

Send2GoPro Release Notes

Version 4.2.0 build 20060113

GoPro Ltd.

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1 About Send2GoPro

1.1 What is Send2GoPro?

Send2GoPro is a part of the GoPro Professional product line. It is a bridge between GoPro Case and the Windows environment, to facilitate moving files and documents to GoPro Case. Send2GoPro provides the following functionality:

- E-mail can be sent directly from Notes or Outlook mailboxes to a GoPro Case database.
- Any file can be sent directly from the file system to a GoPro Case database.
- Documents can be sent directly from Office applications (Word, Excel, Powerpoint, Outlook) directly to a GoPro Case database.

1.2 Where to Find the latest Information

The latest information about Send2GoPro and the GoPro Professional product line, including all documentation can be found at the [GoPro Ltd.](http://www.gopro.net) website (www.gopro.net).

2 Things you need to know

2.1 System Requirements

2.1.1 GoPro Case

Send2GoPro is an add-on to GoPro Professional. It requires a working GoPro Case Professional database.

2.1.2 Server

Server requirements according to the GoPro Case 4 Server requirements.

2.1.3 Client

Send2GoPro requires the following to run:

- Windows 2000/XP OS
- Installed Lotus Notes v 5.0.5 client or higher.
- A connection to a GoPro Case database, either on a Domino server, or a local installation.
- Optional: Microsoft Office 2000 or higher

2.2 Installation

For Send2GoPro to work properly, you need to install the Send2GoPro Module. The module installs a view in GoPro Case, and adds an agent and a view to the server's mail template.

2.2.1 Install GoPro Case view

- Open the Module Manager.
- In the 'Available modules' window, select the Send2GoPro Module.
- Click on install.
- The Send2GoPro Module installs the view.

2.2.2 Add agent and view to mail template

- Open the GoPro Case constants document.
- Select the Module settings tab
- Click on Edit settings
- A dialog is displayed. Click on the button asking whether you want to copy Send2GoPro agent to mail templates.
- You are prompted for a server to install onto. Enter the name of the Domino server holding the mail template and click on OK.
- Enter the name of the mail template and click on OK.
- The agent is added to the mail template.

2.2.3 Install Send2GoPro

- Use the Module Manager to download the Send2GoPro set-up program.
- Run the set-up for each client.

3 What's new?

3.1 Version 4.2.0 build 20060113

Added possibility to suppress password prompt warning.

User is now prompted to never display the password prompt warning again. This is useful for users who do not want to allow single sign-on for 3rd party Notes applications, or are frequently starting up Send2GoPro without the Notes client running.

T2005-0531

Added possibility to create GoPro contacts from Import item list.

When right clicking on a Notes e-mail to be imported, it is now possible to create a contact document in GoPro from the information in the e-mail. A contact dialog appears with the senders e-mail and/or name fields filled out.

(T2006-0039)

Customisation: Added possibility to extract document text from `_ViewText` and `_ViewTextMain` if available.

If field `_ViewText` is defined in a GoPro/notes document displayed as a target field in Send2GoPro, it is now used as a fallback if no text can be extracted from the document using GoPro standard fields. If the field `_ViewTextMain` is defined, it will be used prior to extracting values from standard GoPro fields, allowing the documents form designer to control the display in Send2GoPro.

T2005-0589

Fix: Fixed problem when canceling import form addin DLL

Fixed a problem where returning false from the addin DLL functions `beforeFileCopy()` and `beforeEmailCopy()` would not allow the user to reselect a target document.

T2005-0515

Fix: Fixed a problem importing OLE objects from notes e-mails

Fixed a problem, where Send2GoPro would generate an error when trying to import Notes e-mails with embedded OLE objects, such as MS Excel charts or MS Word documents.

T2005-0591

Fix: Fixed FT Search error when entering an empty search text (or spaces only)

When entering space and trying to search with Full text search activated, the space is now ignored and no error is displayed.

(T2006-0033)

3.2 Version 4.2.0 build 20051221

Outlook messages now marked when copied to GoPro

It is now possible to display a column in Outlook that shows whether an Outlook mail item has been sent to GoPro. A user needs to add the column in the 'Customize current view' action. Column will become available after copying the first Outlook Item into a GoPro database using Send2GoPro.

