioning on the page resulting sometimes in only a portion of the document being printed. Each field is now instead positioned dynamically depending on the amount of data in the fields.

(T2005-1094)

Fix: Submitting a case from the citizen web

When journal keys were set as mandatory, submitting a case from the citizen web resulted in an error if the case template being used did not include a default journal key. In order to minimize the risk of that happening such templates will now not appear on the citizen portal until a journal key has been applied to them. Also the administrator will get a warning when trying to create/update a citizen case template that doesn't have a default journal key (this applies only when journal keys are set as mandatory in the settings).

(T2005-1070)

Fix: Cases containing a deleted involved party

When opening a case that had an involved party that had been permanently deleted from the system, an error would occur. This has now been fixed.

(T2005-1102)

Fix: Link items were visible in the "All" view.

Link items that are created when organisations, contacts or individuals are linked to a case were visible in the "All" view. Link items should only be visible as subitems of case. They are now only visible in the appropriate subviews.

(T2005-1103)

Fix: Validation of email recipients

When sending an email to multiple recipients that were separated by a colon (,) a validation error occurred. This has now been fixed.

(T2005-1137)

Fix: Client subitem view not always populated

When selecting a client in the client view, after resetting all views, the default subitem view was not populated until the user selected another subview in the subview pane.

(T2005-1192)

3.20 Version 1.1.1 build 20050415

Subscription

The option to subscribe to an item has been added to all major items within GoPro.net. By subscribing to an item, the user will get a notification each time the item or its subitems are updated as well as when new items are created on a item being subscribed to. For instance, if a user wants to watch the activity of a case the user would add himself/herself to the subscription list of the case and therefore be notified whenever the case is changed or a document is added to the case.

(T2004-2003)

Copy, Cut and Paste

The user can now copy or cut items and paste them back onto another item. This functionality is only available for email, memo and document.

(T2004-2034)

Printing from a view

The ability to print the contents of a view as a list has been added to all the main views. A print button is now available at the top right corner, which launches a print preview dialog along with a printing option.

(T2005-0619)

Journal keys optionally mandatory

A setting has been added in the administration interface that defines if journal keys are mandatory when creating or updating items.

(T2004-2991)

Right-click to edit items

Instead of double clicking an item in a view and then selecting to edit it, this can now be achieved by right clicking an item and then select "Edit" from the associated context menu. Additionally, when right clicking a document in a view an extra option "Edit file" becomes available. This option opens the attachment within the document allowing the user to edit the attachment with a single click from the context menu.

(T2005-0634)

Forwarding the file of a document as email

Sending the contents (file) of a document in email is now possible by simply using the appropriate action within the document or right-clicking the document in a view and se-

lecting "Email document". This action results in a new email being created which contains automatically the file of the document as an attachment.

(T2005-0323)

New date fields

A new date field has been added to the document form. This field is intended for the creation date of the file itself. This date is then displayed in all views. The email form has also got a new field in the info pane on the left side of the form, displaying the date that the email was sent/received.

(T2005-0629)

Filtering items by journal key

Items in the "All" view can now be filtered by journal keys like all other columns in the view.

(T2004-3020)

Phone numbers added to MS Word schemas

Phone numbers (work, home, fax, pager, mobile) have been added to the schemas that can be used to prepopulate MS Word documents when they are used as templates in GoPro.net. Any of these numbers can now be added to the MS Word templates as needed, for instance the fax number could be added to a standard fax template allowing the document to be sent directly to a fax gateway associated to MS Word (where applicable)

(T2005-0439)

Paging in views - jumping

An option to jump to a specific page within a view has been added. The user will see the current page index and the number of pages available in the top right corner of the view. From there it is possible to change the current page index and press the Enter button to jump to the desired page. This eliminates the need to repeatedly press the up/down icons when paging to a particular place within a view.

(T2005-0957)

Changing case type of a case

Case type used to be a read-only property of a case since when creating a case and selecting the initial case type then various properties from the case type were populated into the case (responsible worker, access control, phases etc.). This behaviour has been changed so that case type can now be changed afterwards - but without any properties of the changed case type being populated into the case (the only change to the case being the name of the

case type).

