

GoPro Case My Place Module Release Notes

Version 4.3.0 build 20070615

GoPro Ltd.

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1 About GoPro Professional My Place Module

1.1 What is the My Place Module?

The GoPro Professional My Place Module is a part of the GoPro Professional product line and is an add-on to GoPro Professional.

For a large Case Management Solution like GoPro Professional it can be quite complex for regular users to jump to different views within the solution in order to find the documents they need to read or work on. It requires that they have a general understanding on how GoPro works and they need to know what to gain from various views and places within GoPro. On some occasions, monitoring of certain views is needed regularly (although notification emails are being sent) in order to check if any documents are pending for review, if a phase has been activated that needs the user's attention etc.

The main goal of "My Place" is to display all documents related to the user in a single place and act as a launch pad so that users can jump from there to other, more specific, parts of GoPro Professional in order to finish the task at hand.

1.2 Where to Find the latest Information

The latest information about GoPro Professional My Place Module and the GoPro Professional product line, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website (www.gopro.net).

2 Things You Need To Know

2.1 System Requirements

Installing the My Place Module using the GoPro Professional Module Manager requires:

2.1.1 Server

The server requirements are according to the GoPro Professional Server requirements.

2.1.2 Client

The minimum requirements for the MyPlace Module is a Notes R6 client but in other aspects the Notes client requirements are according to the GoPro Professional Client requirements.

2.2 Installation

See GoPro Professional My Place Module Installation Instructions. For further information about installation refer to the [GoPro Ltd.](http://www.gopro.net) website at www.gopro.net.

3 What's New?

3.1 Version 4.3.0 build 20070615

Document locking

The My Place Module have been improved to support GoPro Case document locking.

T2007-0044

Fix: Deadline list not populated

Bug fixed where the deadline list was not populated.

T2007-0977

3.2 Version 4.2.0 build 20051125

Performance enhancements

The time to initially open up MyPlace has been reduced considerably.

(T2004-2707)

Customisation fix: Custom main documents appearing without a name in MyPlace

Custom main documents appeared on the MyPlace case tab with the text "Could not get document text". This has been changed and now the field "_ViewTextMain" will be used for this description if available on the document, otherwise the field "_ViewText" will be used.

T2005-0516

Fix: Multiple reviewers appearing in the review tab

When sending a document for review to multiple reviewers and the review type was "all at once" all the names of the reviewers appeared in the review tab in MyPlace (one per line) causing some confusion, especially since the user had to select the last line in order to work with the document. This has been fixed so that now only one entry for each document appears in the review tab.

(T2004-3123)

Fix: "libMPFunctions: LogREAD" error appearing when closing documents

The error ""libMPFunctions: LogREAD: Object variable not set" " appeared under certain circumstances. This has been fixed.

(T2005-0018)

3.3 Version 4.1.1 build 20041006

This is the first release of the GoPro Case My Place Module. The following tickets represent the basic functionality added to this new module.

Case list sorted in various ways

The default view of GoPro Case displaying cases sorts them by case number. Sometimes, however, it is of relevance to see them sorted by something else. In MyPlace the user has the choice of displaying the list of cases in multiple ways, like:

- By case number
- Alphabetically
- By case type
- By case category
- By involved party

All of this can be done within My Place allowing users to twist and turn their own cases as they see fit.

(T2004-1741)

Filtering of case documents

When browsing through a large case with numerous documents it can be quite difficult for regular users to find the documents they are looking for. Filtering of case documents within My place is designed to help users to find the documents they need in a simple manner. The options available are:

1. Filtering of documents:

- Filter by author, showing only documents of a selected employee
- Filter by type, so that only documents of a certain type are displayed
- Mixing the two filters above, showing only documents of a selected employee of a certain type.

If documents are being defined properly this can in many cases reduce the amount of documents to a only handful that can more easily be previewed.

2. Displaying a flat list of all the documents of a case, ordered by date thus displaying, in a user-friendly manner, documents that may perhaps be buried deep within a document hierarchy.
3. Searching only the filtered subset of the case documents documents.

(T2004-1742)

Showing only unread case documents

Since the unread mark that typically can be found in small Notes databases can not be used in a large scale solution like GoPro Case for performance reasons a different approach is needed in order for users to be able to know which documents of a case they still have to read. My place offers this option to those who are allowed to store local databases on the client side containing this information. For those users, the option to filter case documents so that only unread documents are displayed is available.

(T2004-1743)

Displaying documents currently being worked on

A user centric approach displaying in a user friendly way all the documents that belong to the user (where he/she is registered as an owner) that he/she is currently working on (have an active status).

(T2004-1744)

Recently used documents

For a fast retrieval of documents that the user has recently been using/reading/creating, MyPlace automatically generates a nlist of recently read documents as well as recently created/saved documents.

(T2004-1745)

Documents undergoing review

When the Review Module is being used in GoPro Case an additional tab will appear in My Place displaying the review activities related to that user. This includes:

1. Overview of all documents sent by that user that are currently undergoing review
2. All documents that are undergoing review/approval and need the attention of that user

Since some users tend to dismiss/forget email notification and may not check if any documents are pending their review this will increase the exposure of these documents to the user and simplify the usage of document reviews.

(T2004-1746)

Bookmarked documents

Quite often users need to have some documents at their fingertips, although not documents that are currently being worked on or even belong to themselves. In order to have these documents accessible the only method users currently have is to either store a doclink to these documents in a document within or outside of GoPro Case or spend some time now and then finding these documents when needed. Now, each user can bookmark all the documents needed (by a new "Bookmark" action within all documents) and by doing that they will appear in My place for a fast and easy access.

(T2004-1747)

Multiple screen resolutions

Since the aim of MyPlace is to give an overview of documents it is of importance to be able to fully utilize the available screen space on the client desktop. In order to do that, 3 different display sizes can be chosen from within MyPlace (1024x768, 1280x1024 and 1600x1200).

(T2004-2177)

Customization: A custom tab in myplace

A custom tab is available as a top-level tab.

(T2004-1748)