(T2005-2391)

Fix: Fixed problem using Office addins on Office 2000

Fixed a problem introduced in Send2GoPro version 4.2.0, build 20051125, where Office addins caused the Office 2000 application to crash on startup.

(T2005-2390)

3.3 Version 4.2.0 build 20051125

Ability to force user to open the imported document in GoPro

The central configuration database now offers the option to force users to use the 'Import & open' button in Send2GoPro, by hiding the 'Import' button.

(T2005-1702)

Now possible to control the order of search types.

The central configuration database now has a new option of configuring the order of which additional (extra) views are presented within the Send2GoPro client (the list of searches in the Send2GoPro configuration dialog for a GoPro database can now be reordered using Up-Down buttons).

T2005-0408

'NDL' links when sending notifications

NDL link is now sent with notifications from Send2GoPro. When using a GoPro target database, the NDL link is hidden if the constants document is set not to send NDL doclinks.

T2005-0420

Added mail action 'Find in GoPro'

Added action in mail to find a document in GoPro. A button now appears within e-mails already copied to GoPro, allowing the user to open the GoPro document. In order to enable this functionality the mail forms in the user's mail file must include the subform subS2GPAddinPrompt

(T2005-0507)

Increased support for the Versioning Module

Send2GoPro now initiates versioning on import should the versioning rules (defined in the constants dialog of the Versioning Module) require such behaviour.

(T2005-2108)

NotesChecker now checks the Windows registry for Office addins.

The NotesChecker utility shipped with Send2GoPro now checks for the Send2GoPro office addin registry entries. Please use this for debugging tool if any problems arise regarding the "Send2GoPro" buttons in MS Office.

(T2005-2123)

Customisation: Ability to set complex formulas for custom lookup results.

The field **Search result text** now supports the == prefix, that will instruct Send2GoPro to search for a formula to evaluate based on the value set, using GoPro tags to define the source field. Example: Set search result text to value ==[Constants*S2GPResultText] will go to the constants document field S2GPResultText, and Evaluate its value as a Notes formula against the document being displayed, allowing multi line formulas, which are not possible when simply defining the notes formula inline, in the "Search result text" field using the = prefix.

(T2005-2187)

Customisation: Added possibility to change response lookup view used by Send2GoPro

By setting a custom field in the constants document (a field named "S2GPRespView") to a view name sorting responses - s2gp can use that view to build the response tree when showing responses, allowing users to customize the response text in the Send2GoPro tree view.

(T2005-2188)

Fix: Fixed problem scanning database in a multi target S2GP setup

Fixed errors that occurred when using the GoPro Scanning Module with a Send2GoPro database, containing multiple target databases. When the 'Last used' database was a different database than the one being scanned into, an error occurred. Now the database being scanned into is set as the 'Last used' before continuing, and if it does not exist in the Send2GoPro target list, it is temporarily added to the list.

T2005-0013

Fix: Fixed problem copying Outlook mail to non-GoPro databases

When copying Outlook mail to a non-GoPro database, some GoPro specific code was being run, which resulted in the "Object variable not set" error. This has been fixed.

T2005-0359

Fix: Sort order of Send2GoPro documents in GoPro views incorrect.

Fixed a problem where S2GP documents always appeared last within each date, in views showing response documents.

T2005-0385

Fix: Problem when GDM database was not found.

Send2GoPro crashed when trying to access a GDM database that did not exist (the constants document pointing to a non accessible server, resulting in a Send2GoPro error message followed by a crash). This has been fixed so that if the GDM database is not found it is now ignored.

T2005-0393

Fix: Problem when copying items to closed cases.

When full text searching GoPro within Send2GoPro and trying to send an item to a response document underneath a closed case an error appeared. This has now been fixed.

(T2005-1818)

Fix: Notifications not supporting 'enter'

When editing a notification body, Send2GoPro closed the window when the user pressed 'Enter'. The body field now accepts the 'Enter' character, and does not close the window.