(T2005-0630)

Originator of a document

New fields have been added to the document where the name of the originator is visible. These names can be changed via lookup buttons next to the fields. The fields are also links so the user can open the originator with one mouse click.

(T2005-0657)

Translation changes of roles

The role names were changed to plural instead of singular everywhere except in the user profile dialog.

(T2005-0849)

From field in email

A "From" field showing the sender of the email is now visible at the top of the email.

(T2005-0954)

Changes to information fields

The information section on the left side of each item has been rearranged for better readability.

(T2005-0955)

Journal key added to the MS Word schema

The Journal key has been added to the case schema for MS Word. Journal key can therefore be prepopulated in documents when using the template functionality in GoPro.net.

(T2005-0962)

Case type - selecting a responsible employee

A new item "[Author]" has been added to the default responsible list in the case type form. When creating a case where the case type has the default responsible as "[Author]", the user creating the case will become the responsible person for the case.

(T2005-1018)

Fix: Message expired

When the client computer's time was ahead of the servers computer time a "Message expired" error was possible displayed. This unexpected behavior has now been fixed.

(T2004-2887)

Fix: Importing empty files

When importing empty files an error might be thrown. This has been fixed so importing empty files should not cause any unexpected behavior.

(T2004-3272)

Fix: Sorting of the status list in a phase template

The status list in the phase template is now sorted alphabetically.

(T2004-3327)

Fix: Default status in phase template

When saving a phase template with custom statuses, the correct default status was not saved. Instead the last status in the list would be set as the default status. This unexpected behavior has now been corrected.

(T2005-0078)

Fix: Updating a phase template containing a custom status list

When updating a phase template containing a custom status list then all phase templates depending on it could become orphaned. This has been fixed.

(T2005-0080)

Fix: Prepopulation of MS Word

When creating a MS Word document from a template under a contact and it became pre-populated, the Streetnumber field always got the same value as the Streetname field. This unexpected behavior has been addressed so the correct value is put in the Streetnumber field.

(T2005-0346)

Fix: Unexpected error when starting a review

When starting a review that contained a reviewer that had been deleted from the system an unexpected error could occur. This problem has been solved so that now the user will receive a warning stating that the review template contains a reviewer that has been

deleted and can therefore not be started.

T2005-0052

Fix: Creating a case in the All view

When creating a case in the All view, the user was not prompted for case type first which therefore caused an error when the case was opened. This has now been fixed.

(T2005-0420)

Fix: Sorting of cases by category

When sorting cases by categories in the case view, the result was not properly sorted. This has been fixed.

(T2005-0652)

Fix: Scrollbars in internal file dialog

Under certain circumstances, scrollbars became visible in the internal file dialog. This has been fixed.

(T2005-0861)

Fix: Populating the custom tab

The custom tab might not be populated correctly if the journal key was missing from the item. This only applied to cases and documents and happened when an item was added to the system through some other ways than using the standard GoPro.net client.

(T2005-0951)

Fix: Roles in user profile not translated

The roles in the user profile were always in english but are now translated correctly.

(T2005-0952)

Fix: Reply to plain-text email

When replying to a plain-text email, the reply history did not contain any line breaks. This unexpected behavior has now been rectified.

(T2005-0960)

Fix: Adding an account manager to a contact

Adding an account manager to a contact of a company resulted in an error when the company itself did not have a registered account manager. This has been fixed.

(T2005-0970)

Fix: Unexpected behavior in phase template

When selecting the second tab in the phase template and clicking on the OK button without entering a name for the phase template an error could occur. This has now been fixed.

(T2005-1030)

Fix: Notification dialog now reads the RecordOpenerUrl setting

When sending notifications of items in GoPro.net, the URL to the record was built by the dialog itself. This caused problems with installations where host headers were used to distinguish between multiple web sites running on the same IP address. Now the dialog reads the opener URL from the RecordOpenerUrl setting.

(T2005-0705)

3.21 Version 1.1.0 build 20041222

Responsible employee in the case view

The name of the responsible employee is now displayed as a full name instead of initials in the case view.

(T2004-0656)

Selected view in navigation pane more visible

In previous versions the only indication of which view was currently in use was the name of the view which was visible at the top of the view pane. In order to make the selected view more visible in the navigation pane it will now get a distinctive background color.