T2005-0407

Fix: Problem with localized Outlook folder names

Fixed a problem where Send2GoPro could not find folder names in non-english versions of Microsoft Outlook.

T2005-0423

Fix: GoPro views showing incorrect document type

When importing a document and changing the document type in Send2GoPro the correct option was displayed within the incoming document but not in the GoPro views (if going into the document and saving it again the correct value appeared in the GoPro views). This has been fixed and the views now show the correct text from the document type immediately after being imported with Send2GoPro.

T2005-0434

Fix: Fixed problem when user has read only access to a GDM database

When user has 'Reader' access to the GDM database, Send2GoPro stalled when trying to import attachments. Send2GoPro now checks for access to the GDM database, and if the user does not have sufficient access, the attachment is stored in the GoPro database instead.

T2005-0456

Fix: Fixed 'From' field in imported e-mails

Fixed problem where 'From' field was overwritten by the e-mails 'From' field, causing the view 'Documents by author' to show categories with e-mail addresses of senders.

T2005-0508

Fix: Fixed problem creating company/contact documents when user had only Author access

Users with only author access were unable to finish the creation of Company/Contact documents, because the temporary document being saved could not be updated afterwards (the user not having access to it). This has been fixed.

T2005-0511

3.4 Version 4.1.3 build 20050527

Non-GoPro target databases now supported.

Administrators can now add Non-Gopro databases as targets for Send2GoPro imports. The database must have a Parent-Response design, since Send2Gopro always creates responses

from the imported items. The central configuration database must be used when defining non-GoPro databases.

(T2005-1161)

Creating custom main forms directly from Send2GoPro

Up until now Send2GoPro has only supported creation of the 3 GoPro Case main documents (Case/Organisation/Individual-Contact). Now, however, multiple custom main forms can be defined in the Send2GoPro settings dialog which will result in a new Compose button to appear in the Send2GoPro user interface. By pressing this button a list is of the additional main forms is displayed and when selected, the appropriate form is composed in the Notes client the same way as with GoPro main forms.

(T2005-1155)

Additional/custom fields can be added to the imported documents.

Using the field mappings in the Send2GoPro configuration database, extra fields can be added to the newly imported documents.

(T2005-1156)

3 custom fields available in the Send2GoPro user interface

GoPro and non-GoPro databases can now have up to 3 additional fields in the Send2GoPro user interface for the users to select values for the imported documents. These fields are configured in the Send2GoPro configuration database.

(T2005-1157)

Ability to change header graphics and window title

Administrator can now set custom logos and window title on the main Send2GoPro window. The custom graphics can be changed based on the target database.

(T2005-1154)

Notifications for non-GoPro databases.

When sending notifications for non-GoPro database targets, the address list is retrieved from the address book on the same server as the target database.

(T2005-1160)

Send2GoPro settings defined as global for all replicas.

A checkbox "Default settings for server and replicas" has been added to the Send2GoPro settings for GoPro/non-GoPro databases in the central configuration database. When set then the Send2GoPro settings are defined as global for the target database, so that the same Send2GoPro settings will apply to all servers and local replicas of the target database. (Note: for GoPro databases, the constants document with the key "Send2GoPro" will become the configuration document used on all replicas, so some default values for the Send2GoPro client will be retrieved from this document).

(T2005-1201)

Create/Update configuration database action added to Send2GoPro configuration template.

The Send2GoPro configuration template, optionally installed with the Send2GoPro client (under Program files/GoPro/Send2Gopro/NotesDesign), now supports an action to create/update the central configuration database on the Home/mail server, to add the most recent setting options to that database.

(T2005-1162)

License mechanism added to the Send2GoPro configuration database

Adding non-GoPro database targets in the Send2GoPro configuration database now requires a licence code to be set in the central configuration database.

(T2005-1164)

"Edit Document type list" button now in Send2GoPro target settings

When defining settings for a Send2GoPro target database from within the Send2GoPro configuration database, a button can be used to edit the values of the document type list being displayed in the Send2GoPro user interface when selecting the type of document being imported. (The list uses the key 'TypeInDoc' and is the document type of incoming documents in GoPro databases.)

T2005-0233

Help text displayed when destination tree is empty.

A short help text is now displayed when the destination tree is empty, instructing the user to type in a search text and press the search button.

T2005-0234

Fix: Crash occurring after importing 10-15 emails with Send2GoPro.

This crash was caused by the Send2GoPro body field reference stamp that was added to e-mails in the users mail box. The reference stamp has now been disabled, instead using the "_Send2GoPro" field added to the imported emails.

(T2005-1163)

Fix: Error when doing automatic importing from the Scanning Module.

If the last Search type in Send2GoPro was an automatic search type - Send2GoPro crashed when doing a silent import through the GoPro Scanning Module (scanning directly from within the incoming document). This has been fixed.

(T2005-1167)

Fix: Keyboard shortcuts for creating a document have been changed

The keyboard shortcut to create a company/organisation (CTRL-C) was corrupting the user of CTRL-C for copying text from the Send2GoPro user interface. The keyboard shortcuts for document creation have therefore been changed to CTRL-F1, F2 and F3 for case/company/contact.

T2005-0154

3.5 Version 4.1.2 build 20050228

Easier rollout of Send2GoPro with possibility of silent install on user machines - and a central configuration database

Using a MSI installation files, the administrators can make use of a central rollout to the user clients using Group Policy settings in a windows domain server. This will make updates on user machines automatic when the users log on. Instead of having to change the configuration of each Send2GoPro installation so that it points to the correct instance GoPro Professional, a central configuration database can now be set up and maintained. The central configuration database must be placed on the user's Home/Mail server. It is checked each time the user starts up Send2GoPro adding all relevant databases to the destination databases. The configuration database can be setup with access control, with which the administrator can control which databases are added to which users's Send2GoPro. The template for the central configuration database is a part of the Send2GoPro install files, and is placed in the NotesDesign directory under C:/Program files/GoPro/Send2GoPro.

T2004-0553

Default language of Send2GoPro now the same as the Windows International settings

For all supported languages, Send2GoPro now automatically selects the appropriate language according to the keyboard layout of the user. The user can still go to the settings dialog and override that setting, by choosing a specific language in the language selector.

(T2005-0339)

Usability improvements

A few improvements have been made on the user interface.

- Subject/type options have been moved to a collapsible section in the "Import Items" part of Send2GoPro
- Keyboard shortcuts have been added for Send2GoPro actions

(T2005-0500)

Searching within the "My..." destination views

The "My..." destination views in Send2GoPro ("My cases"/"My clients"...) can now be searched using a full text search string displaying only a subset of the documents. This is particularly useful when a user has a number of cases/clients and previously needed to scroll down in order to find the desired case/client.

T2004-0718

Automatically add any replies made when copying mail from the mail box.

Through the Settings document in Send2GoPro, the user can now choose to let Send2GoPro automatically add any replies to mails being copied from the users mail box, into the items to import listbox. Send2GoPro will check the selected document for responses, and make them a part of the items to import.

T2003-0474

Calendar entries can now be imported by Send2GoPro

When copying calendar entries from the mail file, they are now rendered into the body field of the incoming document in GoPro.

(T2004-1640)

Ability to change document type for all documents imported.

Users can now modify the default document types for e-mails as well as for attachments. The "Type" field has also been moved to the "import items" section of Send2GoPro, into a collapsable part of the window.

T2005-0038

Right click "popup" menu added to Import item list and destination document list.

The boxes containing the list of import items as well as the destination documents have been enhanced so that right clicking with the mouse now displays a "popup" menu with relevant document/item actions.

T2004-0511

Full text search type has been added

The option to choose "Full text search" can now be enabled through the Send2GoPro constants settings dialog in GoPro Professional. This allows the user to full text search all documents in the GoPro Professional database, not only within the enabled view. For the full text search to work, the GoPro must have a Full Text index built.

T2004-0519

Disabling default search views

Through the Send2GoPro constants settings dialog in GoPro, the administrator can now disable one or more of the default searches in Send2GoPro, removing irrelevant searches from users (like removing the "My..." views etc.)