T2004-0150

Removing type of business from an organisation item.

In the organisation item, a button has been added next to the type of business field that clears the value from the field.

(T2004-0945)

Quick search now always searches from the beginning of a field

Previously a search for "ger" would have matched both "Roger" and "Gerrard". This has been changed so that the search only returns results that begin with the term being searched for.

T2004-0403

Advanced search

Advanced search has been added which makes it possible to search all documents in the system stating boolean operators and conditions. The search can also be within a date range.

(T2004-2018)

Search results improved

The user now gets a better indication of the volume of documents returned by a search. It is now also possible to page through the result set.

(T2004-2030)

Hot keys

It is now possible to use predefined keyboard combinations to create new items in the system. Please refer to the GoPro.net User's Guide for further information on the exact combinations now available.

(T2004-2037)

Context focus

The context focus in the system has been made more clear. A border has been added around the active view so it is clearly visible on which view pane or subview pane the actions from the actionbar will work.

(T2004-2038)

Default account manager

When creating an organisation, individual or contact the current user is set as the default account manager.

(T2004-2120)

Clients view now displays account manager information for individuals.

Previously, account manager information was only displayed for companies.

T2004-0463

Prepopulated word documents

When creating a word document template with XML schemas it is now possible to define the same field more than once and have them all populated when creating a word document from that template.

T2004-0465

Keywords

The option to add keywords from a predefined keyword list has been added to all items except organisation, individual, contact and phase. Filtering by keywords has also been added to the case view.

T2004-0495

Case categories

In order to simplify the relationship between case types and case categories a list of case categories can now be selected into the case type item. When a case is then created of that specific case type, any of those case categories can be selected for the newly created case (instead of selecting from a complete list of all case categories).

T2004-0497

Additional column in case view

Column that displays case category has been added to the case view where it can be used for sorting and filtering.

T2004-0494

Clear context when registering a new category

When registering a new category the name of the parent category is now displayed in the dialog.

T2004-0503

Additional fields added to the user profile

The following fields have been added to the userprofile item:

1. IM address (Instant Messaging)
2. Out of office
3. Substitute (the person responsible for your reviews etc. when you are out of office)
4. Default read/write access for new items
5. Email signature
6. Email reply-to address
7. Department

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(T2004-2233)

Case types improved

In order to simplify case creation the case type now contains more (optional) case fields to prepopulate. The following fields have been added:

- Availability (if the case type is available for case worker and/or citizen)
- Default case workers
- Default read/write access for new cases
- Default journalkey
- Default category
- Default keywords
- Default time limit

(T2004-2237)

Document templates improved

When a large number of document templates are available it becomes necessary to categorise them so that users can easily find the one to use (this categorisation could be based on departments, type of documents or something else). This can now be achieved by a new categorisation field which has been added to the document template where the administrator can categorize the template on creation. When a user then creates a document from a template he can limit the number of templates visible by selecting the appropriate template category.

(T2004-2239)

Improvements to the categories in the administrator console

When adding a new category, the tree view now maintains the context in which the new category is being created. It is also possible to define the maximum depth of the tree in the root category.

(T2004-2241)

Full text indexing

The option of full text indexing attachments (Office documents and text files) has been made available as an out-of-the-box feature. Support for additional file types (including Adobe PDF) can be added separately using iFilters.

(T2004-2404)

Automatic filtering of the client view

Through the administration interface it is now possible change the default behaviour of the client view. By adding parameters to the view URL the client view can automatically filter out all individuals or organisations. Please refer to the Administration Guide for more details on those parameters.

(T2004-2726)

Maximum length of the user name field has been increased.

The limit has been increased from 32 characters to 64.

(T2004-2790)

Mandatory icons in admin console

Mandatory icons for some fields in the administrator console were missing and have now been added in the appropriate places.

(T2004-3176)

Folder selected on right click

When right clicking a folder to see the context menu, the folder now becomes selected and the content of the folder is populated on the right side of the folder.

(T2004-3198)

Alias in list items

When adding items to a list it is no longer mandatory to add an alias. The exception to this rule is the "User languages" list where all items still need an alias.

(T2004-3240)

Creation time displayed in items

When opening any item in the caseworker console the creation time and modified time are now visible in the information section on the left side of the item.

(T2004-3256)

Refresh user list when editing review templates

When adding users to a review template, the list of users was not updated according to the selected role until the "Search" button was pressed. This has now been changed so that the user list is updated immediately when the role list is changed.

T2004-0646

Customization: Views in the case worker console

The navigation pane in the case worker console can now be fully customized, e.g. the order of the views, icons and labels, what view they open and which of them should be visible in the navigation pane. Please note, however, that this requires the view names to be translated from english to the local language for each installation since all view names are shipped in english.

(T2004-2727)

Fix: Strange behavior when adding or removing columns in the subview pane

When adding or removing columns in the subview pane, sometimes incorrect columns were added or removed. This strange behavior has now been corrected.

(T2004-2439)

Fix: Validation messages localized

Validation messages when adding a new item to a list were always in english but have now been localized.

(T2004-3184)

Fix: GoPro.net in English only when using web services

In version 1.0.2 when GoPro.net was configured to use webservices then GoPro.net defaulted to English, not listening to the selected language of the user profile. This unexpected behavior has now been corrected.

(T2004-2721)

Fix: Link to citizen console visible in administrator console

When no citizen console is defined in the settings in the admin console, the link to the citizen console was still available in the navigation pane on the left side. The link to the citizen console is no longer visible in the admin console if it has not been defined in the settings.

T2004-0565

Fix: Filenames that contained non us-ascii characters looked scrambled

When downloading files from GoPro.net, the filename was UTF-8 encoded. As a result all non us-ascii characters looked scrambled. This behaviour has been changed so that the

original filename is kept intact.

(T2004-0128)

Fix: Creating document from template

When creating a document from template the access control and the journal key were not correctly saved with the document. This has been fixed.

(T2004-2792)

Fix: Problem creating case from citizen portal

When creating a case from the citizen portal and the "Activation status" of the second phase was set to the same as the default status for the first phase, an error was generated in the user interface. This behavior has now been fixed.

(T2004-2906)

Fix: Deadline validation in case form has been disabled.

Previously, users were prevented from submitting a case that had a deadline that was in the past. As a result, cases that were past their deadline could not be edited.

(T2004-3006)

Fix: Journal keys inherited into phases

When phases are created under a case, the journal keys of the case are now inherited into the phases.

(T2004-3022)

Fix: Links to companies, contacts and individuals did not inherit journal keys

When linking companies, contacts and individuals to a case, the journal key was not inherited. As a result, any items created under the links did not inherit the journal key either. This has now been fixed.

(T2004-3023)

Fix: Creating document under a contact link

When creating a document from a template under a document link an error popped up in earlier versions. This unexpected behavior has now been fixed.

(T2004-3025)

Fix: Internet Explorer displays warning dialogs when GoPro.net is used over HTTPS

When Internet Explorer encounters an `<iframe>` element with an empty `src` attribute it considers it to belong to a different zone and displays a warning. All `<iframe>` elements in GoPro.net have been given a `src` attribute to fix this problem.

(T2004-1992)

Fix: Error occurs when submitting review template with no review managers

Submitting a review template with no review managers caused an error. This has been fixed.

(T2004-3158)

3.22 Version 1.0.2 build 20041015

Microsoft Office 2003 integration

It is now possible to use GoPro.net research services from within Office applications. The research services can be used to lookup informations regarding cases, clients or other documents in GoPro.net.

It is also possible to define certain fields in a Word document and upload that document as a document template into GoPro.net. The user can then use the document template and have the fields prepopulated with information from the parent document in GoPro.net.

(T2004-1726)

Relations of an individual to multiple organisations

When selecting an individual in the client view (or opening an individual document and clicking on the documents tab), a view has been added showing the organisations that the individual is linked to.

(T2004-1728)

Improvements of the administration views

A number of new columns have been added to the administration views. These include:

Phase template view - columns for default employee, case type, default status, previous phase and previous phase activation status.

User profile view - columns for first name, last name, initials, language and the main role of the user

Settings view - column for setting description

List view - column for list default value

Case type view - columns for default employee, external user access and category.

Form template view - column for form template description.