T2004-0522

Send2GoPro now by default imports multiple attachments into seperate documents.

When multiple attachments have been selected for import, the user can now define the Subject and type of each imported document. A checkbox is, however, also available, allowing the user to combine all the attachments into a single document in GoPro.

T2004-0571

Organisation location added to search results

When an organisation in GoPro had been registered with multiple locations (multiple instances of the organisation, each with different location) the result window in Send2GoPro showed only multiple instances of the organisation without any distinction. This has now

been changed so that the organisation location is now visible as well.

T2004-0680

Notifications now contain doclinks to all imported documents

When importing multiple documents and sending a notification, the notification email now contains doclinks to each of the imported documents, instead of only the last imported document as in previous Send2GoPro versions.

T2004-0550

Performance improvements when working with the tree control.

Performance in filling/clearing the destination document tree has been increased.

T2005-0012

Inheritance added to "Create contact" action in Send2GoPro.

Using Send2GoPro against GoPro Professional 4.1.2 and higher will use Send2GoPro dialogs for creation of contacts and company documents. Support for field inheritance has been added when creating a contact with a company document selected.

(T2004-3380)

Send2GoPro remembers last document being imported to.

When presented with a fixed destination tree (like when using the "My..." views) the document root of the last document being imported to will automatically be preselected.

(T2005-0501)

Performance enhancements in Send2GoPro startup

Improvements have been made on the Send2GoPro startup speed by a smarter initialization process.

(T2005-0502)

Possible to disable "Create" buttons in Send2GoPro

A setting in the Send2GoPro constants dialog now enables administrators to disable case/company/contact creation buttons in Send2GoPro.

(T2005-0510)

Progress bar visible when importing

When importing multiple files, a dialog showing a progress bar is now displayed.

(T2005-0524)

Added /? launch parameter to Send2GoPro.exe

The /? will now display a dialog with all startup parameter options. This is useful when/if integrating Send2GoPro with other applications.

T2005-0014

Language support added to the Office additions.

Text displayed by the "Send2GoPro" buttons in the office application, now prompts with a language, as selected in the language dialog of Send2GoPro (or default language of the Windows locale settings if available).

T2005-0016

Customization: Ability to define the text displayed in custom lookups.

The Send2GoPro constant settings dialog in GoPro now enables the administrator to define the display of the search results when adding custom lookups to Send2GoPro.

T2005-0008

Customization: Ability to run an agent in GoPro after importing from Send2Gopro

Through the Send2GoPro module dialog in GoPro, the administrator can now define an agent to run after importing a document with S2GP, which can run on the newly created InDoc, making necessary field updates and additions, for custom fields that might have been added to the installation.

(T2005-0011)

Customization/Fix: Call to afterFileCopy() custom DLL function

This call has been moved so it will be used for all attachments inserted into GoPro, not only attachments inserted to GDM databases.

T2004-0558

Fix: Multiple Send2GoPro versions for different Notes client versions

Send2GoPro is now released in one version for all Notes clients from 5.0.5 - 6.5.3 (the most current release), as well as the new Notes 7 Beta 3.

(T2004-2514)

Fix: Registration of MS Office addins in the setup program

The setup program now registers addins directly into the registry, skipping problems that occur if MS Office is not installed and the previous registration function was used. There is also an option to skip the installation of MS Office addins during the setup.

T2005-0004

Fix: Inheritance of Journal Keys

Not all hidden fields related to Journal Keys were inherited. This has been fixed.

T2005-0059

Fix: Switching database during population of the destination tree

When switching between databases during a search, the result set became the joint results of both databases. This has been fixed.

(T2005-0499)

3.6 Version 4.1.0 build 20050216

Critical fix: Automatic MIME conversion resulting in loss of email contents

An unexpected side effect was experienced when importing a certain type of MIME emails (HTML based emails) from the mail box to GoPro through Send2GoPro (note that this did not apply to all MIME content, only a certain type of it). When Send2GoPro touched a mail item of this type, Notes automatically started converting the contents of the email to Notes Rich Text format resulting in the contents of the email disappearing and the imported document in GoPro having an empty body. This has been fixed by explicitly instructing Notes not to convert MIME contents to Rich Text when importing emails.