Document template view - columns for template description, template type and template file.

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(T2004-1729)

Pop-up blocker and cookie test

Since GoPro.net displays pop-ups and uses cookies a test has been added when logging in to check whether the user has a pop-up blocker enabled and if cookies are disabled in the browser. If the user has pop-up blocker enabled or if cookies are disabled in the browser, a warning message is displayed.

(T2004-1900)

Upgrade to WSE 2.0

Web Services Enhancements (WSE) have been upgraded to WSE 2.0 making it possible to deploy WS-SecurityPolicy, WS-SecureConversation, WS-Trust and other WS standards.

(T2004-1925)

Windows Authentication for Web Services

Windows Authentication for Web Services has been implemented to allow seamless integration with existing intranet applications supporting web services. Windows Authentication makes it possible to among other things to integrate with Microsoft Office 2003 with Single Sign On.

(T2004-1936)

Target groups and mail

Target groups can now be defined in the categories view in the administration console. They are applied to Organisations, Individuals and Contacts by editing the contents of the groups field in the categories tab. When creating an email, a target group can be added as recipient resulting in the mail being sent to all members of that group.

(T2004-1994)

Performance enhancement when selecting categories

Considerable performance enhancements have been made to the tree that is displayed when selecting categories to a document. Under some extreme circumstances the time dropped down to 1/20 of the original time.

(T2004-2563)

Reviews (approval cycles)

Approval cycles have been added to the system allowing documents to be sent to a predefined approval cycle. Approvers will be notified when they get a document for approval. The user can approve or reject the document.

(T2004-1995)

Follow-up on case deadline

2 days before cases are about to pass their deadline, a notification is sent to the person responsible for the case. Please refer to the Administration Guide for further details on how to enable the follow-up.

(T2004-1996)

Printing of documents

Case, Company, Individual, Contact and Memo now have a print button which launches a print dialog allowing printing of the document. Note that the footer that automatically gets printed as well (the URL/pagenummer etc.) is customizable from within the Page Setup dialog of Internet Explorer.

(T2004-1998)

Refresh icon changes when updating document

Instead of automatically refreshing the views when a document has been created/changed resulting in focus being lost, the default behaviour now is that when adding or updating a document in the system the color of the refresh icon is changed to red to notify the user that he might have to refresh the view to see the changes that have been made in the view.

(T2004-2019)

Email improvements

When creating an email the email address from the parent document is now inherited. Also, lookup of email addresses directly from the email form is now possible.

(T2004-2020)

Improvements to the client view

The client view now contains a new column for "Customer number". This column can be filtered and is also included in search.

(T2004-2021)

Folders improved

Right-clicking a folder is now possible, providing the option to create items directly into folders. The option to right-click the empty space within an empty folder in order to create new documents has also been added.

(T2004-2022)

Context sensitive menus in views

Right-clicking a document in a view will now present menu items related to the document currently selected (emails have actions as reply/forward, organisation document have actions for creating a new contact etc.)

(T2004-2023)

Filters enhanced

Filtering options have been extended. It is now possible to:

use multiple conditions By adding a new filter to an already filtered view the user is narrowing down the results even more. This can be applied as many times as needed.

save filters Each user can save and reuse his/her own filters

filter by target groups As the first step in creating filtering options for multi-value fields a new option "Filter - other" has been added. Currently this only applies to the Client view and the only option is to filter by target groups.

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(T2004-2171)

Action to reset views

When using filters it became possible to end up with no documents available in the view and thereby not the option to right-click and change the filter settings. In order to solve this an action has been added to the "Tools" menu to reset all view. The action will clear filters on views and make the default columns visible and in the default order.

T2004-0489

Access control settings moved

Access control settings have been moved to a special tab in each document instead of having to open up a new window to change the access to a document.

T2004-0510

Journal keys and target groups

When selecting journal keys or target groups from the category tree it is now only possible to select the leaves of the tree, not the branches.

T2004-0514

Clearing journal keys from document

When a journal key had been added to a document there were no means of removing it. A button to clear a journal key from the document has therefore been added to all documents where a journal keys can be added.

(T2004-1684)

Linking contacts to a case

Since there should only be one instance of each contact when linking contacts to a case a validation has been added checking if the selected contact has already been added as a link to the case.