(T2005-0582)

3.7 Version 4.1.0 build 20040803

Subject field populated when importing mail from MS Outlook.

When copying mail from Outlook, the subject field is now correctly populated in the Send2GoPro window.

(T2004-1890)

Added mouseover to refresh button

Refresh button now contains a mouseover help.

(T2004-1891)

Fix: Registry check for Notes 6.5.2 clients

Fixed registry checks for notes registry entries created by 6.5.2 clients. Because of a new /defini parameter created by Lotus Notes 6.5.2 setup program, import+open and create buttons were not working correctly.

T2004-0396

3.8 Version 4.1.0 build 20040616

Multiple target databases

User can now define multiple target databases from Send2GoPro. When using multiple targets, an extra combo box is used to display the database selection in the main Send2GoPro window.

T2002-1539

Word support implemented as an addin

MS word support for Send2GoPro has now been implemented as an Office addin instead of a Word Document Template.

T2002-1823

Fixed problems with display of e-mail addresses in views

Fixed problem where Send2GoPro failed to trim e-mail addresses correctly when displaying in GoPro views.

(T2003-1959)

Subject can now be changed when importing single e-mails

Added the possibility of modifying e-mail subjects when importing with Send2GoPro.

T2003-0618

Added better checks for the Scanning Module

Fixed check for valid scanning databases (targets for attachments). Database is now checked for availability before trying to use as a storage for attachments.

T2004-0011

Added option for custom searches.

Added ability for admins/users to define custom search views for send2gopro to use in GoPro. Custom search views can be edited through the Module Settings dialogs in the User profile and Constants documents.

T2004-0032

Improved performance

If available, a view lookup is used for responses instead of going through the document response hierarchy. This proves to be more efficient in some searches. If view is not found the old method is used.

T2004-0052

Importing the same document to multiple targets.

New option in the settings dialog added which optionally disables clearing the selection of documents to import in the Send2GoPro dialog after importing. This makes it easier to import the same document to multiple targets.

T2004-0060

Add Send2GoPro to office SendTo menu

Send2GoPro item has been added to the office SendTo menu if using Send2GoPro buttons from within office.

(T2004-0448)

Documents with status of type "no responses allowed" removed from S2gp selection lists.

When selecting target documents in Send2GoPro, documents with status that is set as 'No responses allowed' status in the GoPro constants setup document are no longer displayed.

T2004-0098

Added save prompt when sending unsaved documents from Office applications

Added a prompt asking the user to set a file name when using the Send2GoPro button from Office application (instead of notifying the user that the document must be saved before sending to GoPro).

T2004-0097

Footer added to the imported Notes e-mails in the mailbox

Added a footer in e-mails when importing e-mails, with links and info about the GoPro document created.

(T2004-0532)

Notification subject line

When sending notifications, the default subject line is now set to the document subject, instead of the text "New document"

(T2004-0543)

Closing Send2GoPro while response tree is still being populated

Fixed an error that occurred when import of e-mail was done, while the response tree was still being populated.

(T2004-0544)

Better check for Lotus Domino Objects registration.

Send2GoPro now detects if the correct version of Lotus Domino Objects is setup in the registry. If not a dialog box appears, saying that an incorrect version is being used. For this purpose a Notes checker utility has also been added to the install files (in the Utilities directory under the Send2GoPro program directory), to help debugging on individual machines.

T2004-0105

Disabled client lookup in Send2GoPro if responses are only allowed under cases

Client search not available if settings in GoPro constants documents do not allow response documents under clients.

T2004-0176

Disabled case creation from Send2GoPro if cases can only be created with client documents selected.

If the case settings of the constants document in GoPro make it a requirement to create cases with client document selected. the Create case button in S2GP is disabled.

T2004-0183

Upgrade added to the Setup program

Setup program now upgrades Send2GoPro from previous versions in one execution of the Setup program, instead of having to uninstall the old version and then to install the new one.