(T2004-2225)

Authentication types in the user profile

In the user profile it can now be defined what type of authentication should be used for the user. The following authentication modes are supported:

- Windows authentication
- X.509 authentication
- GoPro.net username/password authentication

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(T2004-2231)

Document type column added to the response view

In order to be able to see the more detailed information of the document type of documents (if it is a report, meeting minutes etc.) a new column ("Class") has been added to the response document view that displays the document type of documents.

(T2004-1238)

Performance of the Cases and Clients views has been improved.

The number of subrecords, the initials of the user who last modified a subrecord and the date when the last subrecord was modified is now stored in the database when records are added or updated. As a result, costly subqueries have been eliminated and performance has been improved.

(T2004-1668)

Filtering by Initials and/or modified date

The columns for "Latest modified by" and "Latest modified" can now be used for filtering

(T2004-1674)

Document history

All history entries in documents are now displayed instead of only 8 entries in previous versions.

(T2004-2682)

Document template - default document type

When adding a new document template, the default document type from the "Document types" list now becomes the default document type of the document template.

(T2004-1693)

Creating a case from within a contact document

When creating a case from within a contact document the contact is now added as the involved party of the case.

T2004-0412

Paging buttons removed from the administrator views

The paging buttons have been removed from all views in the administrator console except the trash view. Since there is no paging in these views the paging buttons were not needed.

(T2004-2426)

Customization: Custom stylesheets for printing

Should it become necessary to customize the stylesheets used for printing documents in GoPro.net this can now be accomplished by adding new stylesheets to the internal files which in turn will override the default stylesheets. Please refer to the Administration Guide for further details.

(T2004-2387)

Customization: Custom views

Custom views can now be added to the bottom of the Navigation panel on the left side of the user interface. These views can either be made visible in the administration console or the user's console (or both). By selecting a custom view the right part of the screen becomes a "canvas" for the custom logic which can display whatever needed by utilizing

the GoPro.net API.

(T2004-2027)

Customization: Customization placeholder added to the document form

Customization currently supported by the Case/Contact/Individual forms is now also available in the document form. This will make it possible to add additional fields and logic to the document form.

(T2004-2026)

Customization: Service method hook-ins

It is now possible to create custom assemblies which can hook into service methods. This means that it is possible to hook into functions like GetCases and SaveCase and add additional logic and data.

(T2004-2028)

Fix: Removing columns from a view

In previous versions it was possible to remove all columns from a view and therefore rendering the view useless. This has been changed so it is not possible anymore to remove the last column in a view.

(T2004-2680)

Fix: Icon column in client view

The icon column in the client view disappeared when adding or removing columns from the view. This has been fixed.

T2004-0442

Fix: Default language when creating a new user

The default language is now selected in the language list when creating a new user.

(T2004-2539)

Fix: Create document from template with non us-ascii characters in the subject

When creating a document from a template with non us-ascii characters in the subject, those characters were replaced by question marks. This has now been fixed.

(T2004-2616)

Fix: Inheritance of journal keys

Response documents now inherit journalkeys from their parent document.

T2004-0500

Fix: Right clicking on a document in a view

When right clicking on a document in a view the clicked on document will now become visibly selected. The user will therefore see in a better way which document the context menu is targeted on.

T2004-0506

Fix: Description of a case type

The description field was missing from the case type dialog. It has now been added.

T2004-0482

Fix: Updating an individual's name now also updates the contact records related to the individual.

When an individual's name was updated, the name of contact records related to that individual were not updated. As a result the former name was still displayed in lists of a company's contacts. This has now been fixed.

T2004-0410

Fix: Inherit country from organisation to a contact

When creating a contact to a company, the country information is now inherited into the contact document.

(T2004-1797)

Fix: Right-clicking inside an empty folder produces error

Right-clicking inside an empty folder resulted in a javascript error. This has been fixed.

(T2004-1899)

Fix: Updating document template

When updating a document template the file name is now also updated.

(T2004-1404)

Fix: Default document type in new document

When creating a new document the default document type defined in the "Document types" list didn't become the document type of the new document. This has been fixed.

(T2004-1156)

3.23 Version 1.0.1 build 20040616

Citizen web - Navigation inside the case item

When navigating inside the case item to subitems like the document, memo and phase, the selected tab of the case will still be selected instead of the first one when returning from the subitems

(T2004-0761)

Popup help for view icons

Popup help has been added to the images in the tabs that display different views on the subitems of cases and clients.

(T2004-0772)

Invalid deadlines

It is no longer possible to save cases with deadlines in the past. The deadline needs to be a date in the future.

(T2004-0774)

Sorted column when opening views

When opening views the sorted column is now identified by an icon in the column header.

T2004-0168

Logout option in the start page

A logout button has been added to the startup page.

T2004-0197

Removing an item from the subitem view

When removing an item from the subitem view, the item was removed but an error message was always displayed. This abnormal behavior has now been fixed so no error message is displayed when the item is successfully removed.

(T2004-1101)

GoPro Desktop is no longer a requirement for opening documents

GoPro Desktop does no longer need to be installed on a client in order for him to view the document.

(T2004-1345)

Performance increase on importing and opening large files

Performance increase has been made on the server for importing and opening large files.

(T2004-1346)

Improved customization options

Customization has been improved on Cases, Organisations, Individuals and Contacts. A separate customization can now be defined for each of the four items and the customization will appear on a special custom tab on the item.

(T2004-1347)

Improved access control list

The dialog window where access control can be defined for an item has been greatly improved. Three tabs have been added to the dialog window for improved usability. On the first tab the user can select from a list of users or search for a user and filter them by roles. On the second tab the user can select from a list of roles to assign access to the item. On the third tab the user can select from a list of predefined user groups. These user groups can be defined in the admin section, where users can be added or removed from the groups.

(T2004-1348)

Forms on the web can now be prepopulated with user informations on the web.

By adding a special value to the "value" part of each field in the form XML, a user information can be displayed there when the citizen opens the form on the web. The following special values are allowed:

[GoPro.DetailedUserData.Users.UserName]
[GoPro.DetailedUserData.Users.FirstName]
[GoPro.DetailedUserData.Users.MiddleName]
[GoPro.DetailedUserData.Users.LastName]
[GoPro.DetailedUserData.Users.Initials]
[GoPro.DetailedUserData.Users.Email]
[GoPro.DetailedUserData.Users.UserLanguage]
[GoPro.ContactDetailData.Contacts.Contacts.Name]
[GoPro.ContactDetailData.Contacts.LanguageName]
[GoPro.ContactDetailData.Contacts.Email]
[GoPro.ContactDetailData.Contacts.Comments]
[GoPro.ContactDetailData.Contacts.IDNumber]
[GoPro.ContactDetailData.Contacts.StatusName]
[GoPro.ContactDetailData.Contacts.StreetName]
[GoPro.ContactDetailData.Contacts.StreetNumber]

[GoPro.ContactDetailData.Contacts.Floor]
[GoPro.ContactDetailData.Contacts.CountryID]
[GoPro.ContactDetailData.Contacts.CountryName]
[GoPro.ContactDetailData.Contacts.State]
[GoPro.ContactDetailData.Contacts.City]
[GoPro.ContactDetailData.Contacts.PostCode]
[GoPro.ContactDetailData.Contacts.FirstName]
[GoPro.ContactDetailData.Contacts.MiddleName]
[GoPro.ContactDetailData.Contacts.LastName]
[GoPro.ContactDetailData.Contacts.CreationDate]
[GoPro.ContactDetailData.Contacts.ModifiedDate]
[GoPro.ContactDetailData.Contacts.CreatedBy]
[GoPro.ContactDetailData.Contacts.ModifiedBy]

(T2004-1349)

Columns in the Case view

A number of columns have been added to the Case view. These columns are accessible by right clicking on the column header and select the appropriate column to display in the view.

(T2004-1350)

Columns in the Client view

A number of columns have been added to the Client view. These columns are accessible by right clicking on the column header and select the appropriate column to display in the view.

(T2004-1351)

Columns in the All view

A number of columns have been added to the All view. These columns are accessible by right clicking on the column header and select the appropriate column to display in the view.

(T2004-1352)

Filtering in views

It is now possible to right click on a column in a view and select to filter by the value in that column. By right clicking on the view again and selecting the appropriate action the filtering can be removed from the view.

(T2004-1353)

Client number in organisation

Field for client number has been added to the organisation form (and the appropriate function that accepts a client id as a parameter and returns client informations has been added to the API).

(T2004-1534)

3.24 Version 1.0.0 build 20040401

First release.

4 Known issues

4.1 Error occurs when users try to post a form that contains markup

When a user tries to post a form that contains markup (for example HTML or XML) an error page is displayed.

By default, ASP.NET will block requests that contain text that is considered unsafe. ASP.NET checks all submitted form and querystring parameters, as well as cookies, for the < and > characters. The purpose is to prevent script attacks.

Please note that it is recommended that this feature be kept turned on since it reduces the risk of script attacks. But in order to turn off this feature add `validateRequest="false"` to the <pages> tag in the web.config file.

Example: `<pages buffer="true" smartNavigation="false" validateRequest="false"></pages>`

4.2 Localization - some parts of GoPro.net are not fully translated

Some items in the user interface are not completely localized, meaning that they appear in English only. This applies to the action history and the root folder of cases, organisations and individuals. Notification messages are also in English. Some administrative documents are also available in English only, as well as the E-mail editor.

4.3 Refresh and focus

When creating new records they will generally not appear unless the view is refreshed by the GoPro.net refresh buttons - refreshing by using the ctrl-F5 browser refresh button will reload the whole page losing the current document focus.

4.4 Country list can not be edited

Currently the list of countries and country codes is fixed and can not be changed.

4.5 New lists can not be created

For customization purposes, new lists can not be created from within the Lists view of the administration panel.

4.6 Deleting documents containing response documents

Documents containing response documents can not be deleted without deleting the response documents as well. Note that this also has a ripple effect when a contact, a organisation or an individual is being deleted since all references (links) to them will be deleted as well as their response documents.

4.7 Documents deleted within the administrative part of Go-Pro.net don't end up in the trash bin

Administrative documents can not be restored from the trash bin after deletion. When deleting such documents they are considered to be permanently deleted and will therefore not end up in the trash bin.

4.8 Deleting various administrative items may result in unexpected errors or behaviour

In the administrator console, it is possible to delete items that may result in documents or functionality becoming unusable. If such an item is accidentally deleted, a possible resolution is to go into the database and manually undelete the item.

Phase template Deleting a phase template may result in a citizen case type becoming invalid (please refer to the Administration Guide), the case type will then no longer be visible to the citizen.

Form template Removing a form template from a phase template will corrupt all existing phases created from that phase template. The form data becomes illegible and the phase can no longer be edited. This can be fixed by reassigning a form template to the phase template.

Default status list values Deleting the default value from the status list for phases or cases may result in an error when submitting cases in the citizen portal.

4.9 Citizen portal only works with Microsoft Internet Explorer

Currently, the out-of-the-box version of the citizen portal only works with Microsoft Internet Explorer.

4.10 Deleting default list values

Removing list values that are installed with the system may cause some parts of the system to stop functioning. Renaming the values, on the other hand, should cause no problems.

4.11 Inputting reserved characters may cause errors

During data entry, inputting reserved characters may cause errors. Setup items, such as lists, user profiles and such, are more likely to be affected. The characters that are most likely to cause problems are

- # (number sign)
- | (vertical bar)
- " (double quotation)
- ' (apostrophe)
- \ (backslash)

These characters should be avoided.

4.12 Unable to remove filters - no documents in the view

Should users filter a view until no documents are longer visible (which could happen if the users only has one document in a filtered view and that document drops out of scope by being changed) the user becomes unable to right-click the view in order to reduce the filtering of the view. The action "Reset views", available in the "Tools" actionbar, can be used in order to solve this by bringing the view back to defaults.

4.13 Timeouts may occur when working with very large files

Timeout errors may occur when very large files or e-mail with very large attachments is imported into GoPro.net. Issues may also arise when viewing or editing large files or e-mail attachments that have been successfully imported. The size limit will vary from one system to another. It can be anywhere from 30 megabytes to over 100 megabytes. Installations using SQL Server 2000 are more likely to be affected than installations using SQL Server 2005 or newer.