(T2004-1120)

Added possibility of hookins from custom DLLS.

Send2GoPro now checks for custom DLL calls to enable customisations to add their own behaviour before and/or after documents are imported into GoPro.

(T2004-1139)

Refresh button in auto search lists

Refresh button is now available when using auto search types in Send2GoPro (My cases, My clients). Useful when adding new documents with the create buttons.

(T2004-1140)

Special behaviour added for ExtraFax databases.

Extrafax databases can now be used as a source of Send2Gopro mail documents (using the Send2GoPro agent). E-mail headers are correctly setup according to values from the extrafax documents.

T2004-0246

Fixed reply to fields from outlook mails.

Reply to fields are now populated correctly when importing reply to mails. Except when internal Outlook addresses are being used, those addresses are not supported in the Notes mail environment and are therefore skipped.

(T2004-1234)

Population of hidden fields from outlook mails

Fields ctgSendTo, ctgFrom, ctg..... are now populated from the Outlook e-mails.

(T2004-1251)

Attachments in outlook messages can now be sent to GDM database

Attachments extracted from outlook messages will now be inserted into the GDM database if it is set up, and configured to receive that specific type of file.

(T2004-1252)

Fixed 64KB cutoff when importing long e-mails from outlook.

Long e-mails from outlook caused cutoff, since they exceeded the Notes 64KB limit, because the paragraph separator was not compatible.

(T2004-1401)

Problem with spaces in server names has been fixed

Fixed a problem where the create case/company/contact buttons did not work when a space character was in the server name (common name).

(T2004-1533)

3.9 Version 4.0.2 build 20031219

Creation buttons disabled by user roles.

Case/Organisation/Contact buttons in S2GP are now disabled if the appropriate role in GoPro case is missing.

T2003-0534

Corrected case sorting by number

Cases are now sorted descending by case number after searching for cases and when viewing My Cases.

T2003-0535

Fixed type mismatch error when working with attachments in MIME encoded mails

Fixed type mismatch error when trying to access attachments for copying into the GoPro Document Management database (previously known as Object Store). MIME attachments caused the attachment to be unreachable by Lotuscript, which led to the Type mismatch error.

T2003-0561

Removed Deleted documents from S2GP lookup view

S2GP lookup view no longer returns documents that have been marked for deletion. The S2GP lookup view is a part of the S2GP Module, installable through the GoPro Module Manager.

T2003-0607

Fixed registry setting for EXE file location for S2GP

Registry setting used by the Office addins has now been corrected so the addins can now correctly locate send2gopro exe files to launch.

(T2003-1992)

3.10 Version 4.0.1 build 20031106

Send2GoPro lookup view no longer lists inactive contacts and companies

When a company or a contact has been marked as 'Quit', they are no longer listed in the S2GP lookup view, making them invisible when searching for documents through S2GP.

T2003-0392

GoPro database settings location sensitive.

Send2GoPro can now register different GoPro filenames according to the location the user has specified in his Notes client. This makes it possible to switch to a new location in the notes client to for example use Send2GoPro with a local copy of a GoPro database.

T2003-0405

3.11 Version 4.0.0 build 20031030

First release.

4 Known issues

4.1 Microsoft Word Addin (Release 1.2.0)

The Word add-in required for Send2GoPro functionality in Microsoft Word can be installed either automatically or manually. Some Word installations seem to end up with a corrupt NORMAL.DOT template causing Word to stop working, until the NORMAL.DOT file is deleted. Choose the method you are most comfortable with.

Automatic installation:

After installing Send2GoPro:

- Open Send2GoPro
- In the menu click on Tools and select Settings.
- Click on 'Register Office add-ins'
- A dialog is displayed asking if you want to copy the S2GP Word template to the Word start-up folder.
- Click on **Yes**.
- The template is copied to the folder.

Manual installation:

To manually add the Send2GoPro functionality into Microsoft Word, you have to take the template S2GP_WordTemplate.DOT located in the Send2GoPro program folder (example: c:/program files/GoPro/Send2GoPro/Templates), and add it to the Word startup folder in the user's application data directory or the MS Office program directory (example: c:/documents and settings/username/application data/microsoft/word/STARTUP or C:/Program Files/Microsoft Office/Office/Startup).

If Word does not start up after adding this item to the word STARTUP folder, you must locate the NORMAL.DOT template of your Word installation and remove it from the system, (it will be generated automatically the next time Word starts). Deleting the NORMAL.DOT can cause you to lose some customizations you have made to your Word environment. The easiest way to locate the NORMAL.DOT template is to use the operating system's search facilities to locate the file. Note that to find the file you must have the ability to view hidden files, since in many installations NORMAL.DOT is hidden. Renaming the NORMAL.DOT template with a new extension, should give the same result as deleting it.

4.1.1 Microsoft Office Install on Demand (Release 1.2.0)

Adding an addin to the Office application, which does not have all features installed from the Office Setup CD, might cause the Office applications to prompt for the installation CD the first time they are opened after installing the addin. If prompted with this, insert the Office CD and complete the installation.

4.2 Lotus Notes Initialization error on startup

Send2GoPro is a Notes addon product and requires access to the Notes DLL's and a Notes.ini file. Users with multiple notes clients installed and/or Domino servers, might experience errors when running Send2GoPro . This might be due to the fact that Send2GoPro is using an incorrect directory to run the notes DLL's, and therefore cannot run. To fix this problem it is usually enough to install a notes client to your main notes client directory, and the notes setup program will update the registry accordingly, and Send2GoPro should work correctly.

Windows registry is also pointing to the DLL required for "Lotus Domino Objects" COM interface (nlsxbe.dll). If the registry points to the wrong or invalid file, Send2GoPro will not work. The probable solution to this would be to uninstall the Notes client, and do a clean install, and Notes should update the registry with the correct value. (You can also search for nlsxbe.dll in the registry to modify the path manually)

4.3 Password is always prompted when starting Send2GoPro

Password is required when Send2GoPro is started, without a Notes client running. However, when the Notes client is running, users can skip entering the password, by setting the option "Don't prompt for a password from other Notes based programs", in the "File-Tools-UserID" dialog in the Notes client.

4.4 No access to database

If users are using multiple ID files, Send2GoPro, uses the ID file that is active in the Notes client each time. The wrong ID file can cause problems with accessing GoPro databases.

4.5 NSD Error launching GoPro Case Module Manager and Send2GoPro

When starting GPCMM and Send2GoPro an NSD error message can occur. The error is related to the COM interface used to access the notes environment from external applications. The reasons for this error can be one of the following:

4.5.1 Incorrect version of GPCMM or Send2GoPro

GoPro Ltd. has released 2 versions of each product. One version is suitable for running with Lotus Notes 6.0.3 and above, and the other is designed to work with 6.0.2 and below (that includes version 5.X of notes). The reason for two different versions being release is that changes in the COM interface to Notes/Domino were causing programs built with reference to the Lotus Domino Objects type library, to crash if they were built with a reference to the incorrect version. Please download and run the appropriate version for your environment.

4.5.2 Incorrect registration of the nlsxbe.dll

The COM interface to Notes/Domino requires the nlsxbe.dll to be registered on the computer running the program. Normally the Notes/Domino installation should register the DLL correctly, but we have found this not to be the case in all installations. To get around this the DLL must be manually registered on the client machine. To register the DLL users must run the regsvr32.exe program with the path to the nlsxbe.dll as a parameters. For example using Start - > Run... in the windows environment. An example command to register the dll might be: `regsvr32 c:\program files\lotus\notes\nlsxbe.dll`. A confirmation dialog for the registration should appear, and the GPCMM or Send2GoPro should run correctly.

4.5.3 Multi client/server installations

In some cases users have multiple clients installed on their machines. That can sometimes cause problems with identifying which client is handling the COM interface to Notes/Domino. The incorrect client can therefore cause an NSD error being raised when running Send2GoPro or GPCMM. To select which client is being used by the COM interface, the nlsxbe.dll must be registered in the appropriate notes program directory. See instructions above how to register the nlsxbe.